



Proposed Rate Adjustments

FY2013

Arkansas
A State of Technology

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LETTER FROM RICHARD WEISS
DIRECTOR, DEPT. OF FINANCE AND ADMINISTRATION

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STATE OF ARKANSAS
**Department of Finance
and Administration**

OFFICE OF THE DIRECTOR

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November 6, 2012

Ms. Claire Bailey, Director
Department of Information Systems
CTO, State of Arkansas
One Capitol Mall
P. O. Box 3155
Little Rock, AR 72203

Re: DIS Proposed Rate Adjustments FY2013

Dear Claire:

Based upon the information that you provided in the November 5, 2012 correspondence and the review of the proposed rates in our meeting that day, I am approving the rate adjustments and the proposed new rate items requested for FY2013 as allowed by Arkansas Code Annotated §25-4-119(b)(3)(B). The FY2013 rate adjustments will be retroactively adjusted to July 1, 2012.

If the Department of Finance and Administration can be of further assistance to your agency, please let me know.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Weiss", with a stylized flourish at the end.

Richard A. Weiss
Director

cc: Herschel Cleveland
Nancy Turner
Paul Louthian
Doris Smith



Impact of Proposed Rates by Category of Service

FY2013

Arkansas
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FY13 Proposed Rates						
IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
A02	662	INTERNET ID 40 HOURS	\$ 15.00	\$ 12.00	-20%	Decrease
A02	663	INTERNET ID UNLIMITD	\$ 25.00	\$ 20.00	-20%	Decrease
A02	664	EXCESS INTERNET HRS	\$ 1.00	\$ 0.80	-20%	Decrease
A02	*ICON	AGENCY INTERNET CONNECTIVITY	\$ 1,300.00	\$ 1,040.00	-20%	Decrease
A02	200IN	200MEG INTERNET	\$ 19,485.00	\$ 15,588.00	-20%	Decrease
A02	500IN	500MEG INTERNET	\$ 46,764.00	\$ 37,411.00	-20%	Decrease
A02	IN10	INTERNET ACCESS 10Mbps	\$ 500.00	\$ 400.00	-20%	Decrease
A02	IN100	INTERNET ACCESS 100Mbps	\$ 3,050.00	\$ 2,440.00	-20%	Decrease
A02	IN11	INTERNET ACCESS 11Mbps	\$ 525.00	\$ 420.00	-20%	Decrease
A02	IN12M	INTERNET 12M	\$ 600.00	\$ 480.00	-20%	Decrease
A02	IN12S	INTERNET 12MB SPLIT	\$ 335.00	\$ 268.00	-20%	Decrease
A02	IN135	INTERNET ACCESS 135Mbps	\$ 4,070.00	\$ 3,256.00	-20%	Decrease
A02	IN15	INTERNET ACCESS 15Mbps	\$ 750.00	\$ 600.00	-20%	Decrease
A02	IN150	INTERNET ACCESS 150Mbps	\$ 3,875.00	\$ 3,100.00	-20%	Decrease
A02	IN20	INTERNET ACCESS 20Mbps	\$ 1,000.00	\$ 800.00	-20%	Decrease
A02	IN22M	INTERNET ACCESS 22Mbps	\$ 1,100.00	\$ 880.00	-20%	Decrease
A02	IN2M	INTERNET ACCESS 2Mbps	\$ 166.00	\$ 102.00	-39%	Decrease
A02	IN30	INTERNET ACCESS 30Mbps	\$ 1,350.00	\$ 1,080.00	-20%	Decrease
A02	IN33	INTERNET ACCESS CAPITOL CAMPUS	\$ 30.00	\$ 24.00	-20%	Decrease
A02	IN38K	INTERNET ACCESS 384Kbps	\$ 25.00	\$ 20.00	-20%	Decrease
A02	IN3M	INTERNET ACCESS 3Mbps	\$ 150.00	\$ 120.00	-20%	Decrease
A02	IN45	INTERNET ACCESS 45Mbps	\$ 1,970.00	\$ 1,576.00	-20%	Decrease
A02	IN5	INTERNET ACCESS 5Mbps	\$ 250.00	\$ 200.00	-20%	Decrease
A02	IN50	INTERNET ACCESS 50Mbps	\$ 2,100.00	\$ 1,680.00	-20%	Decrease
A02	IN512	INTERNET ACCESS 512K	\$ 32.50	\$ 26.00	-20%	Decrease
A02	IN56K	INTERNET ACCESS 56Kbps	\$ 3.50	\$ 2.80	-20%	Decrease
A02	IN6	INTERNET ACCESS 6Mbps	\$ 300.00	\$ 240.00	-20%	Decrease
A02	IN60	INTERNET ACCESS 60Mbps	\$ 2,250.00	\$ 1,800.00	-20%	Decrease
A02	IN70	INTERNET ACCESS 70Mbps	\$ 2,600.00	\$ 2,080.00	-20%	Decrease
A02	IN7-5	INTERNET ACCESS 7.5Mbps	\$ 335.00	\$ 268.00	-20%	Decrease
A02	IN768	INTERNET ACCESS 768K	\$ 50.00	\$ 40.00	-20%	Decrease
A02	IN76K	INTERNET ACCESS 768Kbps	\$ 50.00	\$ 40.00	-20%	Decrease
A02	IN7M	INTERNET ACCESS 7Mbps	\$ 335.00	\$ 268.00	-20%	Decrease
A02	IN8M	INTERNET ACCESS 8Mbps	\$ 400.00	\$ 320.00	-20%	Decrease
A02	INM	INTERNET ACCESS 1Mbps	\$ 55.00	\$ 44.00	-20%	Decrease
A02	INSOS	SEC. OF STATE INTERNET SITE	\$ 18.00	\$ 14.40	-20%	Decrease
A02	INT1	INTERNET ACCESS 1.5Mbps	\$ 76.00	\$ 60.80	-20%	Decrease
A02	INT1CR	INTERNET ACCESS 1.5Mbps (CREDIT)	\$ 76.00	\$ 60.80	-20%	Decrease
A02	INTETHR1G	1G Internet PoP transport	\$ 3,000.00	\$ 2,400.00	-20%	Decrease
A02	INTFLEX150M	Per Meg Flexible Internet at 150M	\$ 9.10	\$ 7.30	-20%	Decrease
A02	INTFLEX250M	Per Meg Flexible Internet at 250M	\$ 7.84	\$ 6.30	-20%	Decrease
A02	INTFLEX500M	Per Meg Flexible Internet at 500M	\$ 6.75	\$ 5.40	-20%	Decrease
A02	INTFLEX700M	Per Meg Flexible Internet at 700M	\$ 6.44	\$ 5.20	-19%	Decrease
A02	LD029	INTERNET CONNECTIVITY	\$ 86.07	\$ 68.90	-20%	Decrease
A02	SINT1	SHARED T1 INTERNET	\$ 100.00	\$ 80.00	-20%	Decrease
A02	VSATIN1M	Internet BI-400 (1024K up/ 8M down)	\$ 164.00	\$ 131.00	-20%	Decrease
A02	VSATIN256K	Internet BI-200 (256K up/8M down)	\$ 96.00	\$ 76.80	-20%	Decrease
A02	IN40M	INTERNET ACCESS 40Mbps		\$ 1,400.00		NEW
A02	IN4M	INTERNET ACCESS 4Mbps		\$ 222.00		NEW
A02	INVPN.4-1.5	VPN Internet (core usage) - 0.384MB UP/1.5MB DOWN		\$ 12.70		NEW
A02	INVPN.8-3	VPN Internet (core usage) - 0.768MB UP/3MB DOWN		\$ 25.40		NEW
A02	INVPN.8-6	VPN Internet (core usage) - 0.768MB UP/6MB DOWN		\$ 28.96		NEW
A02	INVPN1.5-15	VPN Internet (core usage) - 1.5MB UP/15MB DOWN		\$ 72.39		NEW
A02	INVPN1-10	VPN Internet (core usage) - 1MB UP/10MB DOWN		\$ 48.26		NEW
A02	INVPN1-18	VPN Internet (core usage) - 1MB UP/18MB DOWN		\$ 86.87		NEW
A02	INVPN1-20	VPN Internet (core usage) - 1MB UP/20MB DOWN		\$ 96.52		NEW
A02	INVPN1-24	VPN Internet (core usage) - 1MB UP/24MB DOWN		\$ 115.82		NEW
A02	INVPN1-5	VPN Internet (core usage) - 1MB UP/5MB DOWN		\$ 27.94		NEW

