Arkansas Department of Higher Education

423 Main Street, Suite 400 • Little Rock, Arkansas • 72201-3818 • (501) 371-2000 • Fax (501) 371-2001

Asa Hutchinson
Governor

Maria Markham, Ph.D.
Director

June 13, 2019

The Honorable David Wallace, Chair
The Honorable Jim Wooten, Chair
Arkansas Legislative Council – Personnel Subcommittee
State Capitol Building
Little Rock, AR 72201

Dear Senator Wallace and Representative Wooten:

Please accept the attached report requesting labor market rates for certain Information Technology related positions at institutions of higher education that are recommended by the Arkansas Department of Higher Education in accordance with Section 12 of Act 763 of 2019.

Should you require additional information, please let me know and I will be happy to provide.

Thank you for your consideration in this matter.

Sincerely,

Maria Markham, Ph.D.
Director

Class Code	Title	Grade	Midpoint
D091C	COMPUTER LAB TECHNICIAN	C110	$34,813
D089C	INFORMATION TECHNOLOGY ASSISTANT	C111	$35,894
P048C	MULTIMEDIA SPECIALIST	C113	$39,074
D084C	COMPUTER OPERATOR	C114	$40,770
D082C	NETWORK ANALYST		
D081C	TELECOMMUNICATIONS SPECIALIST		
D079C	COMPUTER SUPPORT TECHNICIAN	C115	$42,540
D077C	HELP DESK SPECIALIST		
D075C	SOFTWARE SUPPORT SPECIALIST	C116	$44,388
D074C	TELECOMMUNICATIONS SUPERVISOR		
D071C	COMPUTER SUPPORT ANALYST	C117	$46,317
D068C	INFORMATION SYSTEMS ANALYST		
D067C	INFORMATION SYSTEMS SECURITY ANALYST		
D066C	DIGITAL BROADCAST SPECIALIST	C118	$48,331
D065C	NETWORK SUPPORT ANALYST		
D064C	WEBSITE DEVELOPER		
D063C	COMPUTER SUPPORT SPECIALIST	C119	$50,433
D062C	DATABASE ANALYST		
D061C	INFORMATION SYSTEMS COORDINATION SPEC		
D060C	ASST DIR COMPUTER SVCS	C120	$52,628
D059C	ASU ENGINEERING COMM FACILITIES DIR		
D058C	COMPUTER OPERATIONS COORDINATOR		
D057C	INFORMATION TECHNOLOGY MANAGER		
Q078C	PC SUPPORT SPECIALIST		
D056C	SYSTEMS COORDINATION ANALYST		
D054C	COMPUTER SUPPORT COORDINATOR	C121	$54,920
D052C	SOFTWARE SUPPORT ANALYST		
D051C	SYSTEMS APPLICATIONS SUPERVISOR		
D047C	INFORMATION SYSTEMS BUSINESS ANALYST	C122	$57,313
D050C	SECURITY ANALYST		
D044C	SYSTEMS ANALYST		
D039C	NETWORK SUPPORT SPECIALIST	C123	$59,812
D038C	SENIOR SOFTWARE SUPPORT ANALYST		
D035C	COMPUTER SUPPORT MANAGER	C124	$62,420
D034C	DATABASE ADMINISTRATOR		
D030C	INFORMATION SYSTEMS COORDINATOR		
D028C	SENIOR SOFTWARE SUPPORT SPECIALIST		
D022C	SYSTEMS SPECIALIST		
D020C	INST INFORMATION TECHNOLOGY COORD	C125	$65,143
D016C	SENIOR TECHNOLOGY ANALYST	C126	$67,988
D114C	UAF SYSTEMS ADMINISTRATOR		
D007C	INFORMATION SYSTEMS MANAGER	C128	$74,058