



**DIVISION OF  
INFORMATION SYSTEMS**

PROPOSED RATE ADJUSTMENTS

FY 2025

SUBMITTED: FEBRUARY 2024

## Table of Contents

## Section

Letter from the Director of the  
Department of Finance and Administration

Monthly Impact of Proposed Rate Adjustments by Cabinet 1

Monthly Impact of Proposed Rate Adjustments by Division 2

Monthly Impact of Proposed Rate Adjustments  
By Category and Internal Order 3

Monthly Impact of Proposed Rate Adjustments  
By Customer 4

Proposed Rate Adjustments 5

Provisional New Service Rates 6

Provisional Midterm Rate Adjustments 7



STATE OF ARKANSAS  
**Department of Finance  
and Administration**

**OFFICE OF THE SECRETARY**

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March 8, 2024

Leslie Fiskien  
Secretary  
Department of Transformation and Shared Services  
501 Woodlane St. Ste 500  
Little Rock, AR 72201

Dear Secretary Fiskien,

Based upon the information provided by the Department of Transformation and Shared Services, I approve the proposed new rates of services as required by Arkansas Code §25-4-119(b)(3)(B). The rates will become effective April 1, 2024.

The Department of Finance and Administration has not reviewed or audited the underlying cost data, rate structures, or compliance with 2 CFR Part 200 as prepared by TSS DIS with the understanding the cost data is available upon request.

Sincerely,

A handwritten signature in black ink, appearing to read 'JL', is written over a horizontal line.

James L. Hudson  
Secretary



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 1**  
**MONTHLY IMPACT OF**  
**PROPOSED RATE ADJUSTMENTS**  
**BY CABINET**

# Rate Impact - Cabinet Level

| Cabinet/Agency                              | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change |
|---------------------------------------------|-------------------------|--------------------------|----------------|---------------|
| Dept. of Agriculture                        | 37,333                  | 42,188                   | 4,855          | 58,256        |
| Dept. of Commerce                           | 302,677                 | 353,855                  | 51,178         | 614,136       |
| Dept. of Corrections                        | 267,718                 | 322,526                  | 54,808         | 657,694       |
| Dept. of Education                          | 713,511                 | 702,495                  | (11,016)       | (132,196)     |
| Dept. of Energy and Environment             | 10,494                  | 12,801                   | 2,307          | 27,684        |
| Dept. of Finance and Administration         | 317,695                 | 378,633                  | 60,938         | 731,249       |
| Dept. of Health                             | 161,329                 | 189,582                  | 28,253         | 339,037       |
| Dept. of Inspector General                  | 3,493                   | 3,892                    | 399            | 4,788         |
| Dept. of Labor and Licensing                | 22,187                  | 26,024                   | 3,838          | 46,050        |
| Dept. of Parks, Heritage, and Tourism       | 138,155                 | 163,239                  | 25,084         | 301,009       |
| Dept. of Public Safety                      | 91,212                  | 106,952                  | 15,740         | 188,880       |
| Dept. of the Military                       | 15,077                  | 17,550                   | 2,473          | 29,674        |
| Dept. of Transformation and Shared Services | 44,233                  | 58,085                   | 13,852         | 166,227       |
| Dept. of Veterans Affairs                   | 11,244                  | 12,877                   | 1,633          | 19,595        |
| Dept. of Human Services                     | 446,864                 | 506,416                  | 59,552         | 714,620       |
| Non-Cabinet                                 | 93,095                  | 113,056                  | 19,961         | 239,536       |
| School                                      | 19,271                  | 24,350                   | 5,079          | 60,944        |
| Grand Total                                 | 2,695,587               | 3,034,518                | 338,931        | 4,067,182     |



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 2**  
**MONTHLY IMPACT OF**  
**PROPOSED RATE ADJUSTMENTS**  
**BY DIVISION**

## Rate Impact - Division Level

| Cabinet/Agency                               | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change |
|----------------------------------------------|-------------------------|--------------------------|----------------|---------------|
| <b>Dept. of Agriculture</b>                  |                         |                          |                |               |
| AR DEPARTMENT OF AGRICULTURE                 | 33,858                  | 38,378                   | 4,521          | 54,248        |
| AR NATURAL RESOURCES COMM                    | 3,264                   | 3,534                    | 270            | 3,239         |
| VETERINARY MED EXAMINING                     | 211                     | 275                      | 64             | 768           |
| <b>Dept. of Commerce</b>                     |                         |                          |                |               |
| AR DEPARTMENT OF AERONAUT                    | 1,209                   | 1,546                    | 336            | 4,036         |
| AR ECONOMIC DEVELOPMENT COMMISSION           | 6,780                   | 7,876                    | 1,096          | 13,153        |
| AR WATERWAYS COMM                            | 164                     | 183                      | 19             | 233           |
| ARKANSAS REHABILITATION SERVICES             | 37,966                  | 44,893                   | 6,927          | 83,122        |
| ARKANSAS WORKFORCE LR                        | 1,009                   | 1,108                    | 99             | 1,188         |
| CENTRAL AR DEVELOPMENT CO                    | 418                     | 448                      | 30             | 358           |
| CENTRAL AR PLAN/DEVELOPME                    | 48                      | 51                       | 3              | 36            |
| CONWAY ADULT EDUCATION CENTER                | 18                      | 19                       | 1              | 17            |
| DEPARTMENT OF COMMERCE                       | 5,151                   | 5,786                    | 634            | 7,612         |
| DEPT OF WORKFORCE SVCS                       | 216,878                 | 251,450                  | 34,572         | 414,870       |
| DEVELOPMENT FINANCE AUTHO                    | 3,348                   | 3,853                    | 505            | 6,062         |
| EMPLOYMENT & TRAINING SERVICES INC           | 63                      | 67                       | 4              | 47            |
| LITTLE ROCK WORKFORCE INV                    | 255                     | 279                      | 23             | 280           |
| NORTHWEST AR ECONOMIC DEVELOPMENT DISTRICT   | 117                     | 124                      | 7              | 87            |
| STATE BANK DEPARTMENT                        | 5,781                   | 6,964                    | 1,183          | 14,199        |
| STATE INSURANCE DEPARTMEN                    | 16,885                  | 20,737                   | 3,852          | 46,221        |
| STATE SECURITIES DEPARTME                    | 4,549                   | 6,180                    | 1,631          | 19,571        |
| STUDENT LOAN AUTHORITY                       | 472                     | 568                      | 95             | 1,143         |
| SW AR PLANNING & DEVELOPM                    | 1,263                   | 1,395                    | 132            | 1,586         |
| WEST CENTRAL AR PLANNING & DEVELOPMENT DIST. | 82                      | 88                       | 5              | 62            |
| Western AR Employment Devel. Agency          | 4                       | 4                        | 0              | 3             |
| WHITE RIVER PLANNING & DVLPMT DIST           | 14                      | 15                       | 1              | 11            |
| WORKFORCE DEVELOPMENT BOARD OF EASTERN AR    | 203                     | 223                      | 20             | 238           |
| <b>Dept. of Corrections</b>                  |                         |                          |                |               |
| AR DEPARTMENT OF CORRECTION                  | 150,707                 | 168,677                  | 17,971         | 215,652       |
| AR SENTENCING COMMISSION                     | 200                     | 222                      | 21             | 255           |
| DIVISION OF COMMUNITY CORRECTION             | 115,749                 | 152,458                  | 36,709         | 440,505       |
| PAROLE BD                                    | 1,062                   | 1,169                    | 107            | 1,281         |
| <b>Dept. of Education</b>                    |                         |                          |                |               |
| AR DEPARTMENT OF CAREER EDUCATION            | 1,614                   | 2,350                    | 736            | 8,826         |
| AR DEPARTMENT OF HIGHER EDUCATION            | 2,109                   | 2,853                    | 744            | 8,931         |
| AR STATE LIBRARY                             | 492                     | 708                      | 216            | 2,594         |
| DEPARTMENT OF EDUCATION                      | 708,020                 | 695,019                  | (13,001)       | (156,013)     |
| MARTIN LUTHER KING JR. COMMISSION            | 143                     | 167                      | 24             | 293           |
| SCHOOL FOR THE BLIND                         | 330                     | 351                      | 21             | 249           |
| SCHOOL FOR THE DEAF                          | 803                     | 1,046                    | 244            | 2,924         |
| <b>Dept. of Energy and Environment</b>       |                         |                          |                |               |
| AR DEPT OF ENVIRONMENTAL QUALITY             | 4,323                   | 5,494                    | 1,171          | 14,057        |
| ARKANSAS GEOLOGICAL SURVEY                   | 1,244                   | 1,367                    | 123            | 1,482         |
| LIQUEFIED PETROLEUM GAS B                    | 300                     | 332                      | 32             | 379           |
| OIL AND GAS COMMISSION                       | 4,627                   | 5,608                    | 980            | 11,766        |
| <b>Dept. of Finance and Administration</b>   |                         |                          |                |               |
| AR TOBACCO CONTROL BD                        | 795                     | 867                      | 72             | 861           |
| ASSESSMENT COORDINATION D                    | 1,604                   | 1,768                    | 163            | 1,961         |
| DEPARTMENT OF FINANCE & ADMINISTRATION       | 53                      | 56                       | 4              | 42            |
| DEPT OF FINANCE AND ADMIN                    | 186,463                 | 223,397                  | 36,934         | 443,212       |
| DFA - ALCOH BEV CONTROL D                    | 256                     | 273                      | 17             | 204           |
| DFA - DIVISION OF RACING                     | 15                      | 16                       | 1              | 12            |
| DFA - OFC OF ARKANSAS LOTTERY                | 10,464                  | 12,899                   | 2,435          | 29,218        |
| DFA - REVENUE SERVICES DI                    | 64,459                  | 78,022                   | 13,562         | 162,741       |
| DFA- OFF OF CHILD SUPPORT                    | 52,669                  | 60,256                   | 7,587          | 91,046        |
| DFA-REV/EARLE                                | 431                     | 526                      | 94             | 1,134         |
| DFA-REV/EUDORA                               | 215                     | 247                      | 32             | 380           |
| DFA-REV/HAZEN                                | 271                     | 307                      | 37             | 439           |
| <b>Dept. of Health</b>                       |                         |                          |                |               |
| AR BD OF EXAMINERS IN COUNSELING             | 451                     | 513                      | 62             | 743           |
| AR DIETETICS LICENSING BD                    | 4                       | 5                        | 0              | 5             |
| AR HEALTH SERVICES PERMIT AGENCY             | 261                     | 300                      | 38             | 462           |
| AR MINORITY HEALTH COMM                      | 310                     | 342                      | 32             | 381           |
| AR SPINAL CORD COMM                          | 5                       | 6                        | 0              | 3             |
| AR STATE BD OF NURSING                       | 1,788                   | 2,137                    | 349            | 4,183         |
| AR TOBACCO SETTLEMENT COM                    | 257                     | 287                      | 29             | 353           |
| ARKANSAS PSYCHOLOGY BOARD                    | 133                     | 146                      | 13             | 158           |
| HEALTH DEPARTMENT                            | 155,078                 | 182,132                  | 27,054         | 324,651       |
| SOCIAL WORK LICENSING BD                     | 66                      | 73                       | 7              | 78            |
| STATE BD OF CHIROPRACTIC                     | 48                      | 52                       | 3              | 41            |

## Rate Impact - Division Level

| Cabinet/Agency                                     | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change |
|----------------------------------------------------|-------------------------|--------------------------|----------------|---------------|
| STATE BD OF DENTAL EXAMIN                          | 218                     | 249                      | 31             | 371           |
| STATE BD OF PHARMACY                               | 1,692                   | 2,192                    | 500            | 6,003         |
| STATE MEDICAL BD                                   | 1,017                   | 1,151                    | 134            | 1,606         |
| <b>Dept. of Inspector General</b>                  |                         |                          |                |               |
| DEPARTMENT OF THE INSPECTOR GENERAL                | 3,493                   | 3,892                    | 399            | 4,788         |
| <b>Dept. of Labor and Licensing</b>                |                         |                          |                |               |
| ABSTRACTORS BD OF EXAMINERS                        | 53                      | 59                       | 6              | 68            |
| AR APPRAISER LICENSING & CERTIFICATION BD          | 270                     | 299                      | 29             | 348           |
| AR COMMISSIONER OF STATE LANDS                     | 16                      | 17                       | 1              | 9             |
| AR HOME INSPECTOR REG BOA                          | 10                      | 11                       | 1              | 11            |
| AR MANUFACTURED HOME COMM                          | 192                     | 211                      | 19             | 231           |
| AR MOTOR VEHICLE COMM                              | 186                     | 205                      | 19             | 226           |
| AR REAL ESTATE COMM                                | 2,691                   | 3,051                    | 360            | 4,320         |
| AR TOWING AND RECOVERY BD                          | 337                     | 372                      | 36             | 428           |
| AUCTIONEER'S LICENSING BD                          | 118                     | 131                      | 12             | 149           |
| BOARD OF ENGINEERS & SURVEYORS                     | 880                     | 980                      | 101            | 1,209         |
| CONTRACTORS LICENSING BOARD                        | 1,379                   | 1,534                    | 155            | 1,860         |
| DEPARTMENT OF LABOR & LICENSING                    | 8,653                   | 10,379                   | 1,726          | 20,710        |
| FIRE PROTECTION LICENSING                          | 177                     | 196                      | 19             | 223           |
| PROF BAIL BONDSMAN LIC BD                          | 276                     | 305                      | 29             | 353           |
| ST BD OF ARCH LANDSCAPE ARCH &INT DES              | 312                     | 337                      | 25             | 301           |
| ST BD- REG FOR PROF GEOLOGISTS                     | 4                       | 5                        | 0              | 5             |
| STATE ATHLETIC COMM                                | 33                      | 35                       | 2              | 27            |
| STATE BD OF ACCOUNTANCY                            | 722                     | 957                      | 236            | 2,827         |
| STATE BD OF BARBER EXAMIN                          | 304                     | 335                      | 31             | 371           |
| WORKERS' COMPENSATION COM                          | 5,576                   | 6,607                    | 1,031          | 12,372        |
| <b>Dept. of Parks, Heritage, and Tourism</b>       |                         |                          |                |               |
| Arkansas Archeological Survey (ARAS)               | 38                      | 48                       | 10             | 116           |
| CAPITOL ZONING COMM                                | 255                     | 282                      | 27             | 325           |
| DAH - CENTRAL ADMINISTRATION                       | 21,393                  | 25,862                   | 4,469          | 53,631        |
| DEPARTMENT OF PARKS, HERITAGE & TOUR               | 4,088                   | 4,621                    | 533            | 6,395         |
| DEPT OF PARKS AND TOURISM                          | 112,382                 | 132,427                  | 20,045         | 240,542       |
| <b>Dept. of Public Safety</b>                      |                         |                          |                |               |
| AR CRIME INFORMATION CENT                          | 4,030                   | 4,442                    | 412            | 4,942         |
| ARKANSAS STATE POLICE                              | 54,192                  | 60,533                   | 6,341          | 76,098        |
| COMM - LAW ENFORC STDS & TRAINING                  | 7,678                   | 8,606                    | 928            | 11,138        |
| DEPARTMENT OF PUBLIC SAFETY                        | 4,201                   | 4,653                    | 451            | 5,417         |
| DEPT OF EMERGENCY MANAGEM                          | 13,310                  | 19,909                   | 6,599          | 79,185        |
| STATE CRIME LABORATORY                             | 7,801                   | 8,809                    | 1,008          | 12,100        |
| <b>Dept. of the Military</b>                       |                         |                          |                |               |
| AR MILITARY DEPT PUBLIC SAFETY                     | 215                     | 247                      | 32             | 380           |
| ARNG YOUTH CHALLENGE PROGRAM                       | 1,953                   | 2,199                    | 246            | 2,955         |
| DEPARTMENT OF THE MILITARY                         | 12,909                  | 15,104                   | 2,195          | 26,339        |
| <b>Dept. of Transformation and Shared Services</b> |                         |                          |                |               |
| ARK GEOGRAPHIC INFORMATION OFFICE                  | 997                     | 1,160                    | 163            | 1,959         |
| DEPARTMENT OF TRANSFORM & SHARED SERVICES          | 37,869                  | 49,020                   | 11,151         | 133,817       |
| TSS - BUILDING AUTHORITY DIVISION                  | 5,367                   | 7,904                    | 2,538          | 30,450        |
| <b>Dept. of Veterans Affairs</b>                   |                         |                          |                |               |
| AR DEPARTMENT OF VETERANS AFFAIRS                  | 11,244                  | 12,877                   | 1,633          | 19,595        |
| <b>Dept. of Human Services</b>                     |                         |                          |                |               |
| DEPT OF HUMAN SVCS                                 | 446,864                 | 506,416                  | 59,552         | 714,620       |
| <b>Non-Cabinet</b>                                 |                         |                          |                |               |
| ACIC-FAYETTEVILLE POLICE DEPT                      | 256                     | 291                      | 35             | 416           |
| ADMIN OFFICE OF THE COURT                          | 80                      | 80                       | 0              | 3             |
| AR COURT OF APPEAL                                 | 11                      | 11                       | 1              | 6             |
| AR ETHICS COMM                                     | 680                     | 746                      | 65             | 786           |
| AR GAME AND FISH COMM                              | 789                     | 812                      | 23             | 277           |
| AR LEGISLATIVE COUNCIL                             | 1,239                   | 1,818                    | 580            | 6,956         |
| AR PUB EMP RETIREMENT SYS                          | 7,099                   | 8,142                    | 1,043          | 12,518        |
| AR PUBLIC DEFENDER COMM                            | 4,310                   | 4,906                    | 596            | 7,155         |
| AR PUBLIC SERVICE COMM                             | 8,798                   | 9,538                    | 739            | 8,873         |
| AR SENATE                                          | 386                     | 463                      | 77             | 930           |
| AR STATE CLAIMS COMM                               | 698                     | 816                      | 118            | 1,413         |
| AR SUPREME COURT                                   | 173                     | 179                      | 7              | 79            |
| AR TEACHER RETIREMENT SYS                          | 143                     | 148                      | 5              | 58            |
| ARKANSAS JOB CORPS                                 | 73                      | 78                       | 5              | 61            |
| ARKANSAS WING-CIVIL AIR PATROL                     | 420                     | 632                      | 212            | 2,544         |
| ASHLEY COUNTY                                      | 27                      | 30                       | 3              | 32            |
| ASHLEY COUNTY SHERIFF'S DEPARTMENT                 | 255                     | 290                      | 35             | 416           |
| AUDITOR OF STATE                                   | 240                     | 144                      | (96)           | (1,150)       |
| BENTON COUNTY CLERK                                | 256                     | 291                      | 35             | 416           |
| BRADLEY COUNTY                                     | 321                     | 354                      | 33             | 392           |
| CARROLL COUNTY CIRCUIT JUDGE                       | 134                     | 148                      | 14             | 162           |
| CITY OF BENTON                                     | 4                       | 5                        | 0              | 5             |

## Rate Impact - Division Level

| Cabinet/Agency                               | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change |
|----------------------------------------------|-------------------------|--------------------------|----------------|---------------|
| CITY OF DERMOTT                              | 215                     | 247                      | 32             | 380           |
| CITY OF HELENA-W HELENA POLICE DEPT          | 255                     | 290                      | 35             | 416           |
| CITY OF LITTLE ROCK                          | 4,554                   | 6,453                    | 1,899          | 22,787        |
| CITY OF LONOKE POLICE DEPT                   | 255                     | 290                      | 35             | 416           |
| CITY OF MAYFLOWER                            | 1,759                   | 1,948                    | 189            | 2,268         |
| CITY OF ROGERS CITY ATTORNEY                 | 256                     | 291                      | 35             | 416           |
| CITY OF ROGERS POLICE DEPARTMENT             | 215                     | 247                      | 32             | 380           |
| CITY OF STUTTGART                            | 270                     | 307                      | 37             | 440           |
| CITY OF WALNUT RIDGE                         | 23                      | 25                       | 2              | 27            |
| CLARK COUNTY LIBRARY                         | 116                     | 128                      | 12             | 144           |
| CLEVELAND CO SHERIFF'S OFFICE                | 347                     | 434                      | 87             | 1,040         |
| CRAIGHEAD COUNTY CLERK                       | 233                     | 266                      | 33             | 396           |
| DALLAS COUNTY COURT HOUSE                    | 54                      | 59                       | 5              | 65            |
| DISABILITY DETERMINATION                     | 1,706                   | 2,063                    | 357            | 4,285         |
| DRUG ENFORCEMENT ADMINISTRATION              | 215                     | 247                      | 32             | 380           |
| EDUCATIONAL TELEVISION DIVISION              | 2,025                   | 2,736                    | 712            | 8,538         |
| FORT SMITH DISTRICT COURT                    | 256                     | 291                      | 35             | 416           |
| FORT SMITH POLICE DEPARTM                    | 256                     | 291                      | 35             | 416           |
| GOVERNOR'S MANSION COMM                      | 1,027                   | 1,083                    | 56             | 672           |
| GRANT COUNTY LIBRARY                         | 80                      | 89                       | 8              | 97            |
| HOUSE OF REPRESENTATIVES                     | 492                     | 710                      | 217            | 2,606         |
| INA-INFORMATION NETWORK O                    | 5,225                   | 7,974                    | 2,750          | 32,997        |
| JACKSONVILLE POLICE DEPARTMENT               | 270                     | 307                      | 37             | 440           |
| JUD DISC & DISABILITY COM                    | 533                     | 588                      | 55             | 660           |
| LAFAYETTE COUNTY SHERIFF'S OFFICE            | 242                     | 276                      | 34             | 404           |
| LAWRENCE CO SHERIFF'S DEPT                   | 718                     | 791                      | 73             | 877           |
| LEGISLATIVE AUDIT                            | 2,305                   | 3,213                    | 908            | 10,899        |
| LINCOLN COUNTY                               | 456                     | 502                      | 46             | 551           |
| LONOKE COUNTY                                | 53                      | 59                       | 6              | 68            |
| MADISON CO DISTRICT COURT                    | 4                       | 5                        | 0              | 5             |
| MALVERN-HOT SPRING CTY LIBRARY               | 355                     | 392                      | 37             | 443           |
| MCGEEHEE POLICE DEPARTMENT                   | 487                     | 536                      | 49             | 589           |
| MONTICELLO POLICE DEPARTMENT                 | 27                      | 30                       | 3              | 32            |
| NORTH LITTLE ROCK SCHOOL DISTRICT            | 1,080                   | 1,730                    | 650            | 7,800         |
| OFF OF PROSECUTOR COORDINATOR                | 1,361                   | 1,499                    | 138            | 1,656         |
| OFFICE OF THE ATTORNEY GENERAL               | 2,548                   | 2,793                    | 245            | 2,944         |
| OFFICE OF THE GOVERNOR                       | 5,783                   | 7,374                    | 1,591          | 19,095        |
| OFFICE OF THE LIEUTENANT GOVERNOR            | 323                     | 356                      | 32             | 387           |
| PIKE COUNTY                                  | 270                     | 297                      | 27             | 324           |
| PULASKI COUNTY                               | 719                     | 1,143                    | 424            | 5,089         |
| PULASKI COUNTY SHERIFF                       | 215                     | 247                      | 32             | 380           |
| RAVENDEN POLICE DEPARTMENT                   | 27                      | 30                       | 3              | 32            |
| REDFIELD POLICE DEPARTMENT                   | 134                     | 148                      | 14             | 162           |
| SECRETARY OF STATE                           | 23,348                  | 27,517                   | 4,169          | 50,035        |
| SHARP COUNTY                                 | 27                      | 30                       | 3              | 32            |
| SHERWOOD PD                                  | 227                     | 260                      | 33             | 392           |
| SPRINGDALE COMMUNICATIONS CENTER             | 256                     | 291                      | 35             | 416           |
| STATE BD OF ELECTION COMM                    | 635                     | 695                      | 60             | 722           |
| STATE HIGHWAY & TRANS DEP                    | 2,477                   | 3,237                    | 760            | 9,125         |
| STONE COUNTY CLERK                           | 349                     | 435                      | 86             | 1,032         |
| THIRD JUDICIAL DISTRICT PROSECUTING ATTORNEY | 293                     | 322                      | 29             | 351           |
| TREASURER OF STATE                           | 140                     | 149                      | 9              | 110           |
| UNIV OF AR AT LITTLE ROCK                    | 90                      | 179                      | 90             | 1,076         |
| US DEPT OF VETERANS AFFAIRS POLICE           | 227                     | 260                      | 33             | 392           |
| WARREN POLICE DEPARTMENT                     | 213                     | 235                      | 23             | 270           |
| WHITE COUNTY PUBLIC LIBRA                    | 433                     | 477                      | 44             | 524           |
| WOODRUFF COUNTY SHERIFF'S DEPT               | 53                      | 59                       | 6              | 68            |
| DESHA COUNTY SHERIFF                         | 80                      | 89                       | 8              | 97            |
| PONSETT CO PROSECUTING ATTORNEY OF           | 27                      | 30                       | 3              | 32            |
| TENTH JUDICIAL DIST DRUG TASK FORCE          | 80                      | 89                       | 8              | 97            |
| <b>School</b>                                |                         |                          |                |               |
| AR STATE UNIV - BEEBE                        | 4                       | 5                        | 0              | 5             |
| ARKANSAS CORRECTIONAL SCH                    | 3,420                   | 3,830                    | 410            | 4,920         |
| ARKANSAS NORTHEASTERN COLL                   | 4                       | 5                        | 0              | 5             |
| ASU MID-SOUTH                                | 4                       | 5                        | 0              | 5             |
| BLACK RIVER TECHNICAL COL                    | 10                      | 11                       | 1              | 8             |
| CAMDEN FAIRVIEW SCHOOL DISTRICT              | 630                     | 790                      | 160            | 1,920         |
| CLEVELAND COUNTY SCHOOL D                    | 108                     | 135                      | 27             | 324           |
| CORNING SCHOOL DISTRICT                      | 196                     | 245                      | 49             | 584           |
| DEER/MT. JUDEA SCHOOL DIS                    | 324                     | 405                      | 81             | 974           |
| DOLLARWAY PUBLIC SCHOOLS                     | 265                     | 330                      | 65             | 779           |
| EARLE HIGH SCHOOL                            | 108                     | 135                      | 27             | 324           |
| EAST AR COMM COLLEGE                         | 4                       | 5                        | 0              | 5             |
| EMERSON-TAYLOR SCHOOL DIS                    | 190                     | 238                      | 48             | 576           |