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
A02	INVPN1-6	VPN Intrenet (core usage) - 1MB UP/6MB DOWN		\$ 28.96		NEW
A02	INVPN2-10	VPN Internet (core usage) - 2MB UP/10MB DOWN		\$ 51.82		NEW
A02	INVPN2-15	VPN Internet (core usage) - 2MB UP/15MB DOWN		\$ 72.39		NEW
A02	INVPN2-40	VPN Internet (core usage) - 2MB UP/40MB DOWN		\$ 162.15		NEW
A02	INVPN2-50	VPN Internet (core usage) - 2MB UP/50MB DOWN		\$ 202.69		NEW
A02	INVPN3-15	VPN Internet (core usage) - 3MB UP/15MB DOWN		\$ 76.20		NEW
A02	SLINK8M1M	SUDDENLINK 8M UP 1M DOWN		\$ 176.00		NEW
A021	CF12M	Content Filtering - 12M		\$ 100.80		NEW
A021	CF22M	Content Filtering - 22M		\$ 190.00		NEW
A021	CF2M	CONTENT FILTERING 2M		\$ 30.00		NEW
A021	CF40M	Content Filtering - 40M		\$ 305.00		NEW
A021	CF4M	Content Filtering - 4M		\$ 33.00		NEW
A021	CF8M	Content Filtering - 8M		\$ 67.60		NEW
A03	6506	CISCO SWITCH 6506	\$ 1,450.00	\$ 2,320.00	60%	Increase
A03	11503	CISCO CSS 11503 W/SSL	\$ 750.00	\$ 1,200.00	60%	Increase
A03	1601O	ROUTER 1601 OWNED	\$ 33.00	\$ 52.80	60%	Increase
A03	1601R	ROUTER 1601R OWNED	\$ 60.00	\$ 96.00	60%	Increase
A03	1720O	ROUTER 1720 OWNED	\$ 33.00	\$ 52.80	60%	Increase
A03	1721O	ROUTER 1721 OWNED	\$ 33.00	\$ 52.80	60%	Increase
A03	1760L	CISCO 1760 ROUTER LEASED	\$ 105.00	\$ 168.00	60%	Increase
A03	1760O	CISCO 1760 ROUTER OWNED	\$ 33.00	\$ 52.80	60%	Increase
A03	17XXR	17XX CISCO ROUTER	\$ 90.00	\$ 144.00	60%	Increase
A03	1841L	CISCO 1841 ROUTER - LEASED	\$ 33.00	\$ 52.80	60%	Increase
A03	1841O	CISCO 1841 ROUTER - OWNED	\$ 33.00	\$ 52.80	60%	Increase
A03	1841OCR	CISCO 1841 ROUTER - OWNED (CREDIT)	\$ 33.00	\$ 52.80	60%	Increase
A03	1841S	CISCO 1841 ROUTER SPLIT	\$ 16.50	\$ 26.40	60%	Increase
A03	1941R	CISCO 1941 ROUTER	\$ 33.00	\$ 52.80	60%	Increase
A03	1LMCZ	LOCAL CHANNEL DEDICATED CABLE	\$ 0.53	\$ 0.80	51%	Increase
A03	26XXR	26XX CISCO ROUTER	\$ 64.00	\$ 102.00	59%	Increase
A03	2811L	CISCO 2811 ROUTER-LEASED	\$ 64.00	\$ 102.00	59%	Increase
A03	2811R	CISCO 2811 ROUTER	\$ 64.00	\$ 102.00	59%	Increase
A03	2851R	CISCO 2851 ROUTER	\$ 161.00	\$ 258.00	60%	Increase
A03	2901R	CISCO 2901 ROUTER	\$ 33.00	\$ 52.80	60%	Increase
A03	2901V	CISCO 2801 VOICE ROUTER	\$ 145.00	\$ 232.00	60%	Increase
A03	2911R	CISCO 2911 ROUTER	\$ 64.00	\$ 102.00	59%	Increase
A03	2950T	CISCO SWITCH 2950T	\$ 25.00	\$ 40.00	60%	Increase
A03	29X48	Cisco 2960, 48 Port	\$ 57.00	\$ 91.20	60%	Increase
A03	3524S	CISCO 3524-XL-EN SWITCH	\$ 55.50	\$ 88.80	60%	Increase
A03	3548S	CISCO 3548-XL-EN SWITCH	\$ 75.00	\$ 120.00	60%	Increase
A03	3560/48	CISCO 3560, 48 PORT, SX	\$ 75.00	\$ 120.00	60%	Increase
A03	35X12	CISCO 3560, 12 PORTS	\$ 35.00	\$ 56.00	60%	Increase
A03	35X24	CISCO 3560, 24 PORTS	\$ 55.50	\$ 88.80	60%	Increase
A03	35X48	CISCO 3560, 48 PORTS	\$ 75.00	\$ 120.00	60%	Increase
A03	35X48D	Cisco 3560, 48 Port, Data Only	\$ 75.00	\$ 120.00	60%	Increase
A03	35XX-N	NON-VOIP CISCO 35XX POWERING SWITCH	\$ 100.00	\$ 160.00	60%	Increase
A03	35XXNP	CISCO 3524 NON-POWERING SWITCH	\$ 55.50	\$ 88.80	60%	Increase
A03	36XXR	36XX CISCO ROUTER	\$ 200.00	\$ 320.00	60%	Increase
A03	36XXV	CISCO 36XXV (VOICE EQUIPPED)	\$ 360.00	\$ 576.00	60%	Increase
A03	3725V	Cisco 3725 Router W/Voice	\$ 430.00	\$ 688.00	60%	Increase
A03	371MA	CISCO 325 ROUTER W/ ATM IMA	\$ 172.00	\$ 275.00	60%	Increase
A03	37K9S	CISCO 3725 ROUTER SM/K9	\$ 360.00	\$ 576.00	60%	Increase
A03	37XXS	CISCO 3725 ROUTER SM	\$ 190.00	\$ 304.00	60%	Increase
A03	3825ADEM	CISCO 3825 FOR ADEM	\$ 200.00	\$ 320.00	60%	Increase
A03	38XXR	CISCO 3825 ROUTER	\$ 233.00	\$ 373.00	60%	Increase
A03	39XX	CISCO 39XX ROUTER	\$ 233.00	\$ 373.00	60%	Increase
A03	4006S	CISCO 4006-S2 SWITCH	\$ 313.50	\$ 502.00	60%	Increase
A03	4506S	CISCO 4506S, 3-48 PORTS	\$ 447.00	\$ 715.00	60%	Increase
A03	4596MTCE4	Cisco 4506 switch mtce only (4hr response)	\$ 116.50	\$ 186.00	60%	Increase
A03	45X48	CISCO 4506, 2-48 PORTS	\$ 370.00	\$ 592.00	60%	Increase
A03	4948/48	CISCO 4948 SWITCH 48 PORT	\$ 152.50	\$ 244.00	60%	Increase

