

DDS PROVIDERS—COMPLAINTS
JUNE - NOVEMBER 2016

Total Number of Complaints:

1. Abilities Unlimited—3
2. AR Enterprises for Developmentally Disabled—1
3. AR Support Network (ASN)—7
4. Bost—8
5. Civitan—2
6. Community Based Waiver—1
7. Community Living Arrangements—1
8. DDS—1
9. Elizabeth Richardson Center—2
10. First Step—3
11. Focus—6
12. Forester-Davidson Development Center—1
13. Friendship Community Care—1
14. Friendship Community Center--1
15. Independent Case Management—2
16. Integrity—4
17. Pathfinder—9
18. Phillips Co. Development Center—4
19. Prescott/Nevada Co. Day Center—2
20. Prescott/Nevada Co. Special Services—1
21. Rainbow of Challenges—3
22. South Arkansas Development Center—1
23. Sunshine School—1
24. Support Solutions—24

ADMINISTRATIVE WAIVER PROVIDER DETERMINATIONS

Provider	Annual Review	Plan of Correction Requested	Plan of Correction Received and Accepted
Abilities Unlimited of Jonesboro	Sep-15	YES	YES
Evergreen	Sep-15	YES	YES
Newton County	Sep-15	YES	YES
Phillips County	Sep-15	YES	YES
Columbia County Independent Living	Oct-15	NO	
Community School of Cleburne Co	Oct-15	YES	YES
Goodwill	Oct-15	YES	YES
Pathfinder - Access School	Oct-15	NO	
Polk County	Oct-15	NO	
Stepping Stone	Oct-15	NO	
Prescott/Nevada Co. Special Services	Nov-15	YES	YES
Doni Martin Center	Nov-15	NO	
Bost	Dec-15	YES	YES
Community Living Arrangement	Dec-15	YES	YES
ILS	Dec-15	YES	YES
Lonoke Exceptional School	Dec-15	NO	Evidence requested and received
So AR Development Center	Dec-15	NO	YES
Arkansas Support Network	Mar - 16	YES	YES
Accessibility Specialties	Jan-16	NO	
Independent Living Services	Jan-16	YES	YES
Jodie Partridge	Jan-16	NO	
Presidential Conversions	Jan-16	NO	
St. Francis ADC	Jan-16	YES	YES
First Step	Jan-16	YES	YES
Siebert Mobility	Jan-16	NO	
Abilities Unlimited Ft. Smith	Feb-16	YES	YES
Central Ar Disability Services	Feb-16	NO	
Howard County Children's Center	Feb-16	NO	
Integrity	Feb-16	NO	
Lawrence County	Feb-16	NO	
Sevier County	Feb-16	YES	YES
Special Services Learning Center	Feb-16	NO	

United Cerebral Palsy	Feb-16	YES	YES
Above & Beyond Care	Feb-16	NO	
Advantages of S.E. AR	Mar-16	NO	
Yell Co. Sp. Serv. Ctr.	Mar-16	NO	
The Sunshine School	Mar-16	YES	Yes
Rainbow of Challenges	Mar-16	NO	
Developmental Discoveries	Mar-16	YES	YES
Focus	Apr-16	NO	
AEDD	Apr-16	NO	
Easter Seals AR	Apr-16	NO	
Pathfinder	Mar-16	NO	
The Lrng. Ctr. Of N.E. AR	Apr-16	NO	
ICM	Mar-16	YES	YES
Elizabeth Richardson Ctr.	Mar-16	YES	YES
UCP	Feb-16	YES	YES
Texarkana Resources	Apr-16	NO	
Sunshine School & Dev. Ctr.	Apr-16	NO	
Ouachita Ind.	May-16	YES	YES
Jenkins	Apr-16	NO	
NCO	May-16	YES	YES
The Community School	May-16	NO	
AR Ctr. For Independence	Jun-16	YES	YES
Grand Prairie Job Ctr.	Jun-16	YES	YES
Faulkner Co.	May-16	YES	YES
Twin River Com. Liv.	Jun-16	YES	YES
ACCESS Group	Jun-16	NO	
Life Styles	Jun-16	YES	YES
ANTS	Jun-16	NO	
Civitan	Jun-16	YES	YES
Abilities Unl. - Mag.	Jul-16	YES	YES
Texarkana Special Ed. Ctr.	Jul-16	YES	YES
Ashley Co. Skilled Workcenter	Aug-16	NO	
Gregory Kistler Treatment Ctr.	Jul-16	NO	
AR Family Supports	Aug-16	NO	
BCIL	Aug-16	NO	
Boone Co. Special Serv.	Aug-16	YES	YES
The Arc	Aug-16	YES	Requested – Due Sept. 30th
South AR Reg. Health Ctr. Db Benchmark Ind.	Aug-16	NO	
Friendship	Jul-16	YES	Requested – Due Oct. 4th
Magnolia Sp. Serv.	Aug-16	NO	

DDS Waiver Providers with APS Clients moved during 2016 by APS

ASN	2
Support Solutions	6
Jenkins Secondary School	1
Outcomes	1
Moore Home	1
First Step	1

Clients	Provider	Brief facts
TM	ASN	physical abuse led to hospitalization and rehab at HDC
IL	ASN	client became pregnant while in care
CC	First Step	placement refused to accept client back; no waiver provider would accept client; APS called.
DG	Jenkins Secondary School	
DP	Moore Home	
ED	Outcomes	Placement sent letter to guardian to pick client up due to behaviors; Placement said client needed HDC; DDS disagreed; No waiver provider would accept him, so placed back h
RM	Support Solutions	Arrested and provider refused to serve him; no other provider would accept him; DDS approached APS about taking custody.
AK	Support Solutions	
KG	Support Solutions	
RG	Support Solutions	Client placed in inappropriate home where he was sexually assaulted
KB	Support Solutions	DDS revoked his waiver while he was in jail; SS left Arkansas; No waiver provider would accept client; Sheriff reached out to APS
SR	Support Solutions	Allowed to leave SS without an appropriate caregiver when SS left Arkansas; client arrested several times since then; sheriff and prosecutor reached out to APS to fix the issue , Admitted to Baptist, then SS left Arkansas; no other provider would accept him; APS called to find a new provider and to facilitate contact with DDS.

ome with inappropriate caregiver. APS called.

of placement.