## Rate Impact - Division Level

| Cabinet/Agency                                | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change    |
|-----------------------------------------------|-------------------------|--------------------------|----------------|------------------|
| EXALT ACADEMY OF SW LITTLE ROCK               | 4                       | 7                        | 2              | 27               |
| GENTRY SCHOOL DISTRICT                        | 108                     | 135                      | 27             | 324              |
| HARRISBURG SCHOOL DISTRICT                    | 298                     | 373                      | 75             | 900              |
| HILLCREST SCHOOL DISTRICT                     | 108                     | 135                      | 27             | 324              |
| HUNTSVILLE SCHOOL DISTRICT                    | 108                     | 135                      | 27             | 324              |
| JACKSON CO. SCHOOL DISTRICT                   | 108                     | 135                      | 27             | 324              |
| LAKESIDE SCH DIST/CENTRAL                     | 203                     | 254                      | 51             | 612              |
| MALVERN SCHOOL DISTRICT                       | 778                     | 970                      | 192            | 2,308            |
| MAYFLOWER SCHOOL DISTRICT                     | 158                     | 197                      | 40             | 474              |
| MIDLAND SCHOOL DISTRICT                       | 108                     | 135                      | 27             | 324              |
| MIDWEST REGION OZARK COMMUNICATION CTR/ BUFFA | 220                     | 253                      | 33             | 392              |
| MOUNTAIN VIEW SCHOOL DIST                     | 216                     | 270                      | 54             | 648              |
| NATIONAL PARK COLLEGE                         | 9                       | 10                       | 1              | 11               |
| NORTHWEST AR COMM COLLEGE                     | 4                       | 5                        | 0              | 5                |
| NORTHWEST TECHNICAL INSTI                     | 41                      | 60                       | 18             | 220              |
| OUACHITA RIVER SCHOOL DIST                    | 95                      | 119                      | 24             | 288              |
| OZARK MOUNTAIN SCHOOL DIST                    | 216                     | 270                      | 54             | 648              |
| OZARKA COLLEGE                                | 19                      | 28                       | 9              | 107              |
| PULASKI COUNTY SPECIAL SD                     | 1,080                   | 1,730                    | 650            | 7,800            |
| RICH MOUNTAIN COMM COLLEG                     | 995                     | 1,060                    | 65             | 780              |
| SEARCY COUNTY SCHOOL DIST                     | 95                      | 119                      | 24             | 288              |
| SOUTH CONWAY CO SCHOOL DI                     | 1,384                   | 1,509                    | 124            | 1,491            |
| SOUTHEAST AR COLLEGE                          | 105                     | 158                      | 53             | 636              |
| SOUTHERN AR UNIV                              | 4                       | 5                        | 0              | 5                |
| SOUTHERN AR UNIV - TECH B                     | 32                      | 42                       | 10             | 124              |
| U OF A MED SCIENCES CAMP                      | 369                     | 443                      | 74             | 888              |
| U OF A -COMM COLLEGE AT HOPE                  | 19                      | 28                       | 9              | 107              |
| U OF A FORT SMITH                             | 9                       | 10                       | 1              | 11               |
| UNIV OF AR AT FAYETTEVILLE                    | 1,223                   | 1,107                    | (116)          | (1,393)          |
| UNIV OF AR AT PINE BLUFF                      | 5,149                   | 7,622                    | 2,473          | 29,678           |
| UNIV OF CENTRAL AR                            | 217                     | 240                      | 23             | 279              |
| WALDRON SCHOOL DISTRICT                       | 88                      | 110                      | 22             | 260              |
| WESTERN YELL CO. SCHOOL DIST                  | 108                     | 135                      | 27             | 324              |
| UNIV OF AR AT MONTICELLO                      | 1                       | 1                        | 0              | 0                |
| SHERIDAN SCHOOL DISTRICT                      | 324                     | 405                      | 81             | 974              |
| <b>Grand Total</b>                            | <b>2,695,587</b>        | <b>3,034,518</b>         | <b>338,931</b> | <b>4,067,182</b> |



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 3**

**MONTHLY IMPACT OF  
PROPOSED RATE ADJUSTMENTS  
BY CATEGORY AND INTERNAL ORDER**

# Monthly Impact of Proposed Rate Adjustments by Category and Internal Order

| Fiscal Category                        | Current Monthly Billing | Proposed Monthly Billing | Monthly Increase/(Decrease) |
|----------------------------------------|-------------------------|--------------------------|-----------------------------|
| Voice Over IP                          | 283,881                 | 303,680                  | 19,799                      |
| Station Lines & Ancillary Service      | 94,072                  | 141,550                  | 47,478                      |
| Connectivity - All Other               | 57,699                  | 62,290                   | 4,591                       |
| User Equipment                         | 228,415                 | 285,703                  | 57,288                      |
| Connectivity - Internet Access         | 378,778                 | 227,267                  | (151,511)                   |
| Windows Servers                        | 110,200                 | 176,532                  | 66,332                      |
| End User Service                       | 972,647                 | 1,078,335                | 105,687                     |
| Labor - Host/Server Management Support | 47,055                  | 51,819                   | 4,764                       |
| Connectivity - 56/64Kbps               | 5,730                   | 11,470                   | 5,740                       |
| Data Center Modernization              | 201,489                 | 311,980                  | 110,491                     |
| Labor - Software Development           | 97,650                  | 106,950                  | 9,300                       |
| Shared Services - All Other            | 30,358                  | 61,044                   | 30,687                      |
| UNIX Servers                           | 106,640                 | 122,760                  | 16,120                      |
| Prof Svcs - All Other                  | 80,975                  | 93,139                   | 12,164                      |
| <b>Grand Total</b>                     | <b>2,695,587</b>        | <b>3,034,518</b>         | <b>338,931</b>              |



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 4**  
**MONTHLY IMPACT OF**  
**PROPOSED RATE ADJUSTMENTS**  
**BY CUSTOMER**

# Monthly Impact of Proposed Rate Adjustments by Customer

| Customer                                              | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change |
|-------------------------------------------------------|-------------------------|--------------------------|----------------|---------------|
| ABSTRACTORS BD OF EXAMINERS (402000000)               | 53                      | 59                       | 6              | 68            |
| ACIC-FAYETTEVILLE POLICE DEPT (492830000)             | 256                     | 291                      | 35             | 416           |
| ADMIN OFFICE OF THE COURT (400230000)                 | 80                      | 80                       | 0              | 3             |
| AR APPRAISER LICENSING & CERTIFICATION BD (402050000) | 270                     | 299                      | 29             | 348           |
| AR BD OF EXAMINERS IN COUNSELING (402280000)          | 451                     | 513                      | 62             | 743           |
| AR COMMISSIONER OF STATE LANDS (400610000)            | 16                      | 17                       | 1              | 9             |
| AR COURT OF APPEAL (400180000)                        | 11                      | 11                       | 1              | 6             |
| AR CRIME INFORMATION CENT (409900000)                 | 4,030                   | 4,442                    | 412            | 4,942         |
| AR DEPARTMENT OF AERONAUT (404020000)                 | 1,209                   | 1,546                    | 336            | 4,036         |
| AR DEPARTMENT OF AGRICULTURE (404000000)              | 33,858                  | 38,378                   | 4,521          | 54,248        |
| AR DEPARTMENT OF CAREER EDUCATION (405900000)         | 1,614                   | 2,350                    | 736            | 8,826         |
| AR DEPARTMENT OF CORRECTION (404800000)               | 150,707                 | 168,677                  | 17,971         | 215,652       |
| AR DEPARTMENT OF HIGHER EDUCATION (407000000)         | 2,109                   | 2,853                    | 744            | 8,931         |
| AR DEPARTMENT OF VETERANS AFFAIRS (403850000)         | 11,244                  | 12,877                   | 1,633          | 19,595        |
| AR DEPT OF ENVIRONMENTAL QUALITY (409300000)          | 4,323                   | 5,494                    | 1,171          | 14,057        |
| AR DIETETICS LICENSING BD (402700000)                 | 4                       | 5                        | 0              | 5             |
| AR ECONOMIC DEVELOPMENT COMMISSION (407900000)        | 6,780                   | 7,876                    | 1,096          | 13,153        |
| AR ETHICS COMM (402380000)                            | 680                     | 746                      | 65             | 786           |
| AR GAME AND FISH COMM (400800000)                     | 789                     | 812                      | 23             | 277           |
| AR HEALTH SERVICES PERMIT AGENCY (406650000)          | 261                     | 300                      | 38             | 462           |
| AR HOME INSPECTOR REG BOA (402550000)                 | 10                      | 11                       | 1              | 11            |
| AR LEGISLATIVE COUNCIL (400110000)                    | 1,239                   | 1,818                    | 580            | 6,956         |
| AR MANUFACTURED HOME COMM (403050000)                 | 192                     | 211                      | 19             | 231           |
| AR MILITARY DEPT PUBLIC SAFETY (409770000)            | 215                     | 247                      | 32             | 380           |
| AR MINORITY HEALTH COMM (403190000)                   | 310                     | 342                      | 32             | 381           |
| AR MOTOR VEHICLE COMM (403200000)                     | 186                     | 205                      | 19             | 226           |
| AR NATURAL RESOURCES COMM (404550000)                 | 3,264                   | 3,534                    | 270            | 3,239         |
| AR PUB EMP RETIREMENT SYS (403700000)                 | 7,099                   | 8,142                    | 1,043          | 12,518        |
| AR PUBLIC DEFENDER COMM (403240000)                   | 4,310                   | 4,906                    | 596            | 7,155         |
| AR PUBLIC SERVICE COMM (404500000)                    | 8,798                   | 9,538                    | 739            | 8,873         |
| AR REAL ESTATE COMM (402480000)                       | 2,691                   | 3,051                    | 360            | 4,320         |
| AR SENATE (400050000)                                 | 386                     | 463                      | 77             | 930           |
| AR SENTENCING COMMISSION (403280000)                  | 200                     | 222                      | 21             | 255           |
| AR SPINAL CORD COMM (402950000)                       | 5                       | 6                        | 0              | 3             |
| AR STATE BD OF NURSING (402770000)                    | 1,788                   | 2,137                    | 349            | 4,183         |
| AR STATE CLAIMS COMM (403600000)                      | 698                     | 816                      | 118            | 1,413         |
| AR STATE LIBRARY (405190000)                          | 492                     | 708                      | 216            | 2,594         |
| AR STATE UNIV - BEEBE (401200000)                     | 4                       | 5                        | 0              | 5             |
| AR SUPREME COURT (400320000)                          | 173                     | 179                      | 7              | 79            |
| AR TEACHER RETIREMENT SYS (403750000)                 | 143                     | 148                      | 5              | 58            |
| AR TOBACCO CONTROL BD (402610000)                     | 795                     | 867                      | 72             | 861           |
| AR TOBACCO SETTLEMENT COM (403340000)                 | 257                     | 287                      | 29             | 353           |
| AR TOWING AND RECOVERY BD (402580000)                 | 337                     | 372                      | 36             | 428           |
| AR WATERWAYS COMM (403410000)                         | 164                     | 183                      | 19             | 233           |
| ARK GEOGRAPHIC INFORMATION OFFICE (404720000)         | 997                     | 1,160                    | 163            | 1,959         |
| Arkansas Archeological Survey (ARAS) (401360000)      | 38                      | 48                       | 10             | 116           |
| ARKANSAS CORRECTIONAL SCH (495330000)                 | 3,420                   | 3,830                    | 410            | 4,920         |
| ARKANSAS GEOLOGICAL SURVEY (404200000)                | 1,244                   | 1,367                    | 123            | 1,482         |
| ARKANSAS JOB CORPS (490810000)                        | 73                      | 78                       | 5              | 61            |
| ARKANSAS NORTHEASTERN COLL (401800000)                | 4                       | 5                        | 0              | 5             |
| ARKANSAS PSYCHOLOGY BOARD (402890000)                 | 133                     | 146                      | 13             | 158           |
| ARKANSAS REHABILITATION SERVICES (405200000)          | 37,966                  | 44,893                   | 6,927          | 83,122        |
| ARKANSAS STATE POLICE (409600000)                     | 54,192                  | 60,533                   | 6,341          | 76,098        |
| ARKANSAS WING-CIVIL AIR PATROL (493020000)            | 420                     | 632                      | 212            | 2,544         |
| ARKANSAS WORKFORCE LR (499050000)                     | 1,009                   | 1,108                    | 99             | 1,188         |
| ARNG YOUTH CHALLENGE PROGRAM (409760000)              | 1,953                   | 2,199                    | 246            | 2,955         |
| ASHLEY COUNTY (498030000)                             | 27                      | 30                       | 3              | 32            |
| ASHLEY COUNTY SHERIFF'S DEPARTMENT (493200000)        | 255                     | 290                      | 35             | 416           |
| ASSESSMENT COORDINATION D (404900000)                 | 1,604                   | 1,768                    | 163            | 1,961         |
| ASU MID-SOUTH (401770000)                             | 4                       | 5                        | 0              | 5             |
| AUCTIONEER'S LICENSING BD (402100000)                 | 118                     | 131                      | 12             | 149           |
| AUDITOR OF STATE (400590000)                          | 240                     | 144                      | (96)           | (1,150)       |
| BENTON COUNTY CLERK (492250000)                       | 256                     | 291                      | 35             | 416           |
| BLACK RIVER TECHNICAL COL (406750000)                 | 10                      | 11                       | 1              | 8             |
| BOARD OF ENGINEERS & SURVEYORS (402360000)            | 880                     | 980                      | 101            | 1,209         |
| BRADLEY COUNTY (493040000)                            | 321                     | 354                      | 33             | 392           |
| CAMDEN FAIRVIEW SCHOOL DISTRICT (495910000)           | 630                     | 790                      | 160            | 1,920         |
| CAPITOL ZONING COMM (403150000)                       | 255                     | 282                      | 27             | 325           |
| CARROLL COUNTY CIRCUIT JUDGE (499090000)              | 134                     | 148                      | 14             | 162           |
| CENTRAL AR DEVELOPMENT CO (499150000)                 | 418                     | 448                      | 30             | 358           |
| CENTRAL AR PLAN/DEVELOPME (492000000)                 | 48                      | 51                       | 3              | 36            |
| CITY OF BENTON (490440000)                            | 4                       | 5                        | 0              | 5             |
| CITY OF DERMOTT (491880000)                           | 215                     | 247                      | 32             | 380           |
| CITY OF HELENA-W HELENA POLICE DEPT (497220000)       | 255                     | 290                      | 35             | 416           |

# Monthly Impact of Proposed Rate Adjustments by Customer

| Customer                                              | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change |
|-------------------------------------------------------|-------------------------|--------------------------|----------------|---------------|
| CITY OF LITTLE ROCK (497000000)                       | 4,554                   | 6,453                    | 1,899          | 22,787        |
| CITY OF LONOKE POLICE DEPT (496940000)                | 255                     | 290                      | 35             | 416           |
| CITY OF MAYFLOWER (493160000)                         | 1,759                   | 1,948                    | 189            | 2,268         |
| CITY OF ROGERS CITY ATTORNEY (497180000)              | 256                     | 291                      | 35             | 416           |
| CITY OF ROGERS POLICE DEPARTMENT (497190000)          | 215                     | 247                      | 32             | 380           |
| CITY OF STUTTGART (497210000)                         | 270                     | 307                      | 37             | 440           |
| CITY OF WALNUT RIDGE (497170000)                      | 23                      | 25                       | 2              | 27            |
| CLARK COUNTY LIBRARY (499600000)                      | 116                     | 128                      | 12             | 144           |
| CLEVELAND CO SHERIFF'S OFFICE (492750000)             | 347                     | 434                      | 87             | 1,040         |
| CLEVELAND COUNTY SCHOOL D (493810000)                 | 108                     | 135                      | 27             | 324           |
| COMM - LAW ENFORC STDS & TRAINING (409500000)         | 7,678                   | 8,606                    | 928            | 11,138        |
| CONTRACTORS LICENSING BOARD (402240000)               | 1,379                   | 1,534                    | 155            | 1,860         |
| CONWAY ADULT EDUCATION CENTER (494060000)             | 18                      | 19                       | 1              | 17            |
| CORNING SCHOOL DISTRICT (493850000)                   | 196                     | 245                      | 49             | 584           |
| CRAIGHEAD COUNTY CLERK (498070000)                    | 233                     | 266                      | 33             | 396           |
| DAH - CENTRAL ADMINISTRATION (408650000)              | 21,393                  | 25,862                   | 4,469          | 53,631        |
| DALLAS COUNTY COURT HOUSE (490050000)                 | 54                      | 59                       | 5              | 65            |
| DEER/MT. JUDEA SCHOOL DIS (493930000)                 | 324                     | 405                      | 81             | 974           |
| DEPARTMENT OF COMMERCE (499029902)                    | 5,151                   | 5,786                    | 634            | 7,612         |
| DEPARTMENT OF EDUCATION (405000000)                   | 708,020                 | 695,019                  | (13,001)       | (156,013)     |
| DEPARTMENT OF FINANCE & ADMINISTRATION (499069906)    | 53                      | 56                       | 4              | 42            |
| DEPARTMENT OF LABOR & LICENSING (408000000)           | 8,653                   | 10,379                   | 1,726          | 20,710        |
| DEPARTMENT OF PARKS, HERITAGE & TOUR (499129912)      | 4,088                   | 4,621                    | 533            | 6,395         |
| DEPARTMENT OF PUBLIC SAFETY (499139913)               | 4,201                   | 4,653                    | 451            | 5,417         |
| DEPARTMENT OF THE INSPECTOR GENERAL (499099909)       | 3,493                   | 3,892                    | 399            | 4,788         |
| DEPARTMENT OF THE MILITARY (409750000)                | 12,909                  | 15,104                   | 2,195          | 26,339        |
| DEPARTMENT OF TRANSFORM & SHARED SERVICES (499149914) | 37,869                  | 49,020                   | 11,151         | 133,817       |
| DEPT OF EMERGENCY MANAGEM (409950000)                 | 13,310                  | 19,909                   | 6,599          | 79,185        |
| DEPT OF FINANCE AND ADMIN (406100000)                 | 186,463                 | 223,397                  | 36,934         | 443,212       |
| DEPT OF HUMAN SVCS (407100000)                        | 446,864                 | 506,416                  | 59,552         | 714,620       |
| DEPT OF PARKS AND TOURISM (409000000)                 | 112,382                 | 132,427                  | 20,045         | 240,542       |
| DEPT OF WORKFORCE SVCS (408100000)                    | 216,878                 | 251,450                  | 34,572         | 414,870       |
| DEVELOPMENT FINANCE AUTHO (403950000)                 | 3,348                   | 3,853                    | 505            | 6,062         |
| DFA - ALCOH BEV CONTROL D (406110000)                 | 256                     | 273                      | 17             | 204           |
| DFA - DIVISION OF RACING (406310000)                  | 15                      | 16                       | 1              | 12            |
| DFA - OFC OF ARKANSAS LOTTERY (406130000)             | 10,464                  | 12,899                   | 2,435          | 29,218        |
| DFA - REVENUE SERVICES DI (406300000)                 | 64,459                  | 78,022                   | 13,562         | 162,741       |
| DFA- OFF OF CHILD SUPPORT (406340000)                 | 52,669                  | 60,256                   | 7,587          | 91,046        |
| DFA-REV/EARLE (491890000)                             | 431                     | 526                      | 94             | 1,134         |
| DFA-REV/EUDORA (491900000)                            | 215                     | 247                      | 32             | 380           |
| DFA-REV/HAZEN (491910000)                             | 271                     | 307                      | 37             | 439           |
| DISABILITY DETERMINATION (403110000)                  | 1,706                   | 2,063                    | 357            | 4,285         |
| DIVISION OF COMMUNITY CORRECTION (404850000)          | 115,749                 | 152,458                  | 36,709         | 440,505       |
| DOLLARWAY PUBLIC SCHOOLS (495960000)                  | 265                     | 330                      | 65             | 779           |
| DRUG ENFORCEMENT ADMINISTRATION (496950000)           | 215                     | 247                      | 32             | 380           |
| EARLE HIGH SCHOOL (496450000)                         | 108                     | 135                      | 27             | 324           |
| EAST AR COMM COLLEGE (401700000)                      | 4                       | 5                        | 0              | 5             |
| EDUCATIONAL TELEVISION DIVISION (405160000)           | 2,025                   | 2,736                    | 712            | 8,538         |
| EMERSON-TAYLOR SCHOOL DIS (494010000)                 | 190                     | 238                      | 48             | 576           |
| EMPLOYMENT & TRAINING SERVICES INC (492290000)        | 63                      | 67                       | 4              | 47            |
| EXALT ACADEMY OF SW LITTLE ROCK (493500000)           | 4                       | 7                        | 2              | 27            |
| FIRE PROTECTION LICENSING (402630000)                 | 177                     | 196                      | 19             | 223           |
| FORT SMITH DISTRICT COURT (496980000)                 | 256                     | 291                      | 35             | 416           |
| FORT SMITH POLICE DEPARTM (492650000)                 | 256                     | 291                      | 35             | 416           |
| GENTRY SCHOOL DISTRICT (494080000)                    | 108                     | 135                      | 27             | 324           |
| GOVERNOR'S MANSION COMM (403140000)                   | 1,027                   | 1,083                    | 56             | 672           |
| GRANT COUNTY LIBRARY (499590000)                      | 80                      | 89                       | 8              | 97            |
| HARRISBURG SCHOOL DISTRIC (494240000)                 | 298                     | 373                      | 75             | 900           |
| HEALTH DEPARTMENT (406450000)                         | 155,078                 | 182,132                  | 27,054         | 324,651       |
| HILLCREST SCHOOL DISTRICT (494290000)                 | 108                     | 135                      | 27             | 324           |
| HOUSE OF REPRESENTATIVES (400020000)                  | 492                     | 710                      | 217            | 2,606         |
| HUNTSVILLE SCHOOL DISTRICT (495380000)                | 108                     | 135                      | 27             | 324           |
| INA-INFORMATION NETWORK O (490740000)                 | 5,225                   | 7,974                    | 2,750          | 32,997        |
| JACKSON CO. SCHOOL DISTRICT (494340000)               | 108                     | 135                      | 27             | 324           |
| JACKSONVILLE POLICE DEPARTMENT (493150000)            | 270                     | 307                      | 37             | 440           |
| JUD DISC & DISABILITY COM (402410000)                 | 533                     | 588                      | 55             | 660           |
| LAFAYETTE COUNTY SHERIFF'S OFFICE (493030000)         | 242                     | 276                      | 34             | 404           |
| LAKESIDE SCH DIST/CENTRAL (495860000)                 | 203                     | 254                      | 51             | 612           |
| LAWRENCE CO SHERIFF'S DEPT (499190000)                | 718                     | 791                      | 73             | 877           |
| LEGISLATIVE AUDIT (400090000)                         | 2,305                   | 3,213                    | 908            | 10,899        |
| LINCOLN COUNTY (493050000)                            | 456                     | 502                      | 46             | 551           |
| LIQUEFIED PETROLEUM GAS B (404300000)                 | 300                     | 332                      | 32             | 379           |
| LITTLE ROCK WORKFORCE INV (498130000)                 | 255                     | 279                      | 23             | 280           |
| LONOKE COUNTY (499110000)                             | 53                      | 59                       | 6              | 68            |
| MADISON CO DISTRICT COURT (499220000)                 | 4                       | 5                        | 0              | 5             |
| MALVERN SCHOOL DISTRICT (495300000)                   | 778                     | 970                      | 192            | 2,308         |
| MALVERN-HOT SPRING CTY LIBRARY (491370000)            | 355                     | 392                      | 37             | 443           |
| MARTIN LUTHER KING JR. COMMISSION (403180000)         | 143                     | 167                      | 24             | 293           |
| MAYFLOWER SCHOOL DISTRICT (495220000)                 | 158                     | 197                      | 40             | 474           |