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
A03	851SOHOETH	Cisco 851 Ethernet SOHO Router w/security	\$ 7.00	\$ 11.20	60%	Increase
A03	857SOHODSL	Cisco 857 ADSL SOHO Router w/security	\$ 8.75	\$ 14.00	60%	Increase
A03	8PHUB	8-PORT HUB	\$ 6.50	\$ 10.40	60%	Increase
A03	A5510	CISCO ASA5510	\$ 150.00	\$ 240.00	60%	Increase
A03	ACESSA-SL100	AGGREGATOR 100BW	\$ 71.00	\$ 114.00	61%	Increase
A03	ACESSA-SL250	AGGREGATOR 250BW	\$ 111.00	\$ 178.00	60%	Increase
A03	Cisco 4506S	Cisco 4506 Switch	\$ 805.00	\$ 1,288.00	60%	Increase
A03	ENG1T1	Engage IP-Tube DLT1,Dual 10/100 BaseT, Single T1 Port, and Data Compression	\$ 87.00	\$ 139.00	60%	Increase
A03	ENG2T1OP	Engage IP-Tube DL Link Protector Option - T1 Circuit Back-up with T1-Over-IP - Enables 2nd T1 Interface	\$ 23.00	\$ 36.80	60%	Increase
A03	ENGPWROP	Engage IP Tube DL Pass-Thru Relay Option - Power Down Pass-Thru for IP-Tube	\$ 65.00	\$ 104.00	60%	Increase
A03	ETHR4PORTC	CISCO 4 PORT ETHERNET MODULE	\$ 7.30	\$ 11.70	60%	Increase
A03	LD060	TOKEN RING EXTENSION RATE	\$ 1,718.00	\$ 2,749.00	60%	Increase
A03	LD070	ROUTER MAINTENANCE	\$ 20.00	\$ 32.00	60%	Increase
A03	LD072	ROUTER MAINTENANCE 4-WAN	\$ 50.00	\$ 80.00	60%	Increase
A03	LS021	VTEL EQUIPMENT MAINTENANCE	\$ 253.80	\$ 406.00	60%	Increase
A03	LT348	VIDEO CSU	\$ 30.00	\$ 48.00	60%	Increase
A03	LT349	DSU/CSU	\$ 30.00	\$ 48.00	60%	Increase
A03	LT351	TAU-S	\$ 13.61	\$ 21.80	60%	Increase
A03	LT363	TAU 2520	\$ 10.08	\$ 16.10	60%	Increase
A03	LT380	SHARED ROUTER PORT	\$ 275.00	\$ 440.00	60%	Increase
A03	LT382	ROUTER - RNX 300 ONLY	\$ 137.66	\$ 220.00	60%	Increase
A03	LT383	CISCO 24 PORT SWITCH	\$ 43.00	\$ 68.80	60%	Increase
A03	LT385	GDC2020 MODEM	\$ 50.00	\$ 80.00	60%	Increase
A03	LT386	3056BSU MODEM	\$ 30.00	\$ 48.00	60%	Increase
A03	LT387	3440 MODEM	\$ 30.00	\$ 48.00	60%	Increase
A03	LT388	96MPX MODEM	\$ 30.00	\$ 48.00	60%	Increase
A03	LT392	RACAL-MILGO DSU/CSU	\$ 51.98	\$ 83.20	60%	Increase
A03	LT396	EXCALIBUR DAP MULTI-RATE DSU	\$ 30.00	\$ 48.00	60%	Increase
A03	LT397	EXCALIBUR DAP MULTI-RATE DSU	\$ 30.00	\$ 48.00	60%	Increase
A03	LT398	56/64K DSU	\$ 30.00	\$ 48.00	60%	Increase
A03	LT399	56K/64K DSU	\$ 30.00	\$ 48.00	60%	Increase
A03	LT406	RBX100-E4 ROUTER	\$ 59.00	\$ 94.40	60%	Increase
A03	LT408	RATE 0051 - FIBER OPTICS	\$ 1,695.00	\$ 2,712.00	60%	Increase
A03	LT409	BERRYVILLE SCHOOL DIST FIBER	\$ 150.00	\$ 240.00	60%	Increase
A03	LT411	RBX100-E8-GT100,8MB,4ETHX2WAN	\$ 84.00	\$ 134.00	60%	Increase
A03	LT412	RBX200 - 8MB 1ETH & 2 WAN	\$ 86.50	\$ 138.00	60%	Increase
A03	LT413	RBX200 - 8MB 1TR & 2 WAN	\$ 98.00	\$ 157.00	60%	Increase
A03	LT501	ROUTER ETHERNET 4X2	\$ 67.00	\$ 107.00	60%	Increase
A03	LT503	ROUTER ETHERNET 8X4	\$ 88.00	\$ 141.00	60%	Increase
A03	LT504	ROUTER TOKEN RING 8X4	\$ 103.00	\$ 165.00	60%	Increase
A03	M86-WFR350	WEB FILTER R350	\$ 76.00	\$ 122.00	61%	Increase
A03	M86-WFR550	WEB FILTER R550	\$ 87.00	\$ 139.00	60%	Increase
A03	NETROUTE	DIS NETWORK ROUTING CHARGE	\$ 33.00	\$ 52.80	60%	Increase
A03	POEINJ	POWER OVER ETHERNET (POE) INJECTOR	\$ 2.57	\$ 4.10	60%	Increase
A03	PX515	PIX515 FIREWALL	\$ 120.00	\$ 192.00	60%	Increase
A03	PX51F	CISCO PIX 515 VPN W/FAILOVER	\$ 280.00	\$ 448.00	60%	Increase
A03	S17XX	SHARED 17XX CISCO ROUTER	\$ 42.00	\$ 67.20	60%	Increase
A03	SRX220	JUNIPER SRX220 ROUTER	\$ 33.00	\$ 52.80	60%	Increase
A03	SRX440	JUNIPER SRX240 ROUTER	\$ 66.00	\$ 106.00	61%	Increase
A03	STACK24	SECURE STACK 24 PORT	\$ 57.00	\$ 91.20	60%	Increase
A03	STACK48	SECURE STACK 48 PORT	\$ 93.00	\$ 149.00	60%	Increase
A03	SW16P	16 PORT SW. MOD. 37XX ROUTER	\$ 13.00	\$ 20.80	60%	Increase
A03	SW3550-12F-N	NON-VOIP Cisco 12 Port Fiber Switch (3550-12GV)	\$ 270.00	\$ 432.00	60%	Increase
A03	SW3560-48-N	NON-VOIP Cisco 48 Port POE Switch (3560-48V)	\$ 135.00	\$ 216.00	60%	Increase
A03	SW3560-8-N	NON-VOIP Cisco 8 Port POE Switch (3560-8V)	\$ 30.00	\$ 48.00	60%	Increase
A03	SW3750-12F-N	NON-VOIP Cisco 12 Port Fiber Switch (3750-12GV)	\$ 270.00	\$ 432.00	60%	Increase
A03	SW48P	48-Port POE Switch	\$ 160.00	\$ 256.00	60%	Increase
A03	SW5P	5-PORT SWITCH	\$ 10.00	\$ 16.00	60%	Increase