# Monthly Impact of Proposed Rate Adjustments by Customer

| Customer                                                  | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change |
|-----------------------------------------------------------|-------------------------|--------------------------|----------------|---------------|
| MCGEEHEE POLICE DEPARTMENT (492740000)                    | 487                     | 536                      | 49             | 589           |
| MIDLAND SCHOOL DISTRICT (494580000)                       | 108                     | 135                      | 27             | 324           |
| MIDWEST REGION OZARK COMMUNICATION CTR/ BUFFA (497160000) | 220                     | 253                      | 33             | 392           |
| MONTICELLO POLICE DEPARTMENT (498140000)                  | 27                      | 30                       | 3              | 32            |
| MOUNTAIN VIEW SCHOOL DIST (494610000)                     | 216                     | 270                      | 54             | 648           |
| NATIONAL PARK COLLEGE (401750000)                         | 9                       | 10                       | 1              | 11            |
| NORTH LITTLE ROCK SCHOOL DISTRICT (499510000)             | 1,080                   | 1,730                    | 650            | 7,800         |
| NORTHWEST AR COMM COLLEGE (401980000)                     | 4                       | 5                        | 0              | 5             |
| NORTHWEST AR ECONOMIC DEVELOPMENT DISTRICT (492520000)    | 117                     | 124                      | 7              | 87            |
| NORTHWEST TECHNICAL INSTI (405520000)                     | 41                      | 60                       | 18             | 220           |
| OFF OF PROSECUTOR COORDINATOR (400280000)                 | 1,361                   | 1,499                    | 138            | 1,656         |
| OFFICE OF THE ATTORNEY GENERAL (400530000)                | 2,548                   | 2,793                    | 245            | 2,944         |
| OFFICE OF THE GOVERNOR (400340000)                        | 5,783                   | 7,374                    | 1,591          | 19,095        |
| OFFICE OF THE LIEUTENANT GOVERNOR (400510000)             | 323                     | 356                      | 32             | 387           |
| OIL AND GAS COMMISSION (404400000)                        | 4,627                   | 5,608                    | 980            | 11,766        |
| OUACHITA RIVER SCHOOL DIST (496700000)                    | 95                      | 119                      | 24             | 288           |
| OZARK MOUNTAIN SCHOOL DIST (494720000)                    | 216                     | 270                      | 54             | 648           |
| OZARKA COLLEGE (406870000)                                | 19                      | 28                       | 9              | 107           |
| PAROLE BD (403230000)                                     | 1,062                   | 1,169                    | 107            | 1,281         |
| PIKE COUNTY (497050000)                                   | 270                     | 297                      | 27             | 324           |
| PROF BAIL BONDSMAN LIC BD (402110000)                     | 276                     | 305                      | 29             | 353           |
| PULASKI COUNTY (490630000)                                | 719                     | 1,143                    | 424            | 5,089         |
| PULASKI COUNTY SHERIFF (493190000)                        | 215                     | 247                      | 32             | 380           |
| PULASKI COUNTY SPECIAL SD (495850000)                     | 1,080                   | 1,730                    | 650            | 7,800         |
| RAVENDEN POLICE DEPARTMENT (496900000)                    | 27                      | 30                       | 3              | 32            |
| REDFIELD POLICE DEPARTMENT (499450000)                    | 134                     | 148                      | 14             | 162           |
| RICH MOUNTAIN COMM COLLEG (401920000)                     | 995                     | 1,060                    | 65             | 780           |
| SCHOOL FOR THE BLIND (405100000)                          | 330                     | 351                      | 21             | 249           |
| SCHOOL FOR THE DEAF (405130000)                           | 803                     | 1,046                    | 244            | 2,924         |
| SEARCY COUNTY SCHOOL DIST (494900000)                     | 95                      | 119                      | 24             | 288           |
| SECRETARY OF STATE (400630000)                            | 23,348                  | 27,517                   | 4,169          | 50,035        |
| SHARP COUNTY (492990000)                                  | 27                      | 30                       | 3              | 32            |
| SHERWOOD PD (493140000)                                   | 227                     | 260                      | 33             | 392           |
| SOCIAL WORK LICENSING BD (402540000)                      | 66                      | 73                       | 7              | 78            |
| SOUTH CONWAY CO SCHOOL DI (499230000)                     | 1,384                   | 1,509                    | 124            | 1,491         |
| SOUTHEAST AR COLLEGE (406910000)                          | 105                     | 158                      | 53             | 636           |
| SOUTHERN AR UNIV - TECH B (401150000)                     | 32                      | 42                       | 10             | 124           |
| SOUTHERN AR UNIV (401050000)                              | 4                       | 5                        | 0              | 5             |
| SPRINGDALE COMMUNICATIONS CENTER (496990000)              | 256                     | 291                      | 35             | 416           |
| ST BD OF ARCH LANDSCAPE ARCH &INT DES (402060000)         | 312                     | 337                      | 25             | 301           |
| ST BD- REG FOR PROF GEOLOGISTS (402400000)                | 4                       | 5                        | 0              | 5             |
| STATE ATHLETIC COMM (402090000)                           | 33                      | 35                       | 2              | 27            |
| STATE BANK DEPARTMENT (404050000)                         | 5,781                   | 6,964                    | 1,183          | 14,199        |
| STATE BD OF ACCOUNTANCY (402030000)                       | 722                     | 957                      | 236            | 2,827         |
| STATE BD OF BARBER EXAMIN (402120000)                     | 304                     | 335                      | 31             | 371           |
| STATE BD OF CHIROPRACTIC (402650000)                      | 48                      | 52                       | 3              | 41            |
| STATE BD OF DENTAL EXAMIN (402680000)                     | 218                     | 249                      | 31             | 371           |
| STATE BD OF ELECTION COMM (402320000)                     | 635                     | 695                      | 60             | 722           |
| STATE BD OF PHARMACY (402830000)                          | 1,692                   | 2,192                    | 500            | 6,003         |
| STATE CRIME LABORATORY (409550000)                        | 7,801                   | 8,809                    | 1,008          | 12,100        |
| STATE HIGHWAY & TRANS DEP (400900000)                     | 2,477                   | 3,237                    | 760            | 9,125         |
| STATE INSURANCE DEPARTMEN (404250000)                     | 16,885                  | 20,737                   | 3,852          | 46,221        |
| STATE MEDICAL BD (402740000)                              | 1,017                   | 1,151                    | 134            | 1,606         |
| STATE SECURITIES DEPARTME (404100000)                     | 4,549                   | 6,180                    | 1,631          | 19,571        |
| STONE COUNTY CLERK (499180000)                            | 349                     | 435                      | 86             | 1,032         |
| STUDENT LOAN AUTHORITY (403470000)                        | 472                     | 568                      | 95             | 1,143         |
| SW AR PLANNING & DEVELOPM (492150000)                     | 1,263                   | 1,395                    | 132            | 1,586         |
| THIRD JUDICIAL DISTRICT PROSECUTING ATTORNEY (493100000)  | 293                     | 322                      | 29             | 351           |
| TREASURER OF STATE (400690000)                            | 140                     | 149                      | 9              | 110           |
| TSS - BUILDING AUTHORITY DIVISION (406150000)             | 5,367                   | 7,904                    | 2,538          | 30,450        |
| U OF A MED SCIENCES CAMP (401500000)                      | 369                     | 443                      | 74             | 888           |
| U OF A -COMM COLLEGE AT HOPE (401670000)                  | 19                      | 28                       | 9              | 107           |
| U OF A FORT SMITH (401950000)                             | 9                       | 10                       | 1              | 11            |
| UNIV OF AR AT FAYETTEVILLE (401350000)                    | 1,223                   | 1,107                    | (116)          | (1,393)       |
| UNIV OF AR AT LITTLE ROCK (401450000)                     | 90                      | 179                      | 90             | 1,076         |
| UNIV OF AR AT PINE BLUFF (401600000)                      | 5,149                   | 7,622                    | 2,473          | 29,678        |
| UNIV OF CENTRAL AR (401650000)                            | 217                     | 240                      | 23             | 279           |
| US DEPT OF VETERANS AFFAIRS POLICE (496960000)            | 227                     | 260                      | 33             | 392           |
| VETERINARY MED EXAMINING (402980000)                      | 211                     | 275                      | 64             | 768           |
| WALDRON SCHOOL DISTRICT (495050000)                       | 88                      | 110                      | 22             | 260           |
| WARREN POLICE DEPARTMENT (497140000)                      | 213                     | 235                      | 23             | 270           |
| WEST CENTRAL AR PLANNING & DEVELOPMENT DIST. (492130000)  | 82                      | 88                       | 5              | 62            |
| Western AR Employment Devel. Agency (492310000)           | 4                       | 4                        | 0              | 3             |
| WESTERN YELL CO. SCHOOL DIST (495100000)                  | 108                     | 135                      | 27             | 324           |
| WHITE COUNTY PUBLIC LIBRA (491520000)                     | 433                     | 477                      | 44             | 524           |
| WHITE RIVER PLANNING & DVLPMT DIST (493400000)            | 14                      | 15                       | 1              | 11            |
| WOODRUFF COUNTY SHERIFF'S DEPT (496910000)                | 53                      | 59                       | 6              | 68            |
| WORKERS' COMPENSATION COM (403900000)                     | 5,576                   | 6,607                    | 1,031          | 12,372        |
| WORKFORCE DEVELOPMENT BOARD OF EASTERN AR (492330000)     | 203                     | 223                      | 20             | 238           |

Monthly Impact of Proposed Rate Adjustments by Customer

| Customer                                        | Current Monthly Billing | Proposed Monthly Billing | Monthly Change | Annual Change |
|-------------------------------------------------|-------------------------|--------------------------|----------------|---------------|
| UNIV OF AR AT MONTICELLO (401550000)            | 1                       | 1                        | 0              | 0             |
| SHERIDAN SCHOOL DISTRICT (494920000)            | 324                     | 405                      | 81             | 974           |
| DESHA COUNTY SHERIFF (497120000)                | 80                      | 89                       | 8              | 97            |
| PONSETT CO PROSECUTING ATTORNEY OF (497250000)  | 27                      | 30                       | 3              | 32            |
| TENTH JUDICIAL DIST DRUG TASK FORCE (497260000) | 80                      | 89                       | 8              | 97            |
| Grand Total                                     | 2,695,587               | 3,034,518                | 338,931        | 4,067,182     |



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 5**  
**PROPOSED RATE ADJUSTMENTS**

## Proposed Rate Adjustments

| Category/IO          | Item Number         | Item Description                                                                            | Current Rate | Proposed Rate | Percent Change |
|----------------------|---------------------|---------------------------------------------------------------------------------------------|--------------|---------------|----------------|
| Voice Over IP (B061) | 1FLIP               | VOIP BUSINESS LINE                                                                          | 125.0000     | 134.0000      | 7%             |
| Voice Over IP (B061) | 2901V               | CISCO 2901 VOICE ROUTER                                                                     | 372.5000     | 397.5000      | 7%             |
| Voice Over IP (B061) | 2911V               | CISCO 2911V ROUTER                                                                          | 285.0000     | 305.0000      | 7%             |
| Voice Over IP (B061) | 2921V               | CISCO 2921V ROUTER                                                                          | 302.5000     | 322.5000      | 7%             |
| Voice Over IP (B061) | 2951V               | CISCO 2951V ROUTER                                                                          | 437.5000     | 467.5000      | 7%             |
| Voice Over IP (B061) | 29X48               | Cisco 2960, 48 Port                                                                         | 197.0000     | 210.0000      | 7%             |
| Voice Over IP (B061) | 35XXP               | VOIP CISCO 35XX POWERING SWITCH                                                             | 272.5000     | 292.5000      | 7%             |
| Voice Over IP (B061) | 3905P               | Cisco Unified SIP Phone 3905, Charcoal, Standard Handset                                    | 2.1500       | 2.3000        | 7%             |
| Voice Over IP (B061) | 4321V               | Cisco IP Router 4321                                                                        | 187.0000     | 200.0000      | 7%             |
| Voice Over IP (B061) | 4351V               | Cisco IP Router 4351                                                                        | 377.5000     | 405.0000      | 7%             |
| Voice Over IP (B061) | 7825G               | Cisco Ruggedized Wireless 7925G Phone                                                       | 23.0000      | 24.5000       | 7%             |
| Voice Over IP (B061) | 7832P               | CISCO UC Phone 7832                                                                         | 16.2500      | 17.5000       | 8%             |
| Voice Over IP (B061) | 7841P               | Cisco UC Phone 7841                                                                         | 6.0000       | 6.5000        | 8%             |
| Voice Over IP (B061) | 7912P               | CISCO 1 LINE IP PHONE 7912                                                                  | 7.0000       | 7.5000        | 7%             |
| Voice Over IP (B061) | 7914P               | CISCO 14 LINE IP PHONE 7914                                                                 | 9.2500       | 10.0000       | 8%             |
| Voice Over IP (B061) | 7915P               | CISCO LINE IP PHONE                                                                         | 8.7500       | 9.2500        | 6%             |
| Voice Over IP (B061) | 7921G               | Cisco Wireless 7921G Phone                                                                  | 18.5000      | 19.7500       | 7%             |
| Voice Over IP (B061) | 7925P               | CISCO 1 LINE (WIRELESS) IP PHONE                                                            | 14.0000      | 15.0000       | 7%             |
| Voice Over IP (B061) | 7931G               | Cisco Attendant Mini-Console 7931G Phone                                                    | 7.0000       | 7.5000        | 7%             |
| Voice Over IP (B061) | 7936P               | CISCO 7936 CONFERENCE PHONE                                                                 | 26.0000      | 27.7500       | 7%             |
| Voice Over IP (B061) | 7936X               | CISCO 7936 EXTENSION MIC KIT                                                                | 5.5000       | 6.0000        | 9%             |
| Voice Over IP (B061) | 7937P               | CISCO 7937 CONFERENCE PHONE                                                                 | 26.0000      | 27.7500       | 7%             |
| Voice Over IP (B061) | 7940P               | CISCO 2 LINE IP PHONE 7940                                                                  | 9.2500       | 10.0000       | 8%             |
| Voice Over IP (B061) | 7941P               | CISCO 2 LINE IP PHONE 7941                                                                  | 6.0000       | 6.5000        | 8%             |
| Voice Over IP (B061) | 7942P               | CISCO 2 LINE IP PHONE 7942                                                                  | 9.2500       | 10.0000       | 8%             |
| Voice Over IP (B061) | 7945G               | Cisco 2 Line Color 7945G Phone                                                              | 10.5000      | 11.2500       | 7%             |
| Voice Over IP (B061) | 7960P               | CISCO 6 LINE IP PHONE 7960                                                                  | 10.7500      | 11.5000       | 7%             |
| Voice Over IP (B061) | 7961P               | CISCO 6 LINE IP PHONE 7961                                                                  | 10.7500      | 11.5000       | 7%             |
| Voice Over IP (B061) | 7962P               | CISCO 6 LINE IP PHONE 7962                                                                  | 10.7500      | 11.5000       | 7%             |
| Voice Over IP (B061) | 7965G               | Cisco 6 Line Color 7965G Phone                                                              | 12.5000      | 13.5000       | 8%             |
| Voice Over IP (B061) | 7975G               | Cisco 8 Line Color 7975G Phone                                                              | 13.5000      | 14.5000       | 8%             |
| Voice Over IP (B061) | 8811P               | Cisco IP Phone 8811 Series                                                                  | 7.2500       | 7.7500        | 7%             |
| Voice Over IP (B061) | 8831P               | Cisco Unified IP Conference Phone 8831 Base and Controller                                  | 29.5000      | 31.5000       | 7%             |
| Voice Over IP (B061) | 8832P               | CISCO IP Phone 8832                                                                         | 28.2500      | 30.2500       | 7%             |
| Voice Over IP (B061) | 8841P               | Cisco IP Phone 8841                                                                         | 8.5000       | 9.0000        | 6%             |
| Voice Over IP (B061) | 8845P               | Cisco IP Phone 8845                                                                         | 9.2500       | 10.0000       | 8%             |
| Voice Over IP (B061) | 8851P               | Cisco IP Phone 8851                                                                         | 10.2500      | 11.0000       | 7%             |
| Voice Over IP (B061) | 8861P               | Cisco IP Phone 8861                                                                         | 12.0000      | 12.7500       | 6%             |
| Voice Over IP (B061) | 8865P               | CISCO IP PHONE 8865                                                                         | 13.0000      | 14.0000       | 8%             |
| Voice Over IP (B061) | 9951P               | CISCO UC PHONE 9951, CHARCOAL, STD HNDST WITH CAMERA                                        | 11.0000      | 11.7500       | 7%             |
| Voice Over IP (B061) | 9971P               | CISCO UC PHONE 9971, CHARCOAL, STD HNDST WITH CAMERA                                        | 17.7500      | 19.0000       | 7%             |
| Voice Over IP (B061) | ACD VOIP            | Automated Call Tree/ACD VOIP                                                                | 6.2500       | 6.7500        | 8%             |
| Voice Over IP (B061) | APC-SmartUPS        | APC Smart UPS with Warranty                                                                 | 28.7500      | 28.7500       | 7%             |
| Voice Over IP (B061) | BEKEM               | Cisco IP Phone 8800 Key Expansion Module                                                    | 8.7500       | 9.2500        | 6%             |
| Voice Over IP (B061) | C9200L-24P-4G-E     | Catalyst 9200L 24-Port PoE+, 4x10G, Network Essentials                                      | 58.0000      | 62.0000       | 7%             |
| Voice Over IP (B061) | C9200L-48P-4G-E     | Catalyst 9200L 48-Port PoE+, 4x10G, Network Essentials                                      | 136.0000     | 146.0000      | 7%             |
| Voice Over IP (B061) | IPCX                | IP Contact Center Agent                                                                     | 21.7500      | 23.2500       | 7%             |
| Voice Over IP (B061) | IPE&M               | VOIP E&M INTERFACE                                                                          | 14.0000      | 15.0000       | 7%             |
| Voice Over IP (B061) | IPFXO               | VOIP FX OFFICE INTERFACE                                                                    | 9.0000       | 9.7500        | 8%             |
| Voice Over IP (B061) | IPIVRAGENT          | CISCO CALL CENTER (DTMF) PER AGENT RATE                                                     | 36.5000      | 39.0000       | 7%             |
| Voice Over IP (B061) | IPIVRBCH            | IP IVR B CHANNEL DIALTONE                                                                   | 15.2500      | 16.2500       | 7%             |
| Voice Over IP (B061) | IPIVRPORT           | CISCO IVR (DTMF) PORT                                                                       | 27.0000      | 29.0000       | 7%             |
| Voice Over IP (B061) | IPUM                | IP UNIFIED MESSAGING                                                                        | 6.2500       | 6.7500        | 8%             |
| Voice Over IP (B061) | ISDNPRIAccess-WIN   | ISDN PRI Windstream ILEC Access                                                             | 215.0000     | 230.0000      | 7%             |
| Voice Over IP (B061) | ISDNPRIBChannel-WIN | Windstream ILEC Territory ISDN PRI per B Channel with Access Charges                        | 34.0000      | 36.5000       | 7%             |
| Voice Over IP (B061) | IVRBASIC            | Interactive Voice Response (IVR) - basic                                                    | 12.0000      | 12.7500       | 6%             |
| Voice Over IP (B061) | NGPRI               | NATIONAL GUARD ISDN PRI                                                                     | 710.0000     | 760.0000      | 7%             |
| Voice Over IP (B061) | PRi60               | ISDN PRI 60 MONTHS                                                                          | 580.0000     | 620.0000      | 7%             |
| Voice Over IP (B061) | PRIATT100NM         | VOIP AT&T 100 Numbers                                                                       | 23.5000      | 25.2500       | 7%             |
| Voice Over IP (B061) | PRIATTBCH           | VOIP AT&T B channel                                                                         | 33.2500      | 35.5000       | 7%             |
| Voice Over IP (B061) | PRIATTC             | AT&T PRI w/caller ID (comp)                                                                 | 665.0000     | 710.0000      | 7%             |
| Voice Over IP (B061) | PRIATTNOC           | VOIP AT&T PRI w/caller ID (no comp)                                                         | 995.0000     | 1,060.0000    | 7%             |
| Voice Over IP (B061) | PRIATTNOC-N         | NON-VOIP AT&T PRI w/caller ID (no comp)                                                     | 701.5000     | 750.0000      | 7%             |
| Voice Over IP (B061) | PRICOX              | VOIP Cox PRI                                                                                | 520.0000     | 555.0000      | 7%             |
| Voice Over IP (B061) | PRICOX100NM         | VOIP Cox 100 Numbers                                                                        | 42.0000      | 45.0000       | 7%             |
| Voice Over IP (B061) | PRICOXBCH           | VOIP Cox B channel                                                                          | 36.0000      | 38.5000       | 7%             |
| Voice Over IP (B061) | PRIPGTBCH-B000337   | PRI B Channel - Prairie Grove Telco - Winslow - Devil's Den                                 | 71.0000      | 76.0000       | 7%             |
| Voice Over IP (B061) | PRIPGTCDID100       | VOIP PRI - DID Numbers - Per 100 - Prairie Grove Telco - 13333 Devils Den Rd - Winslow - N  | 39.5000      | 42.2500       | 7%             |
| Voice Over IP (B061) | PRIPGTCSpan         | VOIP PRI - Span - Prairie Grove Telco - 13333 Devils Den Rd - Winslow - No Contract (Agency | 765.0000     | 820.0000      | 7%             |
| Voice Over IP (B061) | PRIW100NMC          | VOIP Windstream 100 numbers CLEC                                                            | 45.0000      | 48.2500       | 7%             |
| Voice Over IP (B061) | PRIW100NMI          | VOIP Windstream 100 numbues ILEC                                                            | 235.0000     | 252.5000      | 7%             |
| Voice Over IP (B061) | PRIWBCH             | VOIP Windstream B channel CLEC territory                                                    | 25.5000      | 27.2500       | 7%             |
| Voice Over IP (B061) | PRIWCA              | VOIP Windstream PRI central AR w/23 B                                                       | 1,160.0000   | 1,240.0000    | 7%             |
| Voice Over IP (B061) | PRIWCA-N            | NON-VOIP Windstream PRI central AR w/23 B                                                   | 860.0000     | 920.0000      | 7%             |
| Voice Over IP (B061) | PRIWCLEC            | VOIP Windstream PRI CLEC territory                                                          | 345.0000     | 370.0000      | 7%             |
| Voice Over IP (B061) | PRIWCLEC-N          | NON-VOIP Windstream PRI CLEC territory                                                      | 255.0000     | 272.5000      | 7%             |
| Voice Over IP (B061) | PRIWILEC            | Windstream PRI ILEC territory                                                               | 2,430.0000   | 2,600.0000    | 7%             |
| Voice Over IP (B061) | RCFATT              | REMOTE CALL FORWARD Tier 3                                                                  | 71.0000      | 76.0000       | 7%             |
| Voice Over IP (B061) | RCFCenturyLink      | REMOTE CALL FORWARD Tier 2                                                                  | 35.7500      | 38.2500       | 7%             |
| Voice Over IP (B061) | SIPATT800           | SIP ATT VOIP 800 Service Per Minute                                                         | 0.0159       | 0.0170        | 7%             |
| Voice Over IP (B061) | SIPATTLDO           | SIP ATT VOIP Long Distance Per Minute                                                       | 0.0183       | 0.0196        | 7%             |
| Voice Over IP (B061) | SIPATTNU0           | SIP ATT VOIP Telephone Number                                                               | 1.6000       | 1.7000        | 6%             |
| Voice Over IP (B061) | SIP-CalIPath        | Dedicated SIP Call Path                                                                     | 15.2500      | 16.2500       | 7%             |
| Voice Over IP (B061) | StoneFaxIndAcct     | StoneFaxIndAcct                                                                             | 5.2500       | 5.5000        | 5%             |
| Voice Over IP (B061) | SW3560-48P          | VOIP Cisco 48 Port POE Switch (3560-48V)                                                    | 360.0000     | 385.0000      | 7%             |
| Voice Over IP (B061) | SW3560-8P           | VOIP Cisco 8 Port POE Switch (3560-8V)                                                      | 80.0000      | 85.5000       | 7%             |
| Voice Over IP (B061) | SW3750-48P          | Cisco 48 port POE switch (3750-48V)                                                         | 360.0000     | 385.0000      | 7%             |
| Voice Over IP (B061) | SWENTER-24P         | VOIP Enterasys 24 Port POE Switch                                                           | 272.5000     | 292.5000      | 7%             |
| Voice Over IP (B061) | SWENTER-48P         | VOIP Enterasys 48 Port POE Switch                                                           | 337.5000     | 360.0000      | 7%             |
| Voice Over IP (B061) | VOIP100DIDWINILEC   | Windstream ILEC Territory Block of 100 DID Numbers                                          | 27.0000      | 29.0000       | 7%             |
| Voice Over IP (B061) | VOIPATA             | IP - Analog Adapter (FAX)                                                                   | 14.0000      | 15.0000       | 7%             |
| Voice Over IP (B061) | VOIPCUPS            | Presence (plus UM)                                                                          | 4.0000       | 4.3000        | 8%             |
| Voice Over IP (B061) | VOIPLargeMeeting    | Zoom Large Meeting (Monthly rate for 8 Mth term)                                            | 91.0000      | 97.5000       | 7%             |
| Voice Over IP (B061) | VOIPPAGE            | Paging (per station)                                                                        | 1.1000       | 1.2000        | 9%             |
| Voice Over IP (B061) | VOIPREC             | ZOOM CONSTANT RECORDING                                                                     | 26.5000      | 28.2500       | 7%             |
| Voice Over IP (B061) | VOIPUPS1            | UPS 1 Hour Reserve                                                                          | 30.0000      | 32.0000       | 7%             |
| Voice Over IP (B061) | VOIPUPSS            | UPS charge per VOIP workstation                                                             | 1.7500       | 1.8500        | 6%             |
| Voice Over IP (B061) | VOIPWebinar         | Zoom Webinar                                                                                | 285.0000     | 305.0000      | 7%             |
| Voice Over IP (B061) | VPRIATT100NM        | AT&T 100 numbers VOIP                                                                       | 20.2500      | 21.7500       | 7%             |
| Voice Over IP (B061) | VPRIATTBCH          | AT&T B channel VOIP                                                                         | 29.0000      | 31.0000       | 7%             |
| Voice Over IP (B061) | VPRIATTC            | AT&T PRI w/caller ID (comp) VOIP                                                            | 580.0000     | 620.0000      | 7%             |
| Voice Over IP (B061) | VPRIATTNOC          | AT&T PRI w/caller ID (no comp) VOIP                                                         | 865.0000     | 925.0000      | 7%             |
| Voice Over IP (B061) | VPRIC               | CenturyTel PRI w/23 B VOIP                                                                  | 2,500.0000   | 2,680.0000    | 7%             |
| Voice Over IP (B061) | VPRIC100NM          | CenturyTel 100 numbers VOIP                                                                 | 56.5000      | 60.5000       | 7%             |
| Voice Over IP (B061) | VPRICOX             | Cox PRI VOIP                                                                                | 520.0000     | 555.0000      | 7%             |
| Voice Over IP (B061) | VPRICOX100NM        | Cox 100 numbers VOIP                                                                        | 42.0000      | 45.0000       | 7%             |
| Voice Over IP (B061) | VPRICOBCH           | Cox B channel VOIP                                                                          | 36.0000      | 38.5000       | 7%             |
| Voice Over IP (B061) | VPRIW100NMC         | Windstream 100 numbers ILEC VOIP                                                            | 39.2500      | 42.0000       | 7%             |
| Voice Over IP (B061) | VPRIW100NMI         | Windstream 100 numbers ILEC VOIP                                                            | 205.0000     | 220.0000      | 7%             |
| Voice Over IP (B061) | VPRIWCA             | Windstream PRI central AR w/23 B VOIP                                                       | 1,160.0000   | 1,240.0000    | 7%             |
| Voice Over IP (B061) | VPRIWCLEC           | Windstream PRI CLEC territory VOIP                                                          | 300.0000     | 320.0000      | 7%             |
| Voice Over IP (B061) | VPRIWILEC           | Windstream PRI ILEC territory VOIP                                                          | 2,110.0000   | 2,260.0000    | 7%             |
| Voice Over IP (B061) | VSW3550-12F         | Cisco 12 Port Fiber Switch (3550-12GV) VOIP                                                 | 600.0000     | 640.0000      | 7%             |
| Voice Over IP (B061) | VSW3750-48P         | Cisco 48 port POE switch (3750-48V) VOIP                                                    | 360.0000     | 385.0000      | 7%             |
| Voice Over IP (B061) | WS-C2960CX-8PC-L    | Cisco Catalyst 2960, 8 Port POE, SMARTNET 8X5XNBD                                           | 30.0000      | 32.0000       | 7%             |
| Voice Over IP (B061) | WS-C2960X-24PS-L    | Cisco Catalyst 2960-X 24 G non-POE, 24 Port SMARTNET 8X5XNBD                                | 69.0000      | 74.0000       | 7%             |
| Voice Over IP (B061) | WS-C2960X-48FPS-L   | Cisco Catalyst 2960-X 48 G non-POE, 48 Port SMARTNET 8X5XNBD                                | 139.0000     | 149.0000      | 7%             |
| Voice Over IP (B061) | WS-C3850-24XS-S     | Cisco Catalyst 3850 24 Port 10G Fiber Switch IP Base                                        | 575.0000     | 615.0000      | 7%             |
| Voice Over IP (B061) | ZoomConferencing    | Zoom conferencing - Zoom Audio Unlimited Named Host & Enterprise Named Host                 | 17.5000      | 18.7500       | 7%             |
| Voice Over IP (B061) | APC-SmartUPS-1500VA | APC Smart-UPS Lithium Ion, Short Depth 1500VA w/ AP6940 UPS Network Management Card         | 71.0000      | 76.0000       | 7%             |
| UNIX Server (E022)   | 180                 | UNIX PROCESSING                                                                             | 860.0000     | 990.0000      | 15%            |

## Proposed Rate Adjustments

| Category/IO                          | Item Number            | Item Description                                                                                    | Current Rate | Proposed Rate | Percent Change |
|--------------------------------------|------------------------|-----------------------------------------------------------------------------------------------------|--------------|---------------|----------------|
| UNIX Server (E022)                   | 184                    | LINUX PROCESSING                                                                                    | 417.5000     | 480.0000      | 15%            |
| UNIX Server (E022)                   | 1VMLINCPU              | Intel Virtual Machine I Linux OS Virtual CPU                                                        | 23.2500      | 26.7500       | 15%            |
| UNIX Server (E022)                   | 1VMLINMEM              | Intel Virtual Machine I Linux OS 512 MB RAM                                                         | 14.0000      | 16.0000       | 14%            |
| UNIX Server (E022)                   | 1VMRHCPU               | Intel Virtual Machine I Linux RH Virtual CPU                                                        | 37.0000      | 42.5000       | 15%            |
| UNIX Server (E022)                   | 1VMRHMEN               | Intel Virtual Machine I Linux RH 512 MB RAM                                                         | 14.0000      | 16.0000       | 14%            |
| UNIX Server (E022)                   | DEDUNIXBAND3           | Dedicated AIX Host - Band 3                                                                         | 6,380.0000   | 7,340.0000    | 15%            |
| UNIX Server (E022)                   | DEDUNIXBAND5           | DEDICATED AIX HOST I BAND 5                                                                         | 15,180.0000  | 17,460.0000   | 15%            |
| Labor, Application Programming (D03) | 161                    | SOFTWARE DEVELOPMENT                                                                                | 105.0000     | 115.0000      | 10%            |
| Labor, Application Programming (D03) | 163                    | DATA CENTER                                                                                         | 40.7500      | 44.7500       | 10%            |
| Labor, Field Support (D10)           | 140                    | MICROCOMPUTER SVCS N                                                                                | 17.5000      | 20.2500       | 16%            |
| Labor, Field Support (D10)           | 154                    | TELECOMMUNICATIONS                                                                                  | 36.5000      | 42.0000       | 15%            |
| Labor, Field Support (D10)           | 156                    | END-USER SUPPORT                                                                                    | 29.5000      | 34.0000       | 15%            |
| Labor, Field Support (D10)           | 166                    | END-USER SUPPORT                                                                                    | 70.0000      | 80.5000       | 15%            |
| Labor, Project Management (D01)      | 152                    | PROJECT MANAGEMENT                                                                                  | 43.0800      | 49.5000       | 15%            |
| Labor, Project Management (D01)      | 162                    | PROJECT MANAGEMENT                                                                                  | 120.0000     | 138.0000      | 15%            |
| Labor, Project Management (D01)      | DLA-SPARKS             | DED LABOR AGRMT - MATTHEW SPARKS                                                                    | 9,768.0000   | 11,230.0000   | 15%            |
| Labor, Project Management (D01)      | EST                    | Electronic Survey Tool                                                                              | 100.0000     | 115.0000      | 15%            |
| Labor, Hosting/Server Support (D07)  | 153                    | COMPUTER OPERATIONS                                                                                 | 25.5000      | 28.0000       | 10%            |
| Labor, Hosting/Server Support (D07)  | 155                    | HOST/SERVER                                                                                         | 36.5000      | 40.2500       | 10%            |
| Labor, Hosting/Server Support (D07)  | 165                    | HOST/SERVER MGMT SUPPORT                                                                            | 79.0000      | 87.0000       | 10%            |
| Labor, Hosting/Server Support (D07)  | 168                    | LABOR-DESKTOP SUPPORT                                                                               | 44.5000      | 49.0000       | 10%            |
| Network Equipment (A03)              | 1601R                  | ROUTER 1601R OWNED                                                                                  | 173.0000     | 217.5000      | 26%            |
| Network Equipment (A03)              | 1841O                  | CISCO 1841 ROUTER - OWNED                                                                           | 88.3500      | 110.0000      | 25%            |
| Network Equipment (A03)              | 1921R                  | CISCO 1921 ROUTER                                                                                   | 88.3500      | 110.0000      | 25%            |
| Network Equipment (A03)              | 1941R                  | CISCO 1941 ROUTER                                                                                   | 88.3500      | 110.0000      | 25%            |
| Network Equipment (A03)              | 1LMCZ                  | LOCAL CHANNEL DEDICATED CABLE                                                                       | 1.4500       | 1.8000        | 24%            |
| Network Equipment (A03)              | 20MDIR                 | UACC-MLTN Managed Svc -total w/Cisco 3845 router 20M                                                | 10,170.0000  | 12,710.0000   | 25%            |
| Network Equipment (A03)              | 2901R                  | CISCO 2901 ROUTER                                                                                   | 88.3500      | 110.0000      | 25%            |
| Network Equipment (A03)              | 2911R                  | CISCO 2911 ROUTER                                                                                   | 170.2000     | 212.5000      | 25%            |
| Network Equipment (A03)              | 35X12                  | CISCO 3560, 12 PORTS                                                                                | 93.9000      | 117.0000      | 25%            |
| Network Equipment (A03)              | 35XX-N                 | NON-VOIP CISCO 35XX POWERING SWITCH                                                                 | 287.5000     | 360.0000      | 25%            |
| Network Equipment (A03)              | 36XXV                  | CISCO 36XXV (VOICE EQUIPPED)                                                                        | 1,040.0000   | 1,300.0000    | 25%            |
| Network Equipment (A03)              | 3725V                  | Cisco 3725 Router W/Voice                                                                           | 1,240.0000   | 1,550.0000    | 25%            |
| Network Equipment (A03)              | 37K9S                  | CISCO 3725 ROUTER SM/K9                                                                             | 1,040.0000   | 1,300.0000    | 25%            |
| Network Equipment (A03)              | 3850-24XSE-40G         | Monthly Rate for 3850-40G-4 Hour Maintenance                                                        | 651.0000     | 815.0000      | 25%            |
| Network Equipment (A03)              | 40MDIR                 | UACC-MLTN Managed Svc -total w/Cisco 3845 router 40M                                                | 19,800.0000  | 24,750.0000   | 25%            |
| Network Equipment (A03)              | 4221BW                 | CISCO 4221 Basic                                                                                    | 37.2500      | 46.5000       | 25%            |
| Network Equipment (A03)              | 4221UW                 | CISCO 4221 Upgraded                                                                                 | 46.5000      | 58.0000       | 25%            |
| Network Equipment (A03)              | 4331BW                 | CISCO 4331 Basic                                                                                    | 95.0000      | 119.0000      | 25%            |
| Network Equipment (A03)              | 4331UW                 | CISCO 4331 Upgraded                                                                                 | 108.0000     | 135.0000      | 25%            |
| Network Equipment (A03)              | 4431BW                 | Cisco 4431 Basic with Next Business Day Maintenance                                                 | 290.6500     | 362.5000      | 25%            |
| Network Equipment (A03)              | 4431BW4GSPS            | Cisco 4431 Basic with Next Business Day Maintenance, 4G and 2nd Power Supply                        | 309.7000     | 387.5000      | 25%            |
| Network Equipment (A03)              | 4431UW                 | Cisco 4431 Upgraded Performance License with Next Business Day Maintenance                          | 323.8500     | 405.0000      | 25%            |
| Network Equipment (A03)              | 4431UW4GSPS            | Cisco 4431 Upgraded Performance License with Next Business Day Maintenance, 4G and 2nd Power Supply | 342.9000     | 427.5000      | 25%            |
| Network Equipment (A03)              | 4431UWPS               | Cisco 4431 Upgraded with Next Business Day Maintenance and 2nd Power Supply                         | 334.8500     | 417.5000      | 25%            |
| Network Equipment (A03)              | 4948/48                | CISCO 4948 SWITCH 48 PORT                                                                           | 409.2000     | 510.0000      | 25%            |
| Network Equipment (A03)              | 851SOHOETH             | CISCO 851/881 ETHERNET SOHO                                                                         | 18.6000      | 23.2500       | 25%            |
| Network Equipment (A03)              | 8PHUB                  | 8-PORT HUB                                                                                          | 18.7500      | 23.5000       | 25%            |
| Network Equipment (A03)              | 9500-24 Port           | Cisco Catalyst 9500 -24 Port                                                                        | 540.0000     | 675.0000      | 25%            |
| Network Equipment (A03)              | AccedianGXAC-727040    | Accedian-GX-AC-727-040 - single VLAN to multiple VLANs                                              | 225.0000     | 282.5000      | 26%            |
| Network Equipment (A03)              | ACCESSA-SL100          | AGGREGATOR 100BW                                                                                    | 71.6000      | 89.5000       | 25%            |
| Network Equipment (A03)              | AMP                    | Advanced Malware Protection                                                                         | 1.8500       | 2.3000        | 24%            |
| Network Equipment (A03)              | ASA 5516               | ASA 5516-X Firewall with Next Business Day Maintenance                                              | 133.2000     | 167.0000      | 25%            |
| Network Equipment (A03)              | ASA-2130               | Cisco Firepower 2130 ASA                                                                            | 500.0000     | 625.0000      | 25%            |
| Network Equipment (A03)              | ASA-2130-Maint-8x5xNBD | Cisco Firepower 2130 ASA - Maintenance 8x5xNBD                                                      | 265.0000     | 332.5000      | 25%            |
| Network Equipment (A03)              | ASA-5508               | Cisco ASA 5508 w/3 year Apex                                                                        | 114.3000     | 143.0000      | 25%            |
| Network Equipment (A03)              | ASA5508 /3650          | ASA5508 & 3650 SW with or w/optics                                                                  | 66.6000      | 83.6000       | 25%            |
| Network Equipment (A03)              | ASA-5508-NBD           | Cisco ASA 5508 w/ next business day maintenance                                                     | 110.0000     | 138.0000      | 25%            |
| Network Equipment (A03)              | ASA5516/3650F          | ASA5516 & 3650 SW w/optics                                                                          | 90.0000      | 113.0000      | 26%            |
| Network Equipment (A03)              | ASA5516-LOT            | Lottery Commission ASA5516 Firewall Maintenance DHS Proxy Firewall                                  | 322.5000     | 402.5000      | 25%            |
| Network Equipment (A03)              | ASA5545/3650F          | ASA5545 & 3650 SW w/optics                                                                          | 229.5000     | 287.5000      | 25%            |
| Network Equipment (A03)              | ASA5555/3650F          | ASA5555 & 3650 SW w/optics                                                                          | 297.0000     | 372.5000      | 25%            |
| Network Equipment (A03)              | ASA5585-10/3650F       | ASA5585-10 & 3650 SW w/optics                                                                       | 339.7500     | 425.0000      | 25%            |
| Network Equipment (A03)              | ASA5585-20/3650F       | ASA5585-20 & 3650 SW w/optics                                                                       | 630.0000     | 790.0000      | 25%            |
| Network Equipment (A03)              | ASA5585-40/3650F       | ASA5585-40 & 3650 SW w/optics                                                                       | 1,449.0000   | 1,810.0000    | 25%            |
| Network Equipment (A03)              | ASA5585-60             | ASA5585-60 Chassis with 8x5xNBD Maintenance                                                         | 1,968.2000   | 2,460.0000    | 25%            |
| Network Equipment (A03)              | ASA5585-60/3650F       | ASA5585-60 & 3650 SW w/optics                                                                       | 2,322.0000   | 2,900.0000    | 25%            |
| Network Equipment (A03)              | ASA-5585-S10           | Adaptive Security Protection 10                                                                     | 2,910.0000   | 3,640.0000    | 25%            |
| Network Equipment (A03)              | ASA-5585-S10-F         | Adaptive Security Protection 10 with Failover                                                       | 4,417.5000   | 5,520.0000    | 25%            |
| Network Equipment (A03)              | ASA-5585-S20           | Adaptive Security Protection 20                                                                     | 4,360.0000   | 5,450.0000    | 25%            |
| Network Equipment (A03)              | ASA-5585-S20-F         | Adaptive Security Protection 20 with Failover                                                       | 7,020.0000   | 8,780.0000    | 25%            |
| Network Equipment (A03)              | ASA585-40F             | ASA5585-40 Firewall with Maintenance                                                                | 1,232.1450   | 1,540.0000    | 25%            |
| Network Equipment (A03)              | C1000-8P-2G-L          | CATALYST 1000 8 PORT GE POE 2X1G SFP                                                                | 9.8000       | 12.2500       | 25%            |
| Network Equipment (A03)              | C3850                  | Cisco Catalyst 3850 24 Port 10 G Fiber Base, Power Supply, Stacking Cable and 8x5xNBD Mai           | 535.0000     | 670.0000      | 25%            |
| Network Equipment (A03)              | C9200 -MR33-PerLANPort | Per LAN Port Rate - Cisco 9200-48 Switch - Meraki 33 Access Points - Commerce Building              | 6.1500       | 7.7500        | 26%            |
| Network Equipment (A03)              | C9200L-24P-4x10G-DNA   | Cisco 9200L Switch 24 Port 4 x 10G with DNA License for K12 only                                    | 75.2000      | 94.0000       | 25%            |
| Network Equipment (A03)              | C9200L-48P-4X-E        | Catalyst C9200L 48-port PoE+, 4 x 10G, Network Essentials                                           | 130.2000     | 163.0000      | 25%            |
| Network Equipment (A03)              | C9200L-PWR-C5-1KWAC2   | C9200L-1KW AC Config 5 Power Supply-Secondary Power Supply                                          | 22.7500      | 28.5000       | 25%            |
| Network Equipment (A03)              | C9200L-Stack-Kit       | Catalyst C9200L Stack Module                                                                        | 9.5000       | 12.0000       | 26%            |
| Network Equipment (A03)              | C9300-24S-E            | Cisco 9300 Switch 24Port with Maintenance                                                           | 397.2495     | 497.5000      | 25%            |
| Network Equipment (A03)              | C9300-24T-E            | Catalyst 9300 24-port data only, Network Essentials                                                 | 120.0000     | 150.0000      | 25%            |
| Network Equipment (A03)              | C9300X-12Y-E           | Catalyst 9300X 12x25G Fiber Ports                                                                   | 625.0000     | 655.0000      | 25%            |
| Network Equipment (A03)              | C9500 24 Port - DNA    | Cisco 9500 Switch 24 Port 5x10G with DNA license and maintenance                                    | 516.3000     | 645.0000      | 25%            |
| Network Equipment (A03)              | Cisco 4506S            | Cisco 4506 Switch                                                                                   | 2,320.0000   | 2,900.0000    | 25%            |
| Network Equipment (A03)              | CMICR-4PS              | Cisco 4-port Micro PoE Switch with SFP                                                              | 32.7500      | 41.0000       | 25%            |
| Network Equipment (A03)              | ENG1T1                 | Engage IP-Tube DL T1, Dual 10/100 BaseT, Single T1 Port, and Data Compression                       | 250.0000     | 312.5000      | 25%            |
| Network Equipment (A03)              | ENG2T1OP               | Engage IP-Tube DL Link Protector Option - T1 Circuit Back-up with T1-Over-IP - Enables 2nd T        | 66.0000      | 82.5000       | 25%            |
| Network Equipment (A03)              | ENGPWROP               | Engage IP Tube DL Pass-Thru Relay Option - Power Down Pass-Thru for IP-Tube                         | 188.0000     | 235.0000      | 25%            |
| Network Equipment (A03)              | ETHR4PORTC             | CISCO 4 PORT ETHERNET MODULE                                                                        | 19.7500      | 24.7500       | 25%            |
| Network Equipment (A03)              | ETHRANTCOAX            | ANT COAX PER 25FT                                                                                   | 5.5000       | 7.0000        | 27%            |
| Network Equipment (A03)              | ETHRANTDIR             | EXTERNAL PANEL ANTENNA                                                                              | 15.0000      | 18.7500       | 25%            |
| Network Equipment (A03)              | ETHRANTOMNI            | EXTERNAL OMNI ANTENNA                                                                               | 14.5000      | 18.2500       | 26%            |
| Network Equipment (A03)              | ETHREXTWRED            | ETHERNET EXTENDER BASIC WIRED (PAIR)                                                                | 34.2500      | 42.7500       | 25%            |
| Network Equipment (A03)              | ETHREXTWREL            | ETHERNET EXTENDER BASIC WIRELESS (PAIR)                                                             | 32.5000      | 40.7500       | 25%            |
| Network Equipment (A03)              | FL-44-HSEC-K9 License  | U.S. Export Restriction Compliance License for 4400 Series                                          | 83.5000      | 104.0000      | 25%            |
| Network Equipment (A03)              | FortiGate-1101E        | FortiGate 1101E 5 Year Advanced Threat Protection                                                   | 1,030.0000   | 1,290.0000    | 25%            |
| Network Equipment (A03)              | FortiGate-301E         | FortiGate-301E with Threat Protection and Annual Updates                                            | 23.2800      | 29.0000       | 25%            |
| Network Equipment (A03)              | FortiGate-3400E-60     | FortiGate - 3400 Firewall w/5 Year Unified Threat Protection - 60 months                            | 2,550.0000   | 3,190.0000    | 25%            |
| Network Equipment (A03)              | FortiGate-40F          | FortiGate-40F with Threat Protection, Annual Updates and Mounting Racks                             | 19.1400      | 24.0000       | 25%            |
| Network Equipment (A03)              | FortiGate-601E         | FortiGate 601E 5 Year Advanced Threat Protection                                                    | 455.0000     | 570.0000      | 25%            |
| Network Equipment (A03)              | FortiGate-6300F-60     | FortiGate-6300 Firewall w/5 Year Advanced Threat Protection - 60 month                              | 5,292.0000   | 6,620.0000    | 25%            |
| Network Equipment (A03)              | FPR 2110 ASA           | Cisco Firepower 2110 ASA Appliance with Maintenance                                                 | 190.7988     | 237.5000      | 24%            |
| Network Equipment (A03)              | ISR4331-Booster        | ISR4331 Cisco Booster Performance License                                                           | 49.5000      | 62.0000       | 25%            |
| Network Equipment (A03)              | ISR4351-SECK9          | Cisco ISR4351 with 8x5xNBD maintenance                                                              | 245.0000     | 307.5000      | 26%            |
| Network Equipment (A03)              | LD060                  | TOKEN RING EXTENSION RATE                                                                           | 4,950.0000   | 6,190.0000    | 25%            |
| Network Equipment (A03)              | LD072                  | ROUTER MAINTENANCE 4-WAN                                                                            | 144.0000     | 180.0000      | 25%            |
| Network Equipment (A03)              | LS021                  | VTCL EQUIPMENT MAINTENANCE                                                                          | 730.0000     | 915.0000      | 25%            |
| Network Equipment (A03)              | LT363                  | TAU 2520                                                                                            | 29.0000      | 36.2500       | 25%            |
| Network Equipment (A03)              | LT382                  | ROUTER - RNX 300 ONLY                                                                               | 395.0000     | 495.0000      | 25%            |
| Network Equipment (A03)              | LT385                  | GDC2020 MODEM                                                                                       | 144.0000     | 180.0000      | 25%            |
| Network Equipment (A03)              | LT396                  | EXCALIBUR DAP MULTI-RATE DSU                                                                        | 86.5000      | 108.0000      | 25%            |
| Network Equipment (A03)              | LT398                  | 56/64K DSU                                                                                          | 86.5000      | 108.0000      | 25%            |
| Network Equipment (A03)              | LT406                  | RBX100-E4 ROUTER                                                                                    | 170.0000     | 212.5000      | 25%            |
| Network Equipment (A03)              | LT408                  | RATE 0051 - FIBER OPTICS                                                                            | 4,880.0000   | 6,100.0000    | 25%            |
| Network Equipment (A03)              | LT411                  | RBX100-E8-GT100.8MB,4ETHX2WAN                                                                       | 242.5000     | 302.5000      | 25%            |
| Network Equipment (A03)              | LT413                  | RBX200 - 8MB 1TR & 2 WAN                                                                            | 282.5000     | 352.5000      | 25%            |
| Network Equipment (A03)              | LT501                  | ROUTER ETHERNET 4X2                                                                                 | 193.0000     | 242.5000      | 26%            |
| Network Equipment (A03)              | LT503                  | ROUTER ETHERNET 8X4                                                                                 | 255.0000     | 320.0000      | 25%            |
| Network Equipment (A03)              | LT504                  | ROUTER TOKEN RING 8X4                                                                               | 297.5000     | 372.5000      | 25%            |
| Network Equipment (A03)              | LT86-WFR350            | WEB FILTER R350                                                                                     | 76.7500      | 96.0000       | 25%            |
| Network Equipment (A03)              | POEINJ                 | POWER OVER ETHERNET (POE) INJECTOR                                                                  | 6.7500       | 8.5000        | 26%            |
| Network Equipment (A03)              | RCKMNT-19-CMPCT+       | 19in RackMount for Catalyst 3560, 2960, ME-3400 Compact Switch                                      | 0.7628       | 0.9533        | 25%            |