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
A03	SW8P	8-Port POE Switch	\$ 33.50	\$ 53.60	60%	Increase
A03	SWENTER-24-N	NON-VOIP Enterasys 24 Port POE Switch	\$ 100.00	\$ 160.00	60%	Increase
A03	SWENTER-48-N	NON-VOIP Enterasys 48 Port POE Switch	\$ 135.00	\$ 216.00	60%	Increase
A03	WANOP3M	WAN Optimization Appliance 3Mbps IMA	\$ 445.00	\$ 712.00	60%	Increase
A03	WANOP45M	WAN Optimization Appliance 4.5Mbps IMA	\$ 525.00	\$ 840.00	60%	Increase
A03	WANOP6M	WAN Optimization Appliance 6Mbps IMA	\$ 605.00	\$ 968.00	60%	Increase
A03	WANOPT1	WAN Optimization Appliance T1	\$ 395.00	\$ 632.00	60%	Increase
A03	WICT1	T1 WIC CARD	\$ 18.15	\$ 29.00	60%	Increase
A03	WLANAPCL	WIRELESS ACCESS POINT	\$ 28.50	\$ 45.60	60%	Increase
A03	WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	\$ 21.00	\$ 33.60	60%	Increase
A03	WLANINSTALL	INSTALLATION CHARGE	\$ 2,300.00	\$ 3,680.00	60%	Increase
A03	WLANRDET	WIRELESS ROGUE DETECTION	\$ 10.50	\$ 16.80	60%	Increase
A04	ETHRACLLR10M	NGN - Ethernet - CenturyLink - Agg - 10MB	\$ 3,605.00	\$ 2,860.00	-21%	Decrease
A04	ETHRACLLR2M	NGN - Ethernet - CenturyLink - Agg - 2MB	\$ 1,575.00	\$ 1,170.00	-26%	Decrease
A04	ETHRACLLR3M	NGN - Ethernet - CenturyLink - Agg - 3MB	\$ 2,130.00	\$ 1,570.00	-26%	Decrease
A04	ETHRACLLR6M	NGN - Ethernet - CenturyLink - Agg - 6MB	\$ 2,950.00	\$ 2,390.00	-19%	Decrease
A04	ETHRSCLLR10M	NGN - Ethernet - CenturyLink - site to site - 10MB	\$ 2,795.00	\$ 2,175.00	-22%	Decrease
A04	ETHRSCLLR10MA	NGN - Ethernet - CenturyLink - site to site ATT AGG- 10MB	\$ 2,995.00	\$ 2,375.00	-21%	Decrease
A04	ETHRSCLLR2M	NGN - Ethernet - CenturyLink - site to site - 2MB	\$ 1,265.00	\$ 930.00	-26%	Decrease
A04	ETHRSCLLR2MA	NGN - Ethernet - CenturyLink - site to site ATT AGG- 2MB	\$ 1,305.00	\$ 970.00	-26%	Decrease
A04	ETHRSCLLR3M	NGN - Ethernet - CenturyLink - site to site - 3MB	\$ 1,710.00	\$ 1,240.00	-27%	Decrease
A04	ETHRSCLLR3MA	NGN - Ethernet - CenturyLink - site to site ATT AGG- 3MB	\$ 1,770.00	\$ 1,300.00	-27%	Decrease
A04	ETHRSCLLR6M	NGN - Ethernet - CenturyLink - site to site - 6MB	\$ 2,330.00	\$ 1,865.00	-20%	Decrease
A04	ETHRSCLLR6MA	NGN - Ethernet - CenturyLink - site to site ATT AGG- 6MB	\$ 2,450.00	\$ 1,985.00	-19%	Decrease
A04	40MDI/R	UACC-MLTN Managed Svc-total w/Cisco 3845 router 40M	\$ 6,870.00	\$ 10,992.00	60%	Increase
A04	ETHNAATT100M	ATT-Core MPLS-T2 no-Agg- 100MB		\$ 6,905.00		NEW
A04	ETHNAATT10M	ATT-Core MPLS-T2 no-Agg- 10MB		\$ 2,045.00		NEW
A04	ETHNAATT150M	ATT-Core MPLS-T2 no-Agg- 150MB		\$ 10,155.00		NEW
A04	ETHNAATT1G	ATT-Core MPLS-T2 no-Agg- 1GB		\$ 35,265.00		NEW
A04	ETHNAATT20M	ATT-Core MPLS-T2 no-Agg- 20MB		\$ 2,570.00		NEW
A04	ETHNAATT250M	ATT-Core MPLS-T2 no-Agg- 250MB		\$ 14,305.00		NEW
A04	ETHNAATT2M	ATT-Core MPLS-T2 no-Agg- 2MB		\$ 1,320.00		NEW
A04	ETHNAATT4M	ATT-Core MPLS-T2 no-Agg- 4MB		\$ 1,520.00		NEW
A04	ETHNAATT500M	ATT-Core MPLS-T2 no-Agg- 500MB		\$ 20,430.00		NEW
A04	ETHNAATT50M	ATT-Core MPLS-T2 no-Agg- 50MB		\$ 4,365.00		NEW
A04	ETHNAATT8M	ATT-Core MPLS-T2 no-Agg- 8MB		\$ 1,900.00		NEW
A04	ETHRRPTATT	AT& T Ethernet Repeater		\$ 304.25		NEW
A04	ETHRSNAATT100MB	ATT - NGN Core - Non Agg Site to Site - All LATAs - Bronze - 100MB		\$ 6,285.00		NEW
A04	ETHRSNAATT100MS	ATT - NGN Core - Non Agg Site to Site - All LATAs - Silver - 100MB		\$ 6,575.00		NEW
A04	ETHRSNAATT150MB	ATT - NGN Core - Non Agg Site to Site - All LATAs - Bronze - 150MB		\$ 8,895.00		NEW
A04	ETHRSNAATT150MS	ATT - NGN Core - Non Agg Site to Site - All LATAs - Silver - 150MB		\$ 9,310.00		NEW
A04	ETHRSNAATT1GB	ATT - NGN Core - Non Agg Site to Site - All LATAs - Bronze - 1GB		\$ 27,545.00		NEW
A04	ETHRSNAATT1GS	ATT - NGN Core - Non Agg Site to Site - All LATAs - Silver - 1GB		\$ 29,325.00		NEW
A04	ETHRSNAATT250MB	ATT - NGN Core - Non Agg Site to Site - All LATAs - Bronze - 250MB		\$ 10,775.00		NEW