# Proposed Rate Adjustments

| Category/IO                                | Item Number               | Item Description                                                                          | Current Rate | Proposed Rate | Percent Change |
|--------------------------------------------|---------------------------|-------------------------------------------------------------------------------------------|--------------|---------------|----------------|
| Network Equipment (A03)                    | S17XX                     | SHARED 17XX CISCO ROUTER                                                                  | 122.0000     | 153.0000      | 25%            |
| Network Equipment (A03)                    | SRX220                    | JUNIPER SRX220 ROUTER                                                                     | 88.3500      | 110.0000      | 25%            |
| Network Equipment (A03)                    | SW16P                     | 16 PORT SW. MOD. 37XX ROUTER                                                              | 37.5000      | 47.0000       | 25%            |
| Network Equipment (A03)                    | SW3550-12F-N              | NON-VOIP Cisco 12 Port Fiber Switch (3550-12GV)                                           | 775.0000     | 970.0000      | 25%            |
| Network Equipment (A03)                    | SW3560-48-N               | NON-VOIP Cisco 48 Port POE Switch (3560-48V)                                              | 387.5000     | 485.0000      | 25%            |
| Network Equipment (A03)                    | SW3560-8-N                | NON-VOIP Cisco 8 Port POE Switch (3560-8V)                                                | 86.5000      | 108.0000      | 25%            |
| Network Equipment (A03)                    | SW3550-12S-S              | NON VOIP CISCO 3550 12 PORT FIBER SWITCH W/ ALL PORTS EQUIPPED                            | 660.0000     | 825.0000      | 25%            |
| Network Equipment (A03)                    | SW48P                     | 48-Port POE Switch                                                                        | 460.0000     | 575.0000      | 25%            |
| Network Equipment (A03)                    | SWENTER-24-N              | NON-VOIP Enterasys 24 Port POE Switch                                                     | 287.5000     | 360.0000      | 25%            |
| Network Equipment (A03)                    | SWENTER-48-N              | NON-VOIP Enterasys 48 Port POE Switch                                                     | 387.5000     | 485.0000      | 25%            |
| Network Equipment (A03)                    | WIC11                     | T1 WIC CARD                                                                               | 52.5000      | 65.5000       | 25%            |
| Network Equipment (A03)                    | WLANAPCL                  | WIRELESS ACCESS POINT                                                                     | 73.8000      | 92.5000       | 25%            |
| Network Equipment (A03)                    | WLANCNTRL                 | WIRELESS ACCESS POINT CONTROLLER                                                          | 54.9000      | 68.5000       | 25%            |
| Network Equipment (A03)                    | WLANMANT10                | MERAKI ANT-10 5/7 DBI ANTENNA                                                             | 2.4500       | 3.0500        | 24%            |
| Network Equipment (A03)                    | WLANMANT11                | MERAKI ANT-11 5GHZ 14DDBI SECTOR ANT                                                      | 4.5000       | 5.7500        | 28%            |
| Network Equipment (A03)                    | WLANMANT13                | MERAKI MR12 INDOOR TERMINAL ACCESS POINT W/MGMT & SECURITY                                | 44.2500      | 55.5000       | 25%            |
| Network Equipment (A03)                    | WLANMANT20                | Meraki MA-ANT-20 Dual Band Antenna                                                        | 3.2500       | 4.0500        | 25%            |
| Network Equipment (A03)                    | WLANMINJ4                 | Meraki 802.3af Power Over Ethernet Injector                                               | 2.2000       | 2.7500        | 25%            |
| Network Equipment (A03)                    | WLANMR18                  | Meraki MR18 Indoor Terminal Access Point w/ Mgmt & Security                               | 47.2500      | 59.0000       | 25%            |
| Network Equipment (A03)                    | WLANMR26                  | MERAKI MR26 TERMINAL ACCESS POINT W/MGMT & SECURITY                                       | 65.7000      | 82.0000       | 25%            |
| Network Equipment (A03)                    | WLANMR32                  | Meraki MR32 Terminal Access Point w/mgmt & security                                       | 18.2500      | 22.7500       | 25%            |
| Network Equipment (A03)                    | WLANMR33                  | Meraki MR33 Terminal Access Point w/mgmt & security                                       | 16.2000      | 20.2500       | 25%            |
| Network Equipment (A03)                    | WLANMR34                  | Meraki MR34 Terminal Access Point w/mgmt & security                                       | 30.4000      | 38.0000       | 25%            |
| Network Equipment (A03)                    | WLANMR36                  | Meraki MR36 Wi-Fi 6 Indoor AP                                                             | 18.9000      | 23.7500       | 26%            |
| Network Equipment (A03)                    | WLANMR42                  | Meraki MR42 Terminal Access Point w/mgmt & security                                       | 23.7500      | 29.7500       | 25%            |
| Network Equipment (A03)                    | WLANMR44                  | MERAKI MR44 Terminal Access Point w/ Mgmt & Security                                      | 29.5000      | 37.0000       | 25%            |
| Network Equipment (A03)                    | WLANMR66                  | MERAKI MR66 BRIDGE ACCESS POINT W/MGMT & SECURITY                                         | 70.2000      | 88.0000       | 25%            |
| Network Equipment (A03)                    | WLANMR74                  | MERAKI MR74 Cloud Managed - Wireless Access Point Access Point - includes 2 - MA-ANT-20 s | 35.8000      | 44.7500       | 25%            |
| Network Equipment (A03)                    | WS-C2960X-24PD-L          | Cisco Catalyst 2960-X 24 G POE, 24 Port SMARTNET 8X5XNBD                                  | 81.5000      | 102.0000      | 25%            |
| Network Equipment (A03)                    | WS-C2960X-48FPD-L         | Cisco Catalyst 2960-X 48 G POE, 48 Port SMARTNET 8X5XNBD                                  | 140.0000     | 175.0000      | 25%            |
| Network Equipment (A03)                    | WS-C3560CX-12PC-S         | Cisco Catalyst 3560CX-12PC-S POE, 12 Port SMARTNET 8X5XNBD                                | 35.3500      | 44.2500       | 25%            |
| Network Equipment (A03)                    | WS-C3560CX-12PD-S         | Cisco Catalyst 3560CX-12PD-S POE, 12 Port SMARTNET 8X5XNBD                                | 40.4500      | 50.5000       | 25%            |
| Network Equipment (A03)                    | WS-C3560-24PD-L           | Cisco Catalyst 3560CX-24PD-L POE, 24 Port SMARTNET 8X5XNBD                                | 101.0000     | 126.0000      | 25%            |
| Network Equipment (A03)                    | WS-C3560-24PS-L           | Cisco Catalyst 3560CX-24PS-L POE, 24 Port SMARTNET 8X5XNBD                                | 69.7500      | 87.0000       | 25%            |
| Network Equipment (A03)                    | WS-C3560-48FD-L           | Cisco Catalyst 3560CX-48FD-L POE, 48 Port SMARTNET 8X5XNBD                                | 176.0000     | 220.0000      | 25%            |
| Network Equipment (A03)                    | WS-C3560-48FS-L           | Cisco Catalyst 3560CX-48FS-L POE, 48 Port SMARTNET 8X5XNBD                                | 151.0000     | 189.0000      | 25%            |
| Network Equipment (A03)                    | WS-C3560-24P-L            | Catalyst 3850, 40G non-POE, 24 Port SMARTNET 8X5XNBD                                      | 105.0000     | 131.0000      | 25%            |
| Network Equipment (A03)                    | WS-C3560-48F-L            | Catalyst 3850, 40G non-POE, 48 Port SMARTNET 8X5XNBD                                      | 199.0000     | 250.0000      | 26%            |
| Network Equipment (A03)                    | C9200CX-12P-2X2G-E        | Catalyst 9000 Compact Switch 12-Port POE+                                                 | 58.5000      | 73.0000       | 25%            |
| Network Equipment (A03)                    | CISCO-ANYCONNECT VPN-LICE | CISCO ANYCONNECT VPN LICENSE                                                              | 0.0600       | 0.0750        | 25%            |
| Network Equipment (A03)                    | CISCO-ISR1109             | Cisco ISR 1109 Router/Air Card combo                                                      | 46.0000      | 50.0000       | 25%            |
| Network Equipment (A03)                    | FIREPOWER-3120-NONK12     | CISCO FIREPOWER 3120 FIREWALL                                                             | 1,940.0000   | 2,430.0000    | 25%            |
| Network Equipment (A03)                    | NIM-ES2-4                 | 4-Port Layer 2 GE Switch Network Interface Module                                         | 14.0000      | 17.5000       | 25%            |
| Network Equipment (A03)                    | WLANMR76                  | Meraki MR76 Outdoor WAP-License                                                           | 49.5000      | 62.0000       | 25%            |
| Labor, Network Support (D11)               | 64                        | NETWORK MANAGEMENT                                                                        | 80.0000      | 92.0000       | 15%            |
| Labor, Data Management and Analytics (D08) | 167                       | LABOR-DATA MANAGEMENT AND ANALYTICS                                                       | 85.0000      | 98.0000       | 15%            |
| Labor, Data Management and Analytics (D08) | DL-COOK                   | DEDICATED LABOR AGREEMENT - COOK                                                          | 66.0800      | 76.0000       | 15%            |
| Labor, Security (D02)                      | 169                       | LABOR-SECURITY SVCS                                                                       | 85.0000      | 98.0000       | 15%            |
| Labor, Security (D02)                      | 188                       | SSL CERTIFICATE-2YR                                                                       | 1,970.0000   | 2,270.0000    | 15%            |
| Labor, Security (D02)                      | 189                       | SSL ACCELERATOR                                                                           | 5,090.0000   | 5,850.0000    | 15%            |
| End User Services (GEAMS)                  | 683                       | MS ACTIVE DIRECTORY HOSTING                                                               | 4.3000       | 4.7500        | 10%            |
| End User Services (GEAMS)                  | 834                       | EMAIL ANTIVIRUS AND ANTISPAM                                                              | 1.4500       | 1.6000        | 10%            |
| End User Services (GEAMS)                  | EntMobandSecE3            | EntMobandSecE3                                                                            | 2.1250       | 2.3500        | 11%            |
| End User Services (GEAMS)                  | EntMobandSecE3Full        | EntMobandSecE3Full                                                                        | 7.3316       | 8.0000        | 9%             |
| End User Services (GEAMS)                  | Exchange-server-ent       | Exchange server ent                                                                       | 54.7825      | 60.5000       | 10%            |
| End User Services (GEAMS)                  | exchange-standard         | exchange standard                                                                         | 9.2375       | 10.2500       | 11%            |
| End User Services (GEAMS)                  | ExchgOnlnArchGov          | ExchgOnlnArchGov                                                                          | 2.0191       | 2.2000        | 9%             |
| End User Services (GEAMS)                  | Prjct-aling-SA            | Microsoft Project Client SA                                                               | 8.6125       | 9.5000        | 10%            |
| End User Services (GEAMS)                  | ProjOnlnProfAddOn         | MS Project Online Professional                                                            | 8.3941       | 9.2500        | 10%            |
| End User Services (GEAMS)                  | ProjOnlnProfGovFromSA-7E7 | ProjOnlnProfGovFromSA-7E7-00001                                                           | 3,346.2800   | 3,680.0000    | 10%            |
| End User Services (GEAMS)                  | PwrBIPremP1GCC            | PwrBIPremP1Gcc ShrdSvr                                                                    | 4,573.6800   | 5,030.0000    | 10%            |
| End User Services (GEAMS)                  | PwrBIProGCC               | PwrBIProGcc ShrdSvr                                                                       | 7.5500       | 8.2500        | 9%             |
| End User Services (GEAMS)                  | PwrBIProGOV               | PwrBIProGOV ShrdSvr                                                                       | 8.1600       | 9.0000        | 10%            |
| End User Services (GEAMS)                  | SCE-DFA-Only              | MS Server and Cloud Enrollment DFA                                                        | 22,246.6500  | 24,470.0000   | 10%            |
| End User Services (GEAMS)                  | SCE-OCSE-Only             | MS Server and Cloud Enrollment OCSE                                                       | 7,964.2600   | 8,760.0000    | 10%            |
| End User Services (GEAMS)                  | SEntSubMSDN-ALNG-SA-MVL   | Visual Studio Enterprise MSDN Subscription SA                                             | 90.8866      | 100.0000      | 10%            |
| End User Services (GEAMS)                  | SfB                       | MS Skype For Business Server License                                                      | 52.6791      | 58.0000       | 10%            |
| End User Services (GEAMS)                  | Sharepoint                | MS SharePoint Server License                                                              | 103.2750     | 114.0000      | 10%            |
| End User Services (GEAMS)                  | SqLcal                    | MS SQL CAL License SA                                                                     | 2.9666       | 3.2500        | 10%            |
| End User Services (GEAMS)                  | SQL-SvrEnt                | MS SQL Server Enterprise Edition SA                                                       | 119.5100     | 131.0000      | 10%            |
| End User Services (GEAMS)                  | SQLSvrEntCore-SA          | MS SQL Server Enterprise Core License 2 Cores SA                                          | 184.3441     | 202.5000      | 10%            |
| End User Services (GEAMS)                  | SQLSvrEntCoreTrueUp       | MS SQL Server Enterprise Core License 2 Cores                                             | 380.6000     | 417.5000      | 10%            |
| End User Services (GEAMS)                  | SQLSvrStd-Core            | MS SQL Server Standard Edition Per 2 Cores SA                                             | 52.2966      | 57.5000       | 10%            |
| End User Services (GEAMS)                  | SQLSvrStdCoreTrueUp       | MS SQL Server Standard Edition Per 2 Cores                                                | 99.2700      | 109.0000      | 10%            |
| End User Services (GEAMS)                  | SQLSvrStd-SA              | MS SQL Server Standard Edition SA                                                         | 12.6650      | 14.0000       | 11%            |
| End User Services (GEAMS)                  | SysCtrDatactrCore         | MS System Center Datacenter Core Licenses 2 Cores                                         | 4.2608       | 4.7000        | 10%            |
| End User Services (GEAMS)                  | SysCtrStdCore-ALNG-SA-par | MS System Center Standard Core Licenses 2 Cores SA                                        | 1.4708       | 1.6000        | 9%             |
| End User Services (GEAMS)                  | VisioOnlnP1GFromSA-HWJ-00 | VisioOnlnP1GFromSA-HWJ-0001                                                               | 266.4750     | 292.5000      | 10%            |
| End User Services (GEAMS)                  | VisioOnlnP2G              | Microsoft Visio Online Premium 2                                                          | 10.4933      | 11.5000       | 10%            |
| End User Services (GEAMS)                  | VSPsubMSDN-ALNG-SA        | Visual Studio Professional MSDN Subscription SA                                           | 24.9475      | 27.5000       | 10%            |
| End User Services (GEAMS)                  | VSTstProSubMSDN           | Visual Studio Test Professional MSDN Subscription SA                                      | 22.9925      | 25.2500       | 10%            |
| End User Services (GEAMS)                  | WinE3PerUser              | MS Windows Remote Desktop Services CAL SA                                                 | 4.6750       | 5.2500        | 10%            |
| End User Services (GEAMS)                  | WinRmtDsktpSrvcsCal-SA    | MS Windows Remote Desktop Services CAL SA                                                 | 1.3816       | 1.5000        | 9%             |
| End User Services (GEAMS)                  | WinSvrDCCore-SA-MVL-2lic- | MS Windows Server DataCenter Core Licenses 2 Cores SA                                     | 10.7525      | 11.7500       | 9%             |
| End User Services (GEAMS)                  | WinSvrExtConn-SA-MVL      | WinSvrExtConn SA MVL                                                                      | 28.7091      | 31.5000       | 10%            |
| End User Services (GEAMS)                  | WinSvrStdCore-SA-MVL      | MS Windows Server Standard Core Licenses 2 Cores SA                                       | 1.5000       | 1.6500        | 10%            |
| End User Services (GEAMS)                  | F3-Kiosk                  | Microsoft F3 w/ G5 Security and Compliance                                                | 22.5000      | 24.7500       | 10%            |
| End User Services (GEAMS)                  | G5                        | Microsoft G5 license w/Security and Compliance                                            | 48.7500      | 54.0000       | 11%            |
| End User Services (GEAMS)                  | G5 SA                     | Microsoft G5 SA license w/Security and Compliance                                         | 43.2500      | 48.0000       | 11%            |
| Data Management and Analytics (E10)        | 170                       | BUSINESSOBJECTS CLIENT ACCESS                                                             | 80.5000      | 162.0000      | 101%           |
| Data Management and Analytics (E10)        | 173                       | BUSINESSOBJECTS WEB ACCESS                                                                | 11.7500      | 23.5000       | 100%           |
| Data Management and Analytics (E10)        | DataHubVPC                | Data Hub Virtual Processor Core                                                           | 1,620.0000   | 3,260.0000    | 101%           |
| Windows Server (E023)                      | 178N                      | FYI FORMS & WKFLOW - NON BILLABLE                                                         | 9.7500       | 15.5000       | 59%            |
| Windows Server (E023)                      | 179                       | FYI IMAGING - WEB ACCESS                                                                  | 46.7500      | 26.7500       | 60%            |
| Windows Server (E023)                      | 1VMWINCPU                 | Intel Virtual Machine I Windows Virtual CPU                                               | 37.0000      | 59.0000       | 59%            |
| Windows Server (E023)                      | 1VMWINMEM                 | Intel Virtual Machine I Windows 512 MB RAM                                                | 8.7500       | 14.0000       | 60%            |
| Windows Server (E023)                      | 207                       | SCAN LICENSE                                                                              | 505.0000     | 810.0000      | 60%            |
| Windows Server (E023)                      | 210                       | SQL SHARED NODE                                                                           | 1,010.0000   | 1,620.0000    | 60%            |
| Windows Server (E023)                      | 656                       | MAILING LIST SVCS                                                                         | 32.7500      | 52.5000       | 60%            |
| Windows Server (E023)                      | 686                       | REMOTE ACCESS - VPN                                                                       | 14.2500      | 22.7500       | 60%            |
| Windows Server (E023)                      | 755                       | DEDICATED SERVER HOST - BAND 1                                                            | 292.5000     | 467.5000      | 60%            |
| Windows Server (E023)                      | 758                       | DEDICATED SERVER HOST - BAND 2                                                            | 510.0000     | 815.0000      | 60%            |
| Windows Server (E023)                      | 759                       | DEDICATED SERVER HOST - BAND 3                                                            | 650.0000     | 1,040.0000    | 60%            |
| Windows Server (E023)                      | 760                       | DEDICATED SERVER HOST - BAND 4                                                            | 1,110.0000   | 1,780.0000    | 60%            |
| Windows Server (E023)                      | 764                       | SHARED RACK SERVICE - 1U                                                                  | 59.5000      | 95.0000       | 60%            |
| Windows Server (E023)                      | 768                       | DEDICATED RACK SERVICE                                                                    | 1,080.0000   | 1,730.0000    | 60%            |
| Windows Server (E023)                      | SHAREPT AI                | SHAREPOINT HOSTING - AGENCY INTERNAL                                                      | 352.5000     | 565.0000      | 60%            |
| Windows Server (E023)                      | SHAREPT IA                | SHAREPOINT HOSTING - INTERAGENCY                                                          | 480.0000     | 770.0000      | 60%            |
| Windows Server (E023)                      | SHARPT CAL                | SHAREPOINT CAL                                                                            | 6.7500       | 10.7500       | 59%            |
| Telephone Station Lines (B021)             | 1FB                       | BUSINESS LINE                                                                             | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021)             | 1FB-Granite               | Monthly Business Flat Rate Single Line - Granite                                          | 550.0000     | 825.0000      | 50%            |
| Telephone Station Lines (B021)             | ACDL                      | ACD AGENT LINE                                                                            | 45.2900      | 68.0000       | 50%            |
| Telephone Station Lines (B021)             | ACDPL                     | ACD PILOT                                                                                 | 45.4100      | 68.0000       | 50%            |
| Telephone Station Lines (B021)             | ADN                       | ADDL DIRECTORY #                                                                          | 0.9660       | 1.4500        | 50%            |
| Telephone Station Lines (B021)             | AREXP                     | STATE OF AR - EXPEDITE FEE                                                                | 141.7500     | 212.5000      | 50%            |
| Telephone Station Lines (B021)             | ARS15                     | STATE OF AR - SFTWARE CHG 15 MIN                                                          | 28.3500      | 42.5000       | 50%            |
| Telephone Station Lines (B021)             | ARSTI                     | STATE OF AR - LABOR INSTALL CHARGE (NRC)                                                  | 113.4000     | 170.0000      | 50%            |
| Telephone Station Lines (B021)             | ARSTL                     | STATE OF AR - STANDARD LABOR/HOUR                                                         | 113.4000     | 170.0000      | 50%            |
| Telephone Station Lines (B021)             | ARSTM                     | STATE OF AR - LABOR MOVIE CHARGE (NRC)                                                    | 113.4000     | 170.0000      | 50%            |
| Telephone Station Lines (B021)             | ATT - ESM                 | CALL FORWARDING VARIABLE                                                                  | 6.8300       | 10.2500       | 50%            |
| Telephone Station Lines (B021)             | BUDPK                     | BUSY LAMP FIELD (ATT)                                                                     | 17.5000      | 26.2500       | 50%            |
| Telephone Station Lines (B021)             | CCMIS                     | CTX CALL MGMT INFO SYSTEM                                                                 | 4.9900       | 7.5000        | 50%            |