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
A04	ETHRSNAATT250MS	ATT - NGN Core - Non Agg Site to Site - All LATAs - Silver - 250MB		\$ 11,425.00		NEW
A04	ETHRSNAATT500MB	ATT - NGN Core - Non Agg Site to Site - All LATAs - Bronze - 500MB		\$ 15,620.00		NEW
A04	ETHRSNAATT500MS	ATT - NGN Core - Non Agg Site to Site - All LATAs - Silver - 500MB		\$ 16,590.00		NEW
A04	ETHRSNAATT50MB	ATT - NGN Core - Non Agg Site to Site - All LATAs - Bronze - 50MB		\$ 3,895.00		NEW
A04	ETHRSNAATT50MS	ATT - NGN Core - Non Agg Site to Site - All LATAs - Silver - 50MB		\$ 4,060.00		NEW
A04	ETHRSNAATT700MB	ATT - NGN Core - Non Agg Site to Site - All LATAs - Bronze - 700MB		\$ 22,955.00		NEW
A04	ETHRSNAATT700MS	ATT - NGN Core - Non Agg Site to Site - All LATAs - Silver - 700MB		\$ 24,345.00		NEW
A04	MGSD100M	100M McGehee SD Wireless point to point Ethernet		\$ 1,825.00		NEW
A052	384FR	384K PORT ONLY W/DACS	\$ 162.00	\$ 178.00	10%	Increase
A052	AP384	APSCN 384KB CIRCUITS	\$ 44.75	\$ 49.20	10%	Increase
A052	BNDIF	BAND DIFFERENCE	\$ 153.00	\$ 168.00	10%	Increase
A052	FR381	384K BAND 1	\$ 325.00	\$ 358.00	10%	Increase
A052	FR382	384K BAND 2	\$ 607.00	\$ 668.00	10%	Increase
A052	FR383	384K BAND 3	\$ 842.00	\$ 926.00	10%	Increase
A052	FR384	384K BAND 4	\$ 1,242.00	\$ 1,366.00	10%	Increase
A052	FR512	512K BAND 1	\$ 350.00	\$ 385.00	10%	Increase
A052	FR768	768K BAND 1	\$ 500.00	\$ 550.00	10%	Increase
A052	L7A6X	ACCESS LINK 384 KB FRAME RELAY	\$ 101.85	\$ 112.00	10%	Increase
A052	L8G6X	LOGICAL LINK 384 KBPS	\$ 12.60	\$ 13.90	10%	Increase
A052	LD010	DCS PMA ADDITIVE 384K	\$ 16.00	\$ 17.60	10%	Increase
A052	LD065	CALS 384K LITTLE ROCK FR RELAY	\$ 300.49	\$ 331.00	10%	Increase
A052	LD066	CALS 384K JACKSONVILLE FR RELY	\$ 608.29	\$ 669.00	10%	Increase
A052	LD067	CALS 384K PERRYVILLE FR RELAY	\$ 570.52	\$ 628.00	10%	Increase
A052	LL38C	ADD'L 384K ON NNI	\$ 60.00	\$ 66.00	10%	Increase
A052	LL38F	ADD'L FR-FR LOGICAL LINK 384K	\$ 25.00	\$ 27.50	10%	Increase
A052	MSM38	MAIN STREET MALL 384K USAGE	\$ 50.00	\$ 55.00	10%	Increase
A052	P7E6X	PORT 384 KBPS	\$ 86.63	\$ 95.30	10%	Increase
A052	SL384	384K LEVEL OF SERVICE	\$ 209.50	\$ 230.00	10%	Increase
A053	*RLM	REVENUE/LOCKHEED MARTIN CIR.	\$ 2,376.00	\$ 2,473.00	4%	Increase
A053	041AC	ACCESS CONNECTION	\$ 313.10	\$ 326.00	4%	Increase
A053	1A5GS	LINK EXTENSION 1.536 KBPS	\$ 486.86	\$ 507.00	4%	Increase
A053	1L51S	INTEROFFICE CHANNEL MILEAGE	\$ 100.00	\$ 104.00	4%	Increase
A053	1L5XN	NECA TARIFF VARIABLE MILE RATE	\$ 18.60	\$ 19.40	4%	Increase
A053	1L5XW	ALLTEL-WINDSTREAM VARIABLE MIL	\$ 16.81	\$ 17.50	4%	Increase
A053	1LH2T	CHANNEL MILE TERMINATION	\$ 106.06	\$ 110.00	4%	Increase
A053	1LNV9	LOCAL CHANNEL	\$ 500.00	\$ 521.00	4%	Increase
A053	1ZZLE	ATT-SBC LINK EXT 31-30 MLS	\$ 113.00	\$ 118.00	4%	Increase
A053	1ZZLL	ATT-SBC LINK EXT 76-110 ML	\$ 151.20	\$ 157.00	4%	Increase
A053	1ZZLS	ATT-SBC LINK EXT 0-30 MLS	\$ 81.00	\$ 84.30	4%	Increase
A053	1ZZUJ	3 MEG IMA (1/2)	\$ 530.62	\$ 552.00	4%	Increase
A053	3GABUATT	3G Cellular data back-up ATT (w/router)	\$ 100.00	\$ 104.00	4%	Increase
A053	3GABUVER	3G Cellular data back-up Verizon (w/router)	\$ 100.00	\$ 104.00	4%	Increase
A053	3GPRATT	3G Cellular data primary ATT (plus/router)	\$ 90.00	\$ 93.70	4%	Increase
A053	3GPRVER	3G Cellular data primary Verizon (plus/router)	\$ 90.00	\$ 93.70	4%	Increase
A053	4.5PT	4.5M ALLTEL DEDPULASKI TECH	\$ 1,350.00	\$ 1,405.00	4%	Increase
A053	6MIMA	6-MEG IMA (1/4)	\$ 424.50	\$ 442.00	4%	Increase
A053	768FR	768KB PORT ONLY W/ DACS	\$ 330.00	\$ 344.00	4%	Increase
A053	9ZRP1	UCL FOR PRI	\$ 38.52	\$ 40.10	4%	Increase
A053	AHOAA	DATA 1.544 ACCUNET COORD FNCT	\$ 90.95	\$ 94.70	4%	Increase
A053	ALD1	DS-1 ACCESS LINK	\$ 102.82	\$ 107.00	4%	Increase
A053	ALT1	CHANNEL MILE FACILITY	\$ 50.00	\$ 52.10	4%	Increase
A053	APST1	APSCN T-1 CIRCUITS	\$ 194.03	\$ 202.00	4%	Increase
A053	ATMT1	ATM BAND 1	\$ 760.00	\$ 791.00	4%	Increase
A053	ATMT2	ATM BAND 2	\$ 1,100.00	\$ 1,145.00	4%	Increase
A053	ATMT3	ATM BAND 3	\$ 1,195.00	\$ 1,244.00	4%	Increase
A053	ATMT4	ATM BAND 4	\$ 1,595.00	\$ 1,660.00	4%	Increase
A053	BHC	PRIMARY RATE INTERFACE D(ISDN)	\$ 445.12	\$ 463.00	4%	Increase
A053	C5URX	SWITCHED 56 LINE	\$ 96.30	\$ 100.00	4%	Increase

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
A053	CARTEL	CENTRAL ARKANSAS TELEPHONE PRI	\$ 1,620.00	\$ 1,686.00	4%	Increase
A053	CC3M	CAPITOL COMPLEX 3M USAGE	\$ 160.00	\$ 167.00	4%	Increase
A053	CCO	CLEAR CHANNEL CAPABILITY	\$ 25.20	\$ 26.20	4%	Increase
A053	CCZ	DYNAMIC CHANNEL ALLOCATION	\$ 397.50	\$ 414.00	4%	Increase
A053	CLR	CLEAR CHANNEL CAPABILITY	\$ 32.86	\$ 34.20	4%	Increase
A053	CMF	CHANEL MILEAGE FACILITY	\$ 2.74	\$ 2.90	6%	Increase
A053	DL5H5	HC 1.544 CMF 5 YR-MILEAGE	\$ 100.00	\$ 104.00	4%	Increase
A053	DLH25	CHANNEL MILE TERM-SPEC. ACCESS	\$ 115.85	\$ 121.00	4%	Increase
A053	ETHRSATLR8MB	NGN - Ethernet - ATT - site to site LATA 528 - Bronze CoS - 8MB	\$ 770.00	\$ 802.00	4%	Increase
A053	FMXN	NECA TARIFF FIXED MILAGE 1.55	\$ 91.68	\$ 95.40	4%	Increase
A053	FMXW	ALLTEL-WINDSTREAM FIXED MIL	\$ 87.27	\$ 90.80	4%	Increase
A053	FRT11	T1 BAND 1	\$ 700.00	\$ 729.00	4%	Increase
A053	FRT11CR	T1 BAND 1 (CREDIT)	\$ 700.00	\$ 729.00	4%	Increase
A053	FRT12	T1 BAND 2	\$ 1,000.00	\$ 1,041.00	4%	Increase
A053	FRT13	T1 BAND 3	\$ 1,200.00	\$ 1,249.00	4%	Increase
A053	FRT14	T1 BAND 4	\$ 1,600.00	\$ 1,666.00	4%	Increase
A053	FSVT1	FT SMITH STATE PARK VOICE T-1	\$ 2,389.00	\$ 2,487.00	4%	Increase
A053	HLDWPT	HELENA/DEWITT PT TO PT	\$ 945.00	\$ 984.00	4%	Increase
A053	HLSTPT	HELENA/STUTTGART PT TO PT	\$ 1,105.00	\$ 1,150.00	4%	Increase
A053	IVRT1	IVR T-1	\$ 1,056.00	\$ 1,099.00	4%	Increase
A053	L7A7X	T-1 FRAME RELAY ACC LINK CHRQ	\$ 101.85	\$ 106.00	4%	Increase
A053	L8G7X	LOGICAL LINK 1.536 KBPS	\$ 47.25	\$ 49.20	4%	Increase
A053	LD047	HARRISON T-1	\$ 705.98	\$ 735.00	4%	Increase
A053	LD048	BACKBONE T-1 PINE BLUFF	\$ 248.04	\$ 258.00	4%	Increase
A053	LD049	BACKBONE T-1 JONESBORO	\$ 763.20	\$ 794.00	4%	Increase
A053	LD058	T1 CIRCUIT (VIDEO)	\$ 637.41	\$ 664.00	4%	Increase
A053	LD061	ISDN ACCESS CHANNEL	\$ 42.98	\$ 44.70	4%	Increase
A053	LD063	CALS T-1 MAIN FRAME RELAY	\$ 619.10	\$ 644.00	4%	Increase
A053	LD101	ADH PINE BLUFF T-1	\$ 694.56	\$ 723.00	4%	Increase
A053	LD102	ADH FAYETTEVILLE T-1	\$ 1,286.08	\$ 1,339.00	4%	Increase
A053	LD104	ADH T-1	\$ 226.41	\$ 236.00	4%	Increase
A053	LD105	MILEAGE	\$ 380.00	\$ 396.00	4%	Increase
A053	LD107	AMD TOLL DEDICATED ACCESS T-1	\$ 238.14	\$ 248.00	4%	Increase
A053	LD109	T1 CIR COST 1/3	\$ 149.45	\$ 156.00	4%	Increase
A053	LD114	T1 CIR COST 1/4	\$ 125.23	\$ 130.00	4%	Increase
A053	LEF56	LINK EXTENSION FIXED	\$ 26.50	\$ 27.60	4%	Increase
A053	LEFD1	DS-1 LINK EXTENSION (FIXED)	\$ 27.19	\$ 28.30	4%	Increase
A053	LEMD1	DS-1 LINK EXTENSION (PER MILE)	\$ 100.00	\$ 104.00	4%	Increase
A053	LL768	LOGICAL LINK 768KB	\$ 23.88	\$ 24.90	4%	Increase
A053	LLD1	DS-1 LOGICAL LINK	\$ 47.70	\$ 49.70	4%	Increase
A053	LLSI	ADD'L FR-ATM LOGICAL LINK	\$ 10.00	\$ 10.40	4%	Increase
A053	LLT1C	ADD'L TI ON NNI	\$ 156.00	\$ 162.00	4%	Increase
A053	LLT1F	ADD'L FR-FR LOGICAL LINK T1	\$ 49.00	\$ 51.00	4%	Increase
A053	LS106	LOCAL DATA ACCESS	\$ 90.00	\$ 93.70	4%	Increase
A053	MMVT1	MT MAGAZINE VOICE T-1	\$ 1,940.00	\$ 2,020.00	4%	Increase
A053	MSM3M	MAIN STREET MALL 3M USAGE	\$ 160.00	\$ 167.00	4%	Increase
A053	MSM4M	MAIN STREET MALL 3.5M USAGE	\$ 240.00	\$ 250.00	4%	Increase
A053	MSMT1	CAPITOL MALL T1 USAGE	\$ 80.00	\$ 83.30	4%	Increase
A053	NGPRI	NATIONAL GUARD ISDN PRI	\$ 600.00	\$ 625.00	4%	Increase
A053	NSP12	NETWORK SUPPORT 12 CHANNELS	\$ 36.00	\$ 37.50	4%	Increase
A053	NSP24	NETWORK SUPPORT 24 CHANNELS	\$ 72.00	\$ 75.00	4%	Increase
A053	NSP8	NETWORK SUPPORT 8 CHANNELS	\$ 24.00	\$ 25.00	4%	Increase
A053	P7E7X	T-1 FRAME RELAY PORT	\$ 346.50	\$ 361.00	4%	Increase
A053	PMPATB110M	NGN - AT&T - PPP Band 1 T1 - 10.5MB	\$ 4,750.00	\$ 4,945.00	4%	Increase
A053	PMPATB1256	NGN - AT&T - PPP Band 1 T1 - 0.256MB	\$ 730.00	\$ 760.00	4%	Increase
A053	PMPATB1384	NGN - AT&T - PPP Band 1 T1 - 0.384MB	\$ 780.00	\$ 812.00	4%	Increase
A053	PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	\$ 1,600.00	\$ 1,666.00	4%	Increase
A053	PMPATB145M	NGN - AT&T - PPP Band 1 T1 - 4.5MB	\$ 2,290.00	\$ 2,384.00	4%	Increase
A053	PMPATB1512	NGN - AT&T - PPP Band 1 T1 - 0.512MB	\$ 830.00	\$ 864.00	4%	Increase
A053	PMPATB16M	NGN - AT&T - PPP Band 1 T1 - 6MB	\$ 2,910.00	\$ 3,029.00	4%	Increase
A053	PMPATB175M	NGN - AT&T - PPP Band 1 T1 - 7.5MB	\$ 3,530.00	\$ 3,675.00	4%	Increase
A053	PMPATB19M	NGN - AT&T - PPP Band 1 T1 - 9MB	\$ 4,140.00	\$ 4,310.00	4%	Increase
A053	PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	\$ 880.00	\$ 916.00	4%	Increase
A053	PMPATB210M	NGN - AT&T - PPP Band 2 T1 - 10.5MB	\$ 6,910.00	\$ 7,193.00	4%	Increase