# Proposed Rate Adjustments

| Category/IO                    | Item Number               | Item Description                                                                  | Current Rate | Proposed Rate | Percent Change |
|--------------------------------|---------------------------|-----------------------------------------------------------------------------------|--------------|---------------|----------------|
| Telephone Station Lines (B021) | CLSUP                     | ACD SUPERVISOR LINE                                                               | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | CTXA                      | ANALOG CENTREX LINE                                                               | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | CTXACD                    | CENTREX SERVICE - ACD LINE                                                        | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | CTXAMNL                   | ANALOG CENTREX LINE (MADN) NON-LOCAL                                              | 34.3300      | 51.5000       | 50%            |
| Telephone Station Lines (B021) | CTXANL                    | ANALOG CENTREX LINE - NON-LOCAL                                                   | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | CTXCF                     | ALL TEL REMOTE CALL FORWARDING                                                    | 4.4600       | 6.7500        | 51%            |
| Telephone Station Lines (B021) | CTXD                      | DIGITAL CENTREX LINE                                                              | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | CTXDFIC                   | DIGITAL CENTREX LINE FIC                                                          | 16.0200      | 24.0000       | 50%            |
| Telephone Station Lines (B021) | CTXDM                     | Digital Centrex Line (MADN)                                                       | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | CTXNDL                    | DIGITAL CENTREX LINE - NON-LOCAL                                                  | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | DADVX                     | DIRECTORY ADVERTISING (140)                                                       | 8.0000       | 12.0000       | 50%            |
| Telephone Station Lines (B021) | DH2                       | TOLL RESTRICTION FEATURE                                                          | 8.4000       | 12.5000       | 49%            |
| Telephone Station Lines (B021) | DID                       | DIRECT INWARD DIALING TRUNK                                                       | 40.4300      | 60.5000       | 50%            |
| Telephone Station Lines (B021) | DIRADVOZFOLK              | Mt. View - Ozark Folk Center Directory Advertising                                | 235.0000     | 352.5000      | 50%            |
| Telephone Station Lines (B021) | ESX                       | CALL WAITING                                                                      | 13.6500      | 20.5000       | 50%            |
| Telephone Station Lines (B021) | FAL42                     | FOREIGN LISTING (42)                                                              | 94.0000      | 141.0000      | 50%            |
| Telephone Station Lines (B021) | FRG                       | INCOMING CALL RESTRICTION                                                         | 5.0000       | 7.5000        | 50%            |
| Telephone Station Lines (B021) | Granite Business Fit Rate | Granite-Business Flat Rate Single Line                                            | 170.0000     | 255.0000      | 50%            |
| Telephone Station Lines (B021) | HSICH                     | CIRCLE HUNT                                                                       | 0.7875       | 1.2000        | 52%            |
| Telephone Station Lines (B021) | HSHP                      | SWB REGULAR HUNTING                                                               | 0.5250       | 0.7875        | 50%            |
| Telephone Station Lines (B021) | ILLRY                     | 1FB EXTENSION                                                                     | 32.2900      | 48.5000       | 50%            |
| Telephone Station Lines (B021) | LP059                     | PLEXAR ACCESS LINE                                                                | 27.5000      | 41.2500       | 50%            |
| Telephone Station Lines (B021) | LS037                     | CALLER ID                                                                         | 9.7100       | 14.5000       | 49%            |
| Telephone Station Lines (B021) | LS300                     | PRO-RATED SWB INSTALL                                                             | 1.9400       | 2.9000        | 49%            |
| Telephone Station Lines (B021) | NDT                       | DIRECT INWARD DIALING                                                             | 51.5000      | 77.5000       | 50%            |
| Telephone Station Lines (B021) | NETGB                     | WINDSTREAM SECURITY SUITE                                                         | 6.5000       | 9.7500        | 50%            |
| Telephone Station Lines (B021) | NPU                       | NON PUBLISHED LISTING                                                             | 7.5000       | 11.2500       | 50%            |
| Telephone Station Lines (B021) | NXN                       | CALLING LINE IDENTIFICATION                                                       | 160.0000     | 240.0000      | 50%            |
| Telephone Station Lines (B021) | PX1A                      | NON-CENTREX ANALOG LINE                                                           | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | PX1D                      | NON-CENTREX DIGITAL LINE                                                          | 105.0000     | 158.0000      | 50%            |
| Telephone Station Lines (B021) | PX1D2                     | DIGITAL PLEXAR LINE/2 ADD-ON                                                      | 29.7500      | 44.7500       | 50%            |
| Telephone Station Lines (B021) | RCF                       | REMOTE CALL FORWARD Tier 1                                                        | 4.4600       | 6.7500        | 51%            |
| Telephone Station Lines (B021) | RESN                      | RESERVED TELEPHONE NUMBER                                                         | 4.4000       | 6.5000        | 48%            |
| Telephone Station Lines (B021) | SWZD2                     | VMS 200A-PLEXAR CALL NOTES                                                        | 18.5000      | 27.7500       | 50%            |
| Telephone Station Lines (B021) | TJB                       | TOUCH-TONE CALLING                                                                | 5.5000       | 8.2500        | 50%            |
| Telephone Station Lines (B021) | UAMSA                     | UAMS ANALOG CENTREX LINE                                                          | 13.3900      | 20.0000       | 49%            |
| Telephone Station Lines (B021) | UAMSAFIC                  | UAMS ANALOG CENTREX LINE FIC                                                      | 12.7500      | 19.2500       | 51%            |
| Telephone Station Lines (B021) | UAMSD                     | UAMS DIGITAL CENTREX LINE                                                         | 13.3900      | 20.0000       | 49%            |
| Connectivity - 56/64K (A051)   | 1L3QS                     | INTEROFFICE CHANNEL SERIES                                                        | 9.9900       | 20.0000       | 100%           |
| Connectivity - 56/64K (A051)   | 1L3QY                     | DATA CIRCUIT                                                                      | 18.3600      | 36.7500       | 100%           |
| Connectivity - 56/64K (A051)   | 1LMCY                     | PL SVC - LOCAL CHANNEL                                                            | 18.3600      | 36.7500       | 100%           |
| Connectivity - 56/64K (A051)   | 1LMGJ                     | LADS 4-WIRE DATA CIRCUIT                                                          | 41.5000      | 83.0000       | 100%           |
| Connectivity - 56/64K (A051)   | 610SP                     | CIRCUIT - OFF PREMISE                                                             | 54.0000      | 108.0000      | 100%           |
| Connectivity - 56/64K (A051)   | 64FR                      | 56/64K PORT ONLY W/DACS                                                           | 95.0000      | 190.0000      | 100%           |
| Connectivity - 56/64K (A051)   | 9C141                     | INTRTA BLDG 4WR/2PR 1000FT CRKT                                                   | 9.9900       | 20.0000       | 100%           |
| Connectivity - 56/64K (A051)   | 9C043                     | INTERBLDG 4WR/2PR 3000FT CKT                                                      | 57.7800      | 116.0000      | 101%           |
| Connectivity - 56/64K (A051)   | AL56                      | 56KB ACCESS LINK                                                                  | 51.5000      | 103.0000      | 100%           |
| Connectivity - 56/64K (A051)   | BCNDA                     | BRIDGING INTERSTATE                                                               | 9.7500       | 19.5000       | 100%           |
| Connectivity - 56/64K (A051)   | CM560                     | CHANNEL MILEAGE FACILITY 56K                                                      | 64.5000      | 129.0000      | 100%           |
| Connectivity - 56/64K (A051)   | DEGRAYCA1                 | CABLE RENTAL DEGRAY STATE PARK                                                    | 225.0000     | 450.0000      | 100%           |
| Connectivity - 56/64K (A051)   | IA1A1                     | INTRABLDG DATA CIRCUIT MAC                                                        | 5.0220       | 10.0000       | 99%            |
| Connectivity - 56/64K (A051)   | J1AWO                     | VOICE GRADE SERVICE                                                               | 22.2500      | 44.5000       | 100%           |
| Connectivity - 56/64K (A051)   | L7A5X                     | ACCESS LINK 56KBPS FRAME RELAY                                                    | 51.0000      | 102.0000      | 100%           |
| Connectivity - 56/64K (A051)   | L7AOX                     | ACCESS LINK 64K FRAME RELAY                                                       | 51.5000      | 103.0000      | 100%           |
| Connectivity - 56/64K (A051)   | L8G5X                     | LOGICAL LINK 56KBPS                                                               | 2.7000       | 5.5000        | 104%           |
| Connectivity - 56/64K (A051)   | L8GOX                     | 64K FR LOGICAL LINK                                                               | 2.7000       | 5.5000        | 104%           |
| Connectivity - 56/64K (A051)   | LD033                     | 56K CIRCUIT                                                                       | 165.0000     | 330.0000      | 100%           |
| Connectivity - 56/64K (A051)   | LD034                     | LESS THAN 56K CIRCUIT                                                             | 109.0000     | 217.5000      | 100%           |
| Connectivity - 56/64K (A051)   | LD040                     | 56K CIRCUIT                                                                       | 165.0000     | 330.0000      | 100%           |
| Connectivity - 56/64K (A051)   | LD091                     | 2-WIRE 428 DATA CIRCUIT                                                           | 332.1000     | 665.0000      | 100%           |
| Connectivity - 56/64K (A051)   | LD092                     | 2-WIRE 428 DATA CIRCUIT                                                           | 399.6000     | 800.0000      | 100%           |
| Connectivity - 56/64K (A051)   | LD093                     | 2-WIRE 428 DATA CIRCUIT                                                           | 313.2000     | 625.0000      | 100%           |
| Connectivity - 56/64K (A051)   | LD094                     | 2-WIRE 428 DATA CIRCUIT                                                           | 642.6000     | 1,290.0000    | 101%           |
| Connectivity - 56/64K (A051)   | LD095                     | 2-WIRE 428 DATA CIRCUIT                                                           | 437.4000     | 875.0000      | 100%           |
| Connectivity - 56/64K (A051)   | LD096                     | 2-WIRE 428 DATA CIRCUIT                                                           | 47.5200      | 95.0000       | 100%           |
| Connectivity - 56/64K (A051)   | LD099                     | 2-WIRE 428 DATA CIRCUIT                                                           | 41.5800      | 83.0000       | 100%           |
| Connectivity - 56/64K (A051)   | LOS                       | VOICE GRADE TRANSMISSION                                                          | 2.7000       | 5.5000        | 104%           |
| Connectivity - 56/64K (A051)   | MEASR                     | MEASURE TEST CAT CODE                                                             | 0.8471       | 1.7000        | 101%           |
| Connectivity - 56/64K (A051)   | NSUP2                     | NETWORK SUPPORT 2                                                                 | 2.9160       | 5.7500        | 97%            |
| Connectivity - 56/64K (A051)   | P3HC2                     | PL SVC-CONDITIONING TYPE C2-2                                                     | 9.2500       | 18.5000       | 100%           |
| Connectivity - 56/64K (A051)   | P7E5X                     | PORT 56KBPS                                                                       | 38.7500      | 77.5000       | 100%           |
| Connectivity - 56/64K (A051)   | P7EOX                     | 64K FR PORT CHARGE                                                                | 39.0000      | 78.0000       | 100%           |
| Connectivity - 56/64K (A051)   | PFR56                     | 56KB PORT-FRAME RELAY                                                             | 39.0000      | 78.0000       | 100%           |
| Connectivity - 56/64K (A051)   | PTS                       | NETWORK RECONFIGURATION                                                           | 12.4200      | 24.7500       | 99%            |
| Connectivity - 56/64K (A051)   | SL56K                     | 56K LEVEL OF SERVICE                                                              | 90.5000      | 181.0000      | 100%           |
| Connectivity - 56/64K (A051)   | SWZES                     | TIE TRUNK TERMINATION                                                             | 6.2500       | 12.5000       | 100%           |
| Connectivity - 56/64K (A051)   | T6EC4                     | CHANNEL TERMINATION 60 MTH RT                                                     | 59.9400      | 120.0000      | 100%           |
| Connectivity - 56/64K (A051)   | TME4X                     | CHANNEL TERMINATION                                                               | 59.9400      | 120.0000      | 100%           |
| Connectivity - 56/64K (A051)   | VGAE                      | ADH LTRK - RLVL OPS                                                               | 124.2000     | 247.5000      | 99%            |
| Connectivity - 56/64K (A051)   | VGCMT                     | CHANNEL MILEAGE TERMINATION                                                       | 36.5000      | 73.0000       | 100%           |
| Connectivity - 56/64K (A051)   | VGCT4                     | CHANNEL TERMINATION                                                               | 58.0000      | 116.0000      | 100%           |
| Connectivity - 56/64K (A051)   | X3SCT                     | SIGNALING CAPABILITY                                                              | 13.2500      | 26.5000       | 100%           |
| Connectivity - 56/64K (A051)   | ZZZ7T                     | SPECIAL DATA CIRCUIT                                                              | 14.2500      | 28.5000       | 100%           |
| Contract Labor, DIS (D05)      | 283                       | CONTRACT PROGRAMMING                                                              | 54.0000      | 62.0000       | 15%            |
| Contract Labor, DIS (D05)      | 287                       | CONTRACT PROGRAMMING                                                              | 125.0000     | 144.0000      | 15%            |
| Contract Labor, DIS (D05)      | 288                       | CONTRACT PROGRAMMING                                                              | 87.0000      | 100.0000      | 15%            |
| Contract Labor, DIS (D05)      | 289                       | CONTRACT PROGRAMMING                                                              | 138.0000     | 159.0000      | 15%            |
| Contract Labor, DIS (D05)      | DLA-LAFAVE                | DED LABOR AGRMT - JAMIE LAFAVE                                                    | 5,460.0000   | 6,280.0000    | 15%            |
| DSL (A11)                      | 4GABUVER                  | 4G Cellular data back-up Verizon                                                  | 20.5000      | 22.2500       | 9%             |
| DSL (A11)                      | 4GPRATT                   | 4G Cellular data primary ATT (plus/router)                                        | 122.0000     | 132.0000      | 8%             |
| DSL (A11)                      | 4GPRVER                   | 4G Cellular data primary Verizon                                                  | 127.0000     | 137.0000      | 8%             |
| DSL (A11)                      | ATT3GDIS                  | AT&T CELLULAR SERVICE DIS EMPLOYEES                                               | 73.5000      | 79.5000       | 8%             |
| DSL (A11)                      | CMCABLETV                 | Comcast Cable TV                                                                  | 119.0000     | 129.0000      | 8%             |
| DSL (A11)                      | CMCABLETV-HD              | Comcast Cable TV - HD                                                             | 158.0000     | 171.0000      | 8%             |
| DSL (A11)                      | CMCM10/100VWOD            | DSL - COMCAST 10M/100M Cable Modem                                                | 745.0000     | 805.0000      | 8%             |
| DSL (A11)                      | CMCM15/100VWOD            | DSL - COMCAST 15M/100M Cable Modem                                                | 257.5000     | 277.5000      | 8%             |
| DSL (A11)                      | CMCM15/75VWOD             | DSL - COMCAST 15M/75M Cable Modem                                                 | 580.0000     | 625.0000      | 8%             |
| DSL (A11)                      | CMCM20/150VWOD            | Comcast - Dedicated Internet with VPN - 20M Up/150M Down                          | 505.0000     | 545.0000      | 8%             |
| DSL (A11)                      | CMCM20/200VWOD            | DSL - COMCAST 20M/200M Cable Modem                                                | 420.0000     | 452.5000      | 8%             |
| DSL (A11)                      | CMCM3/16VWOD              | DSL - COMCAST 3M/16M Cable Modem                                                  | 230.0000     | 247.5000      | 8%             |
| DSL (A11)                      | CMCM30/300VWOD            | DSL - COMCAST 30M/300M Cable Modem                                                | 595.0000     | 645.0000      | 8%             |
| DSL (A11)                      | CMCM35/1GVWOD             | DSL - COMCAST 35M/1G Cable Modem                                                  | 805.0000     | 870.0000      | 8%             |
| DSL (A11)                      | CMCM35/600VWOD            | DSL - COMCAST 35M/600m Cable Modem                                                | 580.0000     | 625.0000      | 8%             |
| DSL (A11)                      | CMCM5/35VWOD              | DSL - COMCAST 5M/35M Cable Modem                                                  | 152.0000     | 164.0000      | 8%             |
| DSL (A11)                      | CMCM7/27VWOD              | DSL - COMCAST 7M/27M Cable Modem                                                  | 335.0000     | 362.5000      | 8%             |
| DSL (A11)                      | CMCModem-M                | DSL - COMCAST Modem Lease                                                         | 40.0000      | 43.2500       | 8%             |
| DSL (A11)                      | CMCX1/5VWOD               | DSL - COX 1M/5M Cable Modem Service                                               | 168.0000     | 181.0000      | 8%             |
| DSL (A11)                      | CMCX10/100NWOOD           | Cox - Dedicated Internet - 10 Up / 100 Down                                       | 475.0000     | 515.0000      | 8%             |
| DSL (A11)                      | CMCX10/80NWOOD            | Cox-10M/80M non VPN                                                               | 955.0000     | 1,030.0000    | 8%             |
| DSL (A11)                      | CMCX2/10VWOD              | DSL - COX 2M/10M Cable Modem                                                      | 270.0000     | 292.5000      | 8%             |
| DSL (A11)                      | CMCX20/100NWOOD           | Cox-20M/100M non VPN                                                              | 1,100.0000   | 1,190.0000    | 8%             |
| DSL (A11)                      | CMCX20/150VWOD            | DSL - COX 20M/150M Cable Modem                                                    | 1,640.0000   | 1,770.0000    | 8%             |
| DSL (A11)                      | CMCX4/28NWOOD             | Cox-4M/28M non VPN                                                                | 422.5000     | 457.5000      | 8%             |
| DSL (A11)                      | CMCX4/28VWOD              | DSL - COX 4M/28M Cable Modem                                                      | 560.0000     | 605.0000      | 8%             |
| DSL (A11)                      | CMCX5/50NWOOD             | Cox-5M/50M non VPN                                                                | 700.0000     | 755.0000      | 8%             |
| DSL (A11)                      | CMSL512/3VWOD             | Suddenlink VPN 512K/3M Cable Modem                                                | 139.0800     | 150.0000      | 8%             |
| DSL (A11)                      | CMSLC050M/001G            | CMS - Suddenlink - 50M/1G with Static IP - Malvern - Arkansas Forestry Commission | 1,070.0000   | 1,160.0000    | 8%             |
| DSL (A11)                      | CMSLCSStaticIP            | CMS S Suddenlink S Static IP                                                      | 15.3000      | 16.5000       | 8%             |
| DSL (A11)                      | CMSLS18VWOD               | SuddenLink-1M/8M                                                                  | 247.5000     | 267.5000      | 8%             |
| DSL (A11)                      | CMSLS19/100VWOD           | SuddenLink VPN 10M/100M                                                           | 295.0000     | 317.5000      | 8%             |
| DSL (A11)                      | CMSLS19/75VWOD            | SuddenLink VPN 10M/75M                                                            | 240.0000     | 260.0000      | 8%             |
| DSL (A11)                      | CMSLS20/200NWOOD          | SuddenLink Dedicated Internet 20M/200M                                            | 237.5000     | 257.5000      | 8%             |

# Proposed Rate Adjustments

| Category/IO | Item Number               | Item Description                                                                               | Current Rate | Proposed Rate | Percent Change |
|-------------|---------------------------|------------------------------------------------------------------------------------------------|--------------|---------------|----------------|
| DSL (A11)   | CMSLS30/300NWOD           | SuddenLink Dedicated Internet 30M/300M                                                         | 292.5000     | 315.0000      | 8%             |
| DSL (A11)   | CMSLS5/20VWOD             | SuddenLink-5M/20M                                                                              | 590.0000     | 635.0000      | 8%             |
| DSL (A11)   | CMSLS50/1GNWOD            | SuddenLink Dedicated Internet 50M/1GM                                                          | 670.0000     | 725.0000      | 8%             |
| DSL (A11)   | CMSLS50/500NWOD           | SuddenLink Dedicated Internet 50M/500M                                                         | 427.5000     | 462.5000      | 8%             |
| DSL (A11)   | CMSLS8/50NWOD             | SuddenLink Dedicated Internet 8M/50M                                                           | 152.0000     | 164.0000      | 8%             |
| DSL (A11)   | CMSLS8/50VWOD             | SuddenLink-8M/50M                                                                              | 920.0000     | 995.0000      | 8%             |
| DSL (A11)   | CMSLSMODEM                | SUDDENLINK VPN CABLE MODEM                                                                     | 9.7500       | 17.0000       | 8%             |
| DSL (A11)   | DIAT100MSWATCO            | 100M Business Class - Dedicated Internet Access - Historic Washington State Park - per locatio | 282.5000     | 305.0000      | 8%             |
| DSL (A11)   | DIATT001M                 | DSL AT&T Dedicated Internet Access per M > 50M to 500M                                         | 49.5000      | 53.5000       | 8%             |
| DSL (A11)   | DIATT050M/1GBURST         | ADI AT&T Dedicated Internet 50M Sustained-Burstable up to 1G-1 Stadium Dr, Little Rock, AR     | 4,670.0000   | 5,040.0000    | 8%             |
| DSL (A11)   | DSL                       | DSL/CABLE                                                                                      | 154.0000     | 166.0000      | 8%             |
| DSL (A11)   | DSLALLC1/10               | DSL - Allcom 1/10MB                                                                            | 168.0000     | 181.0000      | 8%             |
| DSL (A11)   | DSLALLC1/20               | DSL - Allcom 1/20MB                                                                            | 262.5000     | 282.5000      | 8%             |
| DSL (A11)   | DSLALLC2/40               | DSL - Allcom 2/40MB                                                                            | 540.0000     | 585.0000      | 8%             |
| DSL (A11)   | DSLALLC5/50               | DSL - Allcom 5/50MB                                                                            | 735.0000     | 795.0000      | 8%             |
| DSL (A11)   | DSLAT1/10IPVWD            | DSL - AT&T 1M/10M Dialtone Required                                                            | 173.0000     | 187.0000      | 8%             |
| DSL (A11)   | DSLAT1/12IPVWD            | DSL - AT&T 1M/12M Dialtone Required                                                            | 189.0000     | 205.0000      | 8%             |
| DSL (A11)   | DSLAT1/12IPVWOD           | DSL - AT&T 1M/12.0M No Dialtone Required                                                       | 237.5000     | 257.5000      | 8%             |
| DSL (A11)   | DSLAT1/18IPVOD            | DSL - AT&T 1M/18.0M No Dialtone Required                                                       | 256.5000     | 277.5000      | 8%             |
| DSL (A11)   | DSLAT384/1.5IPVWOD        | DSL - AT&T 384K/1.5M No Dial Tone Required                                                     | 167.0000     | 180.0000      | 8%             |
| DSL (A11)   | DSLAT384/1.5VWOD          | DSL HSI - AT&T 384K/1.5M No Dial Tone Required                                                 | 139.0000     | 150.0000      | 8%             |
| DSL (A11)   | DSLAT384/768IPVWD         | DSL - AT&T 384K/768K Dialtone Required                                                         | 117.0000     | 126.0000      | 8%             |
| DSL (A11)   | DSLAT384/768IPVWOD        | DSL - AT&T 384K/768K No Dial Tone Required                                                     | 580.0000     | 625.0000      | 8%             |
| DSL (A11)   | DSLAT512/3IPVWD           | DSL - AT&T 512K/3.0M Dialtone Required                                                         | 140.0000     | 151.0000      | 8%             |
| DSL (A11)   | DSLAT512/3IPVWOD          | DSL - AT&T 512K/3.0M No Dialtone Required                                                      | 182.0000     | 197.0000      | 8%             |
| DSL (A11)   | DSLAT512/3VWOD            | DSL HSI - AT&T 512K/3.0M Dialtone Required                                                     | 140.0000     | 151.0000      | 8%             |
| DSL (A11)   | DSLAT768/6IPVWD           | DSL - AT&T 768K/6.0M Dialtone Required                                                         | 140.0000     | 151.0000      | 8%             |
| DSL (A11)   | DSLAT768/6IPVWOD          | DSL - AT&T 768K/6.0M No Dialtone Required                                                      | 391.0000     | 422.5000      | 8%             |
| DSL (A11)   | DSLAT768/6VWOD            | DSL HSI - AT&T 768K/6.0M No Dialtone Required                                                  | 420.0000     | 452.5000      | 8%             |
| DSL (A11)   | DSLATT.384/1.5ADSLStaticI | DSL AT&T - .384M/1.5M ADSL - Static IP                                                         | 111.0000     | 120.0000      | 8%             |
| DSL (A11)   | DSLATT.384/1.5BCSIP       | DSL AT&T - .384M/1.5M Business Class - Static IP                                               | 90.5000      | 97.5000       | 8%             |
| DSL (A11)   | DSLATT.512/3ADSLStaticIP  | DSL AT&T - .512M/3M ADSL - Static IP                                                           | 120.0000     | 130.0000      | 8%             |
| DSL (A11)   | DSLATT.512/3BCSIP         | DSL AT&T - .512M/3M Business Class - Static IP                                                 | 110.0000     | 119.0000      | 8%             |
| DSL (A11)   | DSLATT.768/6BCSIP         | DSL AT&T - .768M/6M Business Class - Static IP                                                 | 113.0000     | 122.0000      | 8%             |
| DSL (A11)   | DSLATT1.5/18              | DSL AT&T - 1.5M/18M                                                                            | 137.0000     | 148.0000      | 8%             |
| DSL (A11)   | DSLATT1/12                | DSL AT&T - 1M/12M                                                                              | 125.0000     | 135.0000      | 8%             |
| DSL (A11)   | DSLATT1/24                | DSL - AT&T 1/24MB                                                                              | 164.0000     | 177.0000      | 8%             |
| DSL (A11)   | DSLATT3/24                | DSL AT&T - 3M/24M                                                                              | 136.0000     | 147.0000      | 8%             |
| DSL (A11)   | DSLATT6/45                | DSL AT&T - 6M/45M                                                                              | 166.0000     | 179.0000      | 8%             |
| DSL (A11)   | DSLATT768K- D             | DSL - AT&T 768K/6MB (ADSL Dry Loop)                                                            | 137.0000     | 148.0000      | 8%             |
| DSL (A11)   | DSLATTModem-M             | DSL AT&T - Modem - Monthly Lease                                                               | 19.2500      | 20.7500       | 8%             |
| DSL (A11)   | DSLCA001G/001G            | DSL Central Arkansas Telephone Cooperative (CAT) Dedicated Internet 001G/001G                  | 930.0000     | 1,000.0000    | 8%             |
| DSL (A11)   | DSLCAAT1/10               | DSL CATC - 1M/10M                                                                              | 307.5000     | 332.5000      | 8%             |
| DSL (A11)   | DSLCAStaticIP             | DSL CATC - Static IP (Quan 1)                                                                  | 31.7500      | 34.2500       | 8%             |
| DSL (A11)   | DSLCE1/10                 | DSL Century Link - 1M / 10M                                                                    | 197.0000     | 212.5000      | 8%             |
| DSL (A11)   | DSLCE2/20                 | DSL Century Link - 2M /20M                                                                     | 200.0000     | 215.0000      | 8%             |
| DSL (A11)   | DSLCEModem-M              | DSL Century Link - Modem - Monthly                                                             | 18.2500      | 19.7500       | 8%             |
| DSL (A11)   | DSLCEStaticIP             | DSL Century Link - Static IP (Quan 1)                                                          | 18.2500      | 19.7500       | 8%             |
| DSL (A11)   | DSLCE1.5M                 | CENTURYLINK 512K/1.5M DSL                                                                      | 85.5000      | 92.5000       | 8%             |
| DSL (A11)   | DSLCE1/10                 | DSL - CenturyLink 1/10MB                                                                       | 194.0000     | 210.0000      | 8%             |
| DSL (A11)   | DSLCL1.5/15NVWOD          | CenturyLink-1.5M/15M non VPN                                                                   | 205.0000     | 222.5000      | 9%             |
| DSL (A11)   | DSLCL1.5/15VWD            | DSL - CenturyLink 1.5M/15M Dialtone Required                                                   | 280.0000     | 302.5000      | 8%             |
| DSL (A11)   | DSLCL1/10B1VWOD           | DSL - CenturyLink 1M/10M band 1 No Dialtone Required                                           | 237.5000     | 257.5000      | 8%             |
| DSL (A11)   | DSLCL1/10B2VWOD           | DSL - CenturyLink 1M/10M band 2 No Dialtone Required                                           | 277.5000     | 300.0000      | 8%             |
| DSL (A11)   | DSLCL2/25NVWOD            | CenturyLink-2M/25M non VPN                                                                     | 440.0000     | 475.0000      | 8%             |
| DSL (A11)   | DSLCL512/1.5B1VWOD        | DSL - CenturyLink 512K/1.5M band 1 No Dialtone Required                                        | 162.0000     | 197.0000      | 8%             |
| DSL (A11)   | DSLCL512/1.5B2VWOD        | DSL - CenturyLink 512K/1.5M band 2 No Dialtone Required                                        | 225.0000     | 242.5000      | 8%             |
| DSL (A11)   | DSLCL512/1.5VWD           | DSL - CenturyLink 512K/1.5M Dialtone Required                                                  | 164.0000     | 177.0000      | 8%             |
| DSL (A11)   | DSLCL640/3B2VWOD          | DSL - CenturyLink 640K/3M band 2 No Dialtone Required                                          | 210.0000     | 227.5000      | 8%             |
| DSL (A11)   | DSLCL640/3VWD             | DSL - CenturyLink 640K/3M Dialtone Required                                                    | 155.0000     | 167.0000      | 8%             |
| DSL (A11)   | DSLCL768/1.5NVWOD         | CenturyLink-768K/10M non VPN                                                                   | 135.0000     | 146.0000      | 8%             |
| DSL (A11)   | DSLCL768/10VWD            | DSL I CENTURYLINK 768K/10M DIALTONE REQUIRED                                                   | 168.0000     | 181.0000      | 8%             |
| DSL (A11)   | DSLCLNARTEL               | CENTRAL ARKANSAS TELCO DSL                                                                     | 117.0000     | 126.0000      | 8%             |
| DSL (A11)   | DSLCOMCAST10/100          | Comcast Dedicated Internet 10M up and 100M down                                                | 332.5000     | 360.0000      | 8%             |
| DSL (A11)   | DSLCOMCAST10/50           | Comcast Dedicated Internet 10M up and 50M down                                                 | 232.5000     | 250.0000      | 8%             |
| DSL (A11)   | DSLCOMCAST7/27            | Comcast Dedicated Internet 7M up and 27M down                                                  | 128.0000     | 138.0000      | 8%             |
| DSL (A11)   | DSLCOMCASTStaticIP        | QTY 1 Static IP for Comcast Dedicated Internet                                                 | 24.2500      | 26.2500       | 8%             |
| DSL (A11)   | DSLCOX1/5                 | DSL - Cox 1/5MB                                                                                | 112.0000     | 121.0000      | 8%             |
| DSL (A11)   | DSLCOX2/10                | DSL - Cox 2/10MB                                                                               | 118.0000     | 127.0000      | 8%             |
| DSL (A11)   | DSLCOX20/100              | DSL Cox - 20M/100M                                                                             | 295.0000     | 317.5000      | 8%             |
| DSL (A11)   | DSLCOX20/200              | DSL Cox - 20M/200M                                                                             | 372.5000     | 402.5000      | 8%             |
| DSL (A11)   | DSLCOX30/300              | DSL Cox - 30M/300M                                                                             | 437.5000     | 472.5000      | 8%             |
| DSL (A11)   | DSLCOXModem-M             | DSL Cox - Modem - Monthly                                                                      | 9.2500       | 10.0000       | 8%             |
| DSL (A11)   | DSLEAC10M/100M            | DSL East Arkansas Cable 10M/100M - Static IP                                                   | 232.5000     | 250.0000      | 8%             |
| DSL (A11)   | DSLEACModem-M             | DSL East Arkansas Cable -Desktop Modem - Monthly Lease                                         | 21.2500      | 23.0000       | 8%             |
| DSL (A11)   | DSLGRAN1.5/18             | DSL Granite - 1.5M / 18M                                                                       | 135.0000     | 146.0000      | 8%             |
| DSL (A11)   | DSLGRAN1/12               | DSL Granite - 1M / 12M                                                                         | 147.0000     | 159.0000      | 8%             |
| DSL (A11)   | DSLGRAN1/15               | DSL Granite - 1M / 15M                                                                         | 124.0000     | 134.0000      | 8%             |
| DSL (A11)   | DSLGRAN15/75              | DSL Granite - 15M/75M                                                                          | 199.0000     | 215.0000      | 8%             |
| DSL (A11)   | DSLGRAN2/10               | DSL Granite - 2M / 10M                                                                         | 106.0000     | 114.0000      | 8%             |
| DSL (A11)   | DSLGRAN2/25               | DSL Granite - 2M/25M                                                                           | 115.0000     | 124.0000      | 8%             |
| DSL (A11)   | DSLGRAN20/150             | DSL Granite - 20M/150M                                                                         | 280.0000     | 300.0000      | 8%             |
| DSL (A11)   | DSLGRAN3/16               | DSL Granite - 3M / 16M                                                                         | 140.0000     | 151.0000      | 8%             |
| DSL (A11)   | DSLGRAN3/24               | DSL Granite - 3M / 24M                                                                         | 149.0000     | 161.0000      | 8%             |
| DSL (A11)   | DSLGRAN4/15               | DSL Granite - 4M / 15M                                                                         | 155.0000     | 167.0000      | 8%             |
| DSL (A11)   | DSLGRANModem-M            | DSL Granite - Leased Modem                                                                     | 24.0000      | 26.0000       | 8%             |
| DSL (A11)   | DSLGRANStaticIP           | DSL Granite - Static IP                                                                        | 27.5000      | 29.7500       | 8%             |
| DSL (A11)   | DSLINET                   | DSL Yelcot Internet                                                                            | 39.5000      | 42.7500       | 8%             |
| DSL (A11)   | DSLMDStaticIP             | DSL Madison County - Static IP (Quan 1)                                                        | 31.7500      | 34.2500       | 8%             |
| DSL (A11)   | DSLMTV1/10VWOD            | YELCOT - DEDICATED INTERNET WITH VPN - 1M UP/10M DOWN                                          | 106.0000     | 114.0000      | 8%             |
| DSL (A11)   | DSLMTVStaticIP            | YELCOT - DEDICATED INTERNET STATIC IP                                                          | 9.7500       | 10.5000       | 8%             |
| DSL (A11)   | DSLNA1/10                 | DSL - NATCO 1/10MB                                                                             | 85.5000      | 92.5000       | 8%             |
| DSL (A11)   | DSLNA2/100                | DSL NATCO - 25M / 100M                                                                         | 155.0000     | 167.0000      | 8%             |
| DSL (A11)   | DSLNA25/1000              | DSL NATCO - 25M / 1000M                                                                        | 265.0000     | 285.0000      | 8%             |
| DSL (A11)   | DSLNA25/50                | DSL NATCO - 25M / 50M                                                                          | 124.0000     | 134.0000      | 8%             |
| DSL (A11)   | DSLNA2Modem-M             | DSL NATCO - Modem - Monthly                                                                    | 8.2500       | 9.0000        | 9%             |
| DSL (A11)   | DSLNA2StaticIP            | DSL NATCO - Static IP (Quan 1)                                                                 | 16.0000      | 17.2500       | 8%             |
| DSL (A11)   | DSLPGT100/100             | DSL Prairie Grove Telephone Co Business Fiber Internet 100M/100M                               | 127.0000     | 137.0000      | 8%             |
| DSL (A11)   | DSLPGT1G/1G               | DSL Prairie Grove Telephone Co Business Fiber Internet 1G/1G                                   | 175.0000     | 189.0000      | 8%             |
| DSL (A11)   | DSLPGT25/25               | DSL Prairie Grove Telephone Co Business Fiber Internet 25M/25M                                 | 57.5760      | 62.0000       | 8%             |
| DSL (A11)   | DSLPGT50/50               | DSL Prairie Grove Telephone Co Business Fiber Internet 50M/50M                                 | 79.5000      | 86.0000       | 8%             |
| DSL (A11)   | DSLPGTModem-Combo-M       | DSL Prairie Grove Telephone Co Modem - Combo-Modem/Router - 4 port - Monthly lease             | 7.7500       | 8.2500        | 6%             |
| DSL (A11)   | DSLPGTModem-SinglePort-M  | DSL Prairie Grove Telephone Co Modem - Single Port - Monthly lease                             | 4.6500       | 5.0000        | 8%             |
| DSL (A11)   | DSLPGTStaticIP            | DSL Prairie Grove Telephone Co Static IP                                                       | 14.5320      | 15.7500       | 8%             |
| DSL (A11)   | DSLRT1/10                 | DSL - Ritter 1/10MB                                                                            | 137.0000     | 148.0000      | 8%             |
| DSL (A11)   | DSLRT1/15                 | DSL Ritter - 1M / 15M                                                                          | 135.0000     | 146.0000      | 8%             |
| DSL (A11)   | DSLRT10/30                | DSL Ritter - 10M / 30M                                                                         | 212.5000     | 230.0000      | 8%             |
| DSL (A11)   | DSLRTStaticIP             | DSL Ritter - Static IP (Quan 1)                                                                | 10.7500      | 11.5000       | 7%             |
| DSL (A11)   | DSLSD2/10                 | DSL - SuddenLink 2/10MB                                                                        | 387.5000     | 417.5000      | 8%             |
| DSL (A11)   | DSLSD2/100                | DSL - SuddenLink 2/10MB                                                                        | 230.0000     | 247.5000      | 8%             |
| DSL (A11)   | DSLSD2/10WOD              | DSL SWATCO 2 Up/10 Down                                                                        | 161.0000     | 174.0000      | 8%             |
| DSL (A11)   | DSLSD20/20WOD             | DSL SWATCO 20 Up/20 Down                                                                       | 140.0000     | 151.0000      | 8%             |
| DSL (A11)   | DSLSDWStaticIP            | DSL SWATCO - Static IP (Quan 1)                                                                | 31.7500      | 34.2500       | 8%             |
| DSL (A11)   | DSLW1/10VWD               | DSL - Windstream 1M/10M Dialtone Required                                                      | 170.0000     | 184.0000      | 8%             |
| DSL (A11)   | DSLW1/6VWD                | DSL - Windstream 1M/6M Dialtone Required                                                       | 168.0000     | 181.0000      | 8%             |
| DSL (A11)   | DSLW2/24VWD               | DSL - Windstream 2M/24M Dialtone Required                                                      | 302.5000     | 327.5000      | 8%             |
| DSL (A11)   | DSLW384/1.5VWD            | DSL - Windstream 384K/1.5M Dialtone Required                                                   | 132.0000     | 143.0000      | 8%             |
| DSL (A11)   | DSLW4/24VWD               | DSL - Windstream 4M/24M Dialtone Required                                                      | 302.5000     | 327.5000      | 8%             |
| DSL (A11)   | DSLW440VWD                | DSL - Windstream 4M/40M Dialtone Required                                                      | 387.5000     | 417.5000      | 8%             |
| DSL (A11)   | DSLW768/3VWD              | DSL - Windstream 768K/3M Dialtone Required                                                     | 164.0000     | 166.0000      | 8%             |
| DSL (A11)   | DSLWIND1/10               | DSL - Windstream 1/10MB                                                                        | 97.5000      | 105.0000      | 8%             |
| DSL (A11)   | DSLWIND1/6M               | DSL - Windstream 1/6MB                                                                         | 87.5000      | 94.5000       | 8%             |