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
A053	PMPATB2256	NGN - AT&T - PPP Band 2 T1 - 0.256MB	\$ 1,040.00	\$ 1,083.00	4%	Increase
A053	PMPATB2384	NGN - AT&T - PPP Band 2 T1 - 0.384MB	\$ 1,080.00	\$ 1,124.00	4%	Increase
A053	PMPATB23M	NGN - AT&T - PPP Band 2 T1 - 3MB	\$ 2,220.00	\$ 2,311.00	4%	Increase
A053	PMPATB245M	NGN - AT&T - PPP Band 2 T1 - 4.5MB	\$ 3,220.00	\$ 3,352.00	4%	Increase
A053	PMPATB2512	NGN - AT&T - PPP Band 2 T1 - 0.512MB	\$ 1,130.00	\$ 1,176.00	4%	Increase
A053	PMPATB26M	NGN - AT&T - PPP Band 2 T1 - 6MB	\$ 4,150.00	\$ 4,320.00	4%	Increase
A053	PMPATB275M	NGN - AT&T - PPP Band 2 T1 - 7.5MB	\$ 5,080.00	\$ 5,288.00	4%	Increase
A053	PMPATB29M	NGN - AT&T - PPP Band 2 T1 - 9MB	\$ 6,000.00	\$ 6,246.00	4%	Increase
A053	PMPATB2T1	NGN - AT&T - PPP Band 2 T1 - 1.5MB	\$ 1,190.00	\$ 1,239.00	4%	Increase
A053	PMPATB310M	NGN - AT&T - PPP Band 3 T1 - 10.5MB	\$ 8,970.00	\$ 9,338.00	4%	Increase
A053	PMPATB3256	NGN - AT&T - PPP Band 3 T1 - 0.256MB	\$ 1,330.00	\$ 1,385.00	4%	Increase
A053	PMPATB3384	NGN - AT&T - PPP Band 3 T1 - 0.384MB	\$ 1,370.00	\$ 1,426.00	4%	Increase
A053	PMPATB33M	NGN - AT&T - PPP Band 3 T1 - 3MB	\$ 2,810.00	\$ 2,925.00	4%	Increase
A053	PMPATB345M	NGN - AT&T - PPP Band 3 T1 - 4.5MB	\$ 4,100.00	\$ 4,268.00	4%	Increase
A053	PMPATB3512	NGN - AT&T - PPP Band 3 T1 - 0.512MB	\$ 1,430.00	\$ 1,489.00	4%	Increase
A053	PMPATB36M	NGN - AT&T - PPP Band 3 T1 - 6MB	\$ 5,320.00	\$ 5,538.00	4%	Increase
A053	PMPATB375M	NGN - AT&T - PPP Band 3 T1 - 7.5MB	\$ 6,550.00	\$ 6,819.00	4%	Increase
A053	PMPATB39M	NGN - AT&T - PPP Band 3 T1 - 9MB	\$ 7,760.00	\$ 8,078.00	4%	Increase
A053	PMPATB3T1	NGN - AT&T - PPP Band 3 T1 - 1.5MB	\$ 1,480.00	\$ 1,541.00	4%	Increase
A053	PMPATB410M	NGN - AT&T - PPP Band 4 T1 - 10.5MB	\$ 11,570.00	\$ 12,044.00	4%	Increase
A053	PMPATB4256	NGN - AT&T - PPP Band 4 T1 - 0.256MB	\$ 1,700.00	\$ 1,770.00	4%	Increase
A053	PMPATB4384	NGN - AT&T - PPP Band 4 T1 - 0.384MB	\$ 1,740.00	\$ 1,811.00	4%	Increase
A053	PMPATB43M	NGN - AT&T - PPP Band 4 T1 - 3MB	\$ 3,550.00	\$ 3,696.00	4%	Increase
A053	PMPATB445M	NGN - AT&T - PPP Band 4 T1 - 4.5MB	\$ 5,210.00	\$ 5,424.00	4%	Increase
A053	PMPATB4512	NGN - AT&T - PPP Band 4 T1 - 0.512MB	\$ 1,800.00	\$ 1,874.00	4%	Increase
A053	PMPATB46M	NGN - AT&T - PPP Band 4 T1 - 6MB	\$ 6,810.00	\$ 7,089.00	4%	Increase
A053	PMPATB475M	NGN - AT&T - PPP Band 4 T1 - 7.5MB	\$ 8,400.00	\$ 8,744.00	4%	Increase
A053	PMPATB49M	NGN - AT&T - PPP Band 4 T1 - 9MB	\$ 9,990.00	\$ 10,400.00	4%	Increase
A053	PMPATB4T1	NGN - AT&T - PPP Band 4 T1 - 1.5MB	\$ 1,850.00	\$ 1,926.00	4%	Increase
A053	POPE/AWIN	PT TO PT POPE 911	\$ 270.00	\$ 281.00	4%	Increase
A053	PRI36	ISDN PRI 36 MONTHS	\$ 572.00	\$ 595.00	4%	Increase
A053	PRI60	ISDN PRI 60 MONTHS	\$ 475.00	\$ 494.00	4%	Increase
A053	PRIAL	ALLTEL CENTREX PRI	\$ 1,056.00	\$ 1,099.00	4%	Increase
A053	PRIATT100NM-N	NON-VOIP AT&T 100 Numbers	\$ 14.00	\$ 14.60	4%	Increase
A053	PRIATTBCH-N	NON-VOIP AT&T B channel	\$ 20.00	\$ 20.80	4%	Increase
A053	PRIATTNOC-N	NON-VOIP AT&T PRI w/caller ID (no comp)	\$ 600.00	\$ 625.00	4%	Increase
A053	PRICOX100NM-N	NON-VOIP Cox 100 Numbers	\$ 29.00	\$ 30.20	4%	Increase
A053	PRICOBCH-N	NON-VOIP Cox B channel	\$ 25.00	\$ 26.00	4%	Increase
A053	PRICOX-N	NON-VOIP Cox PRI	\$ 360.00	\$ 375.00	4%	Increase
A053	PRIHOB	ISDN PRI HOBBS P&T	\$ 710.00	\$ 739.00	4%	Increase
A053	PRIHS	ISDN PRI HOT SPRINGS	\$ 935.00	\$ 973.00	4%	Increase
A053	PRIIPB	VOIP - PRI B Channel	\$ 18.00	\$ 18.70	4%	Increase
A053	PRIMV100N	PRI MOUNTAIN VIEW	\$ 781.00	\$ 813.00	4%	Increase
A053	PRIST	ISDN PRI SMART TRUNK	\$ 1,530.00	\$ 1,593.00	4%	Increase
A053	PRIW100NMC-N	NON-VOIP Windstream 100 numbers CLEC	\$ 27.00	\$ 28.10	4%	Increase
A053	PRIW100NMI-N	NON-VOIP Windstream 100 numbers ILEC	\$ 141.00	\$ 147.00	4%	Increase
A053	PRIWBCH-N	NON-VOIP Windstream B channel CLEC territory	\$ 15.50	\$ 16.10	4%	Increase
A053	PRIWCA-N	NON-VOIP Windstream PRI central AR w/23 B	\$ 705.00	\$ 734.00	4%	Increase
A053	PRIWCLEC-N	NON-VOIP Windstream PRI CLEC territory	\$ 210.00	\$ 219.00	4%	Increase
A053	PT5X	NETWORK RECONFIGURATION	\$ 12.84	\$ 13.40	4%	Increase
A053	PT6	NETWORK RECONFIGURATION	\$ 47.85	\$ 49.80	4%	Increase
A053	PT8ZX	ISDN PORT	\$ 52.01	\$ 54.10	4%	Increase
A053	QSTT1	QWEST LR TO TX T-1	\$ 390.00	\$ 406.00	4%	Increase
A053	SFT11	SHARED T1 BAND 1	\$ 320.00	\$ 333.00	4%	Increase