## Proposed Rate Adjustments

| Category/IO                    | Item Number      | Item Description                                        | Current Rate | Proposed Rate | Percent Change |
|--------------------------------|------------------|---------------------------------------------------------|--------------|---------------|----------------|
| DSL (A11)                      | DSLWIND384       | DSL - Windstream 384K/1.5MB                             | 69.5000      | 75.0000       | 8%             |
| DSL (A11)                      | DSLWIND768       | DSL - Windstream 768K/3MB                               | 77.5000      | 83.5000       | 8%             |
| DSL (A11)                      | DSLWINModem-M    | DSL Windstream - Modem - Monthly                        | 18.2500      | 19.7500       | 8%             |
| DSL (A11)                      | DSLWINStaticIP   | DSL Windstream - Static IP (Quan 1)                     | 27.2500      | 29.5000       | 8%             |
| DSL (A11)                      | DSLWMAG100M      | DSL-Wireless-Magtel-100M                                | 1,270.0000   | 1,370.0000    | 8%             |
| DSL (A11)                      | DSLWMAG60M       | DSL-Wireless-Magtel-60M                                 | 1,090.0000   | 1,180.0000    | 8%             |
| DSL (A11)                      | DSLVEL005M/050M  | DSL Yelcot 005M/050M - Static IP/MODEM                  | 105.0000     | 113.0000      | 8%             |
| DSL (A11)                      | IPALLC1          | Static IP Address - Allcom (Qty 1)                      | 18.0000      | 19.5000       | 8%             |
| DSL (A11)                      | IPATT13          | Static IP Address -AT&T (Qty 13)                        | 171.0000     | 185.0000      | 8%             |
| DSL (A11)                      | IPATT29          | Static IP Address -AT&T (Qty 29)                        | 337.5000     | 365.0000      | 8%             |
| DSL (A11)                      | IPATT61          | Static IP Address -AT&T (Qty 61)                        | 510.0000     | 550.0000      | 8%             |
| DSL (A11)                      | IPCENT14         | Static IP Address - CenturyLink (Qty 14)                | 85.5000      | 92.5000       | 8%             |
| DSL (A11)                      | IPCENT6          | Static IP Address - CenturyLink (Qty 6)                 | 39.5000      | 42.7500       | 8%             |
| DSL (A11)                      | IPCOX3           | Static IP Address - Cox (Qty 1)                         | 11.2500      | 12.2500       | 9%             |
| DSL (A11)                      | IPWIND16         | Static IP Address - Windstream (Qty 16)                 | 53.5000      | 58.0000       | 8%             |
| DSL (A11)                      | IPWIND32         | Static IP Address - Windstream (Qty 32)                 | 80.0000      | 86.5000       | 8%             |
| DSL (A11)                      | IPWIND8          | Static IP Address - Windstream (Qty 8)                  | 40.0000      | 43.2500       | 8%             |
| DSL (A11)                      | IPYELC1          | Static IP Address - Yelcot Telco (Qty 1)                | 18.0000      | 19.5000       | 8%             |
| DSL (A11)                      | SLINK8M1M        | SUDDENLINK 8M UP 1M DOWN                                | 250.0000     | 270.0000      | 8%             |
| DSL (A11)                      | VRZNDIS          | VERIZON CELLULAR SERVICE DIS EMPLOYEES                  | 73.5000      | 79.5000       | 8%             |
| DSL (A11)                      | VSATG501GBTKN    | VSAT Hughes Gen5 1 GB Token - as needed                 | 3.6000       | 3.9000        | 8%             |
| DSL (A11)                      | VSATG502GBTKN    | VSAT Hughes Gen5 2 GB Token - as needed                 | 7.0000       | 7.5000        | 7%             |
| DSL (A11)                      | VSATG503GBTOT    | VSAT Hughes Gen5 Business 35                            | 106.0000     | 114.0000      | 8%             |
| DSL (A11)                      | VSATG503GBTKN    | VSAT Hughes Gen5 3 GB Token - as needed                 | 10.7500      | 11.5000       | 7%             |
| DSL (A11)                      | VSATG505GBTOT    | VSAT Hughes Gen5 Business 50                            | 172.0000     | 186.0000      | 8%             |
| DSL (A11)                      | VSATG505GBTKN    | VSAT Hughes Gen5 5 GB Token - as needed                 | 18.0000      | 19.5000       | 8%             |
| DSL (A11)                      | VSATG5075GBTOT   | VSAT Hughes Gen5 Business 75                            | 257.5000     | 277.5000      | 8%             |
| DSL (A11)                      | VSATG5100GBTOT   | VSAT Hughes Gen5 Business 100                           | 302.5000     | 327.5000      | 8%             |
| DSL (A11)                      | VSATG5200GBTOT   | VSAT Hughes Gen5 Business 200                           | 560.0000     | 605.0000      | 8%             |
| DSL (A11)                      | VSATG520GBTKN    | VSAT Hughes Gen5 20 GB Token - as needed                | 72.0000      | 78.0000       | 8%             |
| DSL (A11)                      | VSATG525GBTKN    | VSAT Hughes Gen5 25 GB Token - as needed                | 90.0000      | 97.0000       | 8%             |
| DSL (A11)                      | VSATG5300GBTOT   | VSAT Hughes Gen5 Business 300                           | 865.0000     | 935.0000      | 8%             |
| DSL (A11)                      | VSATG530GBTKN    | VSAT Hughes Gen5 30 GB Token - as needed                | 108.0000     | 117.0000      | 8%             |
| DSL (A11)                      | VSATG5350GBTOT   | VSAT Hughes Gen5 Business 350                           | 1,010.0000   | 1,090.0000    | 8%             |
| DSL (A11)                      | VSATG5400GBTOT   | VSAT Hughes Gen5 Business 400                           | 1,170.0000   | 1,260.0000    | 8%             |
| DSL (A11)                      | VSATG540GBTKN    | VSAT Hughes Gen5 40 GB Token - as needed                | 144.0000     | 156.0000      | 8%             |
| DSL (A11)                      | VSATG5450GBTOT   | VSAT Hughes Gen5 Business 450                           | 1,320.0000   | 1,430.0000    | 8%             |
| DSL (A11)                      | VSATG5500GBTOT   | VSAT Hughes Gen5 Business 500                           | 1,470.0000   | 1,590.0000    | 8%             |
| DSL (A11)                      | VSATG5550GBTOT   | VSAT Hughes Gen5 Business 550                           | 1,630.0000   | 1,760.0000    | 8%             |
| DSL (A11)                      | VSATG5MCALDAY    | VSAT Hughes Gen5 Remote Maintenance - Next Day Coverage | 42.2500      | 45.7500       | 8%             |
| DSL (A11)                      | VSATG5SiteSurvey | VSAT Hughes Gen5 Site Survey                            | 477.5000     | 515.0000      | 8%             |
| Internet Access (A02)          | IN1M             | Internet Access 1M                                      | 0.4790       | 0.2874        | (-40%)         |
| Internet Access (A02)          | IN1MV            | Internet - remote site to DIS (Up bandwidth)            | 0.8623       | 0.5174        | (-40%)         |
| Internet Access (A02)          | INSOS            | SEC. OF STATE INTERNET SITE                             | 1.6500       | 0.9900        | (-40%)         |
| Internet Access (A02)          | INT1             | INTERNET ACCESS 1.5Mbps                                 | 5.7500       | 3.4500        | (-40%)         |
| Data Center Optimization (J06) | G1VMLINCPU       | Intel Virtual Machine Linux OS Virtual CPU              | 23.2500      | 36.0000       | 55%            |
| Data Center Optimization (J06) | G1VMLINMEM       | Intel Virtual Machine Linux OS 512 MB RAM               | 14.0000      | 21.7500       | 55%            |
| Data Center Optimization (J06) | G1VMRHCPU        | Intel Virtual Machine Linux RH Virtual CPU              | 37.0000      | 57.5000       | 55%            |
| Data Center Optimization (J06) | G1VMRHMED        | Intel Virtual Machine Linux RH 512 MB RAM               | 14.0000      | 21.7500       | 55%            |
| Data Center Optimization (J06) | G1VMWINCPU       | Intel Virtual Machine Windows Virtual CPU               | 23.6900      | 36.7500       | 55%            |
| Data Center Optimization (J06) | G1VMWINMEM       | Intel Virtual Machine Windows 512 MB RAM                | 5.5200       | 8.5000        | 54%            |



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 6  
PROVISIONAL NEW SERVICE RATES**

# Provisional New Service Rates

| Category/IO                     | Item Number                 | Item Description                                                                                                              | Proposed Rate | Proposed Install Amount |
|---------------------------------|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------|---------------|-------------------------|
| Voice Over IP (B061)            | APC-SmartUPS-1500VA         | APC Smart-UPS Lithium Ion, Short Depth 1500VA w/ AP6940 UPS Network Management Card 3                                         | 71.0000       |                         |
| User Equipment (A03)            | C9200CX-12P-2X2G-E          | Catalyst 9000 Compact Switch 12-Port POE+                                                                                     | 58.5000       |                         |
| User Equipment (A03)            | CISCO-ANYCONNECT VPN-LICENS | CISCO ANYCONNECT VPN LICENSE                                                                                                  | 0.0600        |                         |
| User Equipment (A03)            | CISCO-ISR1109               | Cisco ISR 1109 Router/Air Card combo                                                                                          | 40.0000       |                         |
| User Equipment (A03)            | FIREPOWER-3120-NONK12       | CISCO FIREPOWER 3120 FIREWALL                                                                                                 | 1,940.0000    |                         |
| User Equipment (A03)            | NIM-ES2-4                   | 4-Port Layer 2 GE Switch Network Interface Module                                                                             | 14.0000       |                         |
| User Equipment (A03)            | WLANMR76                    | Meraki MR76 Outdoor WAP-License                                                                                               | 49.5000       |                         |
| Miscellaneous (A061)            | ETHBBLUM010GAWSPSDCNDIS#A   | Broadband Ethernet - Backbone - Recurring - LUMEN - 10G - CHICIL-LWLLAR66 - AWS - Primary                                     | 3,187.5000    |                         |
| Miscellaneous (A061)            | ETHBBLUM010GAWSPSDCWDIS#A   | Broadband Ethernet - Backbone - Recurring - LUMEN - 10G - COLBOH-LTRKARXZ - AWS - Primary                                     | 3,322.7300    |                         |
| Miscellaneous (A061)            | ETHBBLUM010GAZUPSDCNDIS#A   | Broadband Ethernet - Backbone - Recurring - LUMEN - 10G - CHICIL-LWLLAR66 - Azure - Primary                                   | 3,187.5000    |                         |
| Miscellaneous (A061)            | ETHBBLUM010GAZUPSDCWDIS#A   | Broadband Ethernet - Backbone - Recurring - LUMEN - 10G - SNAPTXTO-LTRKARXZ - Azure - Primary                                 | 3,063.0000    |                         |
| Miscellaneous (A061)            | ETHBBLUM010GAZUSSDCNDIS#A   | Broadband Ethernet - Backbone - Recurring - LUMEN - 10G - SNAPTXTO-LWLLAR66 - Azure - Secondary                               | 3,063.0000    |                         |
| Miscellaneous (A061)            | ETHBBLUM010GAZUSSDCWDIS#A   | Broadband Ethernet - Backbone - Recurring - LUMEN - 10G - CHICIL-LTRKARXZ - Azure - Secondary                                 | 3,187.5000    |                         |
| Connectivity - Broadband (A041) | ETHRARATT001G2705026#S      | Improved APSCN - Ethernet WAN - AT&T - 1G - HENSLEY - 24554 HWY 167 - EAST END MIDDLE SCHOOL - (K12)                          | 1,160.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARATT001G7320000#S      | Improved APSCN - Ethernet WAN - AT&T - 1G - BEEBE - 110 E ILLINOIS ST - WILBUR MILLS EDUC COOP - (K12)                        | 1,320.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARATT010MB004552#A      | Broadband - Ethernet - Recurring -AT&T - 10MB - NASHVILLE -2026 E HOWARD - (Agency)                                           | 530.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARATT010MB001078#A      | Broadband - Ethernet - Recurring -AT&T - 10MB - MORRILTON - 207 N SAINT JOSEPH ST - (Agency)                                  | 505.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARATT010MB001582#A      | Broadband - Ethernet - Recurring - AT&T - 10MB - PINE BLUFF - 3104 S CATALPA ST - (Agency)                                    | 505.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARATT010MB004061#A      | Broadband - Ethernet - Recurring - AT&T - 10MB - LITTLE ROCK- 6700 YOUNG RD - (Agency)                                        | 565.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARATT010MB004552#A      | Broadband - Ethernet - Recurring -AT&T - 10MB - NASHVILLE -52 Southpark Shopping Center - (Agency)                            | 565.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARATT050MB004509#A      | Broadband - Ethernet - Recurring - AT&T - 50MB - ROLAND - 9600 HWY 300 - (Agency)                                             | 795.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARATT250M3840700#S      | Improved APSCN - Ethernet WAN - AT&T - 250M - BLACK ROCK - 207 N ST JOSEPH ST - IMBODEN CHARTER - (K12)                       | 895.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARBRIO100MB004559#A     | Broadband - Ethernet - Recurring - Brightspeed - 100MB - ASH FLAT - 579 HWY 62 W - (Agency)                                   | 810.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARBRIO20MB001059#A      | Broadband - Ethernet - Recurring - Brightspeed - 20MB - STUTTGART - 205 W MICHGAN ST - (Agency)                               | 640.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARBRIO250M3510078#S     | Improved APSCN - Ethernet MAN - Brightspeed - 250M -REDFIELD - 700 SCHOOLWOOD - Hardin Elementary (K12)                       | 748.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARCC2001G1304015#S      | Improved APSCN - Ethernet WAN - Cleveland Cty Telco - 1G - RISON - 6760 HWY 63 - WOODLAWN HS - (K12)                          | 5,220.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARCC2002G1305010#S      | Improved APSCN - Ethernet WAN - Cleveland Cty Telco - 2G - RISON - 700 MAIN ST - RISON HS - (K12)                             | 6,570.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARCOX001G0442702#S      | Improved APSCN - Ethernet WAN - COX - 001G - BENTONVILLE - 1300 MELISSA DR - FOUNDERS CLASSICAL - (K12)                       | 1,430.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARCOX010MB001407#A      | Broadband - Ethernet - Recurring - COX - 10MB -FAYETTEVILLE - 280 N COLLEGE AVE - (Agency)                                    | 297.5000      |                         |
| Connectivity - Broadband (A041) | ETHRARCOX010MB001690#A      | Broadband - Ethernet - Recurring - COX - 10MB -FORT SMITH - 35 S 6TH ST - (Agency)                                            | 297.5000      |                         |
| Connectivity - Broadband (A041) | ETHRARCOX010MB003728#A      | Broadband - Ethernet - Recurring - COX - 10MB - GREENWOOD - 301 E CENTER ST - (Agency)                                        | 297.5000      |                         |
| Connectivity - Broadband (A041) | ETHRARCOX500M7240715#S      | Improved APSCN - Ethernet WAN - COX - 500M - FORT SMITH - 1100 FIANNA WAY - ARKANSAS ARTS ACADEMY DIST OFC - (K12)            | 940.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARDSN010MB003781#A      | Broadband - Ethernet - Recurring - DSN - 10M - CHERRY VALLEY - 3600 HWY 163 - VA CEMETERY BIRDEYE - (Agency)                  | 855.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARDSN020MB003857#A      | Broadband - Ethernet - Recurring - DSN - 20M - WYNNE - 4020 HWY 284 - Parks Area 3 - (Agency)                                 | 995.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARDSN050MB0000176#A     | Broadband - Ethernet - Diamond State Networks - 50MB - KIRBY - 103 E PARK - (Agency)                                          | 885.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARIT500M6041713#S       | Improved APSCN - Ethernet WAN - Ritter - 500M - FAYETTEVILLE - 1166 W VAN ASCHE DR - LISA ACADEMY OF FAYETTEVILLE - (K12)     | 755.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARRAZ001G5220000#S      | Improved APSCN - Ethernet WAN - Rasomnet -1G - CAMDEN - 2235 CALIFORNIA SC SERVICE COOP - (K12)                               | 1,180.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRAZ004G0602000#S      | Improved APSCN - Ethernet WAN - Rasomnet -4G - WARREN - 803 N WALNUT ST - WARREN SD - (K12)                                   | 4,500.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRAZ004G2203000#S      | Improved APSCN - Ethernet WAN - Rasomnet -4G - MONTICELLO - 935 SCOGIN DR - MONTICELLO SD - (K12)                             | 4,500.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRAZ010MB003852#A      | Broadband - Ethernet - Recurring - Rasomnet - 10MB - CAMDEN - 237 JACKSON ST SW - (Agency)                                    | 460.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARRAZ050MB000495#A      | Broadband - Ethernet - RazorNET - 50MB - LAKEVIEW - 129 BULL SHOALS PARK - (Agency)                                           | 735.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT001G0520000#S     | Improved APSCN - Ethernet WAN - Ritter - 1G -HARRISON - 5823 RESOURCE DR - OUR EDUC COOP - (K12)                              | 1,180.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT001G1020000#S     | Improved APSCN - Ethernet WAN - Ritter - 1G -ARKADELPHIA - 711 CLINTON ST - DAWSON EDUC COOP - (K12)                          | 1,250.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT001G3820000#S     | Improved APSCN - Ethernet WAN - Ritter - 1G -WALNUT RIDGE - 211 W HICKORY ST - NE AR EDUC COOP - (K12)                        | 1,300.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT001G6091000#S     | Improved APSCN - Ethernet WAN - Ritter - 1G -LITTLE ROCK - 2600 W MARKHAM ST - AR SCHOOL FOR THE BLIND - (K12)                | 1,140.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT001G6092000#S     | Improved APSCN - Ethernet WAN - Ritter - 1G -LITTLE ROCK - 2400 W MARKHAM ST - AR SCHOOL FOR THE DEAF - (K12)                 | 1,140.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT004G3201000#S     | Improved APSCN - Ethernet WAN - Ritter - 4G - BATESVILLE - 1 PIONEER DR - BATESVILLE SD - (K12)                               | 4,050.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT007G2807000#S     | Improved APSCN - Ethernet WAN - Ritter - 7.5G -PARAGOULD - 4601 LINWOOD - GREENE COUNTY TECH SD - (K12)                       | 6,400.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT050MB000685#A     | Broadband - Ethernet - Recurring - RITTER - 50MB - BLYTHEVILLE - 1520 N DIVISION ST - (Agency)                                | 660.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT050MB002311#A     | Broadband - Ethernet - Recurring -AT&T - 50MB - OSCEOLA - 611 W Lee Ave - (Agency)                                            | 590.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARRRIT150M6064700#S     | Improved APSCN - Ethernet WAN - Ritter - 150M - LITTLE ROCK - 10710 INTERSTATE 30W - ARKANSAS MILITARY FIRST RESPONDERS ACADE | 575.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARRTT004MB004575#A      | Broadband - Ethernet - Recurring - AT&T - 4MB - WHITE HALL - 105 FRANKIE LN- (Agency)                                         | 430.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARRTT010MB004572#A      | Broadband - Ethernet - Recurring - AT&T - 10MB - HELENA - 302 CHERRY ST - (Agency)                                            | 565.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARWIN250MB001092#A      | Broadband - Ethernet WAN- Recurring - Windstream - 250M - MURFREESBORO - 209 STATE PARK RD - CRATER OF DIAMONDS SP - (Agency) | 1,690.0000    |                         |
| Connectivity - Broadband (A041) | ETHRMRCCT150M1305002#S      | Improved APSCN - Ethernet MAN - Cleveland Cty Telco - 150M - KINGSLAND - 16650 HWY 79 - KINGSLAND SCHOOL - (K12)              | 1,138.0000    |                         |
| Connectivity - Broadband (A041) | ETHRARATT100MB004509#A      | Broadband - Ethernet - Recurring - AT&T - 100MB - ROLAND - 9600 HWY 300 - (Agency)                                            | 875.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARATT020MB004571#A      | Broadband - Ethernet - Recurring - AT&T - 20MB - MONTICELLO - 812 N MAIN ST - (Agency)                                        | 710.0000      |                         |
| Connectivity - Broadband (A041) | ETHRARATT020MB004580#A      | Broadband - Ethernet - Recurring - AT&T - 20MB - PARAGOULD - 1 BLACK RIVER DR - (Agency)                                      | 630.0000      |                         |



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 7**

**PROVISIONAL MIDTERM RATE ADJUSTMENTS**

## Provisional Ad Hoc Rate Adjustments

| IO  | ItemNumber | ItemDescription      | Rate       | New Rate   |
|-----|------------|----------------------|------------|------------|
| E14 | 001        | CPU USAGE - DAY      | 1,120.0000 | 3,640.0000 |
| E14 | 008        | CPU USAGE-NIGHTTIME  | 580.0000   | 1,885.0000 |
| E14 | 031        | MIN JOB CHARGE       | 0.9721     | 3.8884     |
| E15 | 201        | TERM TRANS TIME-DAY  | 0.6897     | 2.7588     |
| E15 | 204        | TP TRANSACTION-NIGHT | 0.4324     | 1.7296     |