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
A053	SHDT1	SHARED T-1 ASTA & ADFA	\$ 467.50	\$ 487.00	4%	Increase
A053	SL-T1	T-1 LEVEL OF SERVICE	\$ 544.00	\$ 566.00	4%	Increase
A053	STAIP	STATIC IP ADDRESS	\$ 5.00	\$ 5.20	4%	Increase
A053	SWZER	T1 CKT PACK	\$ 196.33	\$ 204.00	4%	Increase
A053	T15CX	ISDN TRUNKS	\$ 20.63	\$ 21.50	4%	Increase
A053	T1DI	T-1 DEDICATED INTERNET	\$ 600.00	\$ 625.00	4%	Increase
A053	T1DIWIN	WINDSTREAM T-1 DEDICATED INTERNET	\$ 355.00	\$ 370.00	4%	Increase
A053	T1DIWINDPB	WINDSTREAM T-1 DED INT SPRINGDALE/PINE BLUFF	\$ 530.00	\$ 552.00	4%	Increase
A053	T1IC	1.5M INTERNET CONNECTIVITY	\$ 195.00	\$ 203.00	4%	Increase
A053	T1TEX	T-1 LITTLE ROCK - TEXARKANA	\$ 1,055.94	\$ 1,099.00	4%	Increase
A053	TMEC2	CHANNEL TERMINATION	\$ 102.94	\$ 107.00	4%	Increase
A053	TMEC3	CHANNEL TERM ACCESS 1.54 MBPS	\$ 185.06	\$ 193.00	4%	Increase
A053	TMEC4	SPECIAL CHANNEL TERMINATION	\$ 101.85	\$ 106.00	4%	Increase
A053	TMECN	NECA TARIFF CHAN. TERM. 1.55 M	\$ 171.77	\$ 179.00	4%	Increase
A053	TMECP	ATT-SBC CHAN TERM PTP T1	\$ 101.85	\$ 106.00	4%	Increase
A053	TMECS	ATT-SBC CHAN TERM 1.55M	\$ 110.16	\$ 115.00	4%	Increase
A053	TMECW	ALLTEL-WINDSTREAM CHAN TERM	\$ 152.28	\$ 159.00	4%	Increase
A053	TSPA3	AT&T Level 3	\$ 5.00	\$ 5.20	4%	Increase
A053	TSPA4	AT&T Level 4	\$ 5.00	\$ 5.20	4%	Increase
A053	TSPW3	Windstream Level 3	\$ 5.00	\$ 5.20	4%	Increase
A053	TSPW4	Windstream Level 4	\$ 5.00	\$ 5.20	4%	Increase
A053	UU6AC	ATM IMA	\$ 530.63	\$ 552.00	4%	Increase
A053	VRZN3GSR	VERIZON CELLULAR SERVICE DIS EMPLOYEES	\$ 100.00	\$ 104.00	4%	Increase
A053	VSATBU256K	Back-up Service D-200 (256k Up/ 8M Down)	\$ 82.00	\$ 85.40	4%	Increase
A053	VSATBU512K	Back-up Service D-300 (512k Up/ 8M Down)	\$ 122.00	\$ 127.00	4%	Increase
A053	VSATIN512K	Internet BI-300 (512k up/8M down)	\$ 110.00	\$ 115.00	5%	Increase
A053	VSATINET	Dedicated Internet VSAT w/installation	\$ 65.00	\$ 67.70	4%	Increase
A053	VSATP1M	Primary Service D-400 (1024k Up/ 8M Down)	\$ 271.00	\$ 282.00	4%	Increase
A053	VSATP256K	Primary Service D-200 (256k Up/ 8M Down)	\$ 95.00	\$ 98.90	4%	Increase
A053	VSATP512K	Primary Service D-300 (512k Up/ 8M Down)	\$ 204.00	\$ 212.00	4%	Increase
A053	VSATPBU1M	Back-up Service D-400 (1024k Up/ 8M Down)	\$ 177.00	\$ 184.00	4%	Increase
A053	VSATSTNET	Remote VSAT w/installation	\$ 367.00	\$ 382.00	4%	Increase
A053	WZMN2	ISDN T-1 SPAN	\$ 1,298.50	\$ 1,352.00	4%	Increase
A053	ZSWZD	ISDN PRI T-1	\$ 403.28	\$ 420.00	4%	Increase
A06	ETHRCAT1GAGDIS	DIS _ BB - ATT AGG - DIS 1G port and transport		\$ 1,341.00		NEW
A06	ETHRCAT1GMDIS	DIS - BB - ATT MPLS core, 1G port, and 1G transport (CoS2 - Unilink)		\$ 21,975.56		NEW
A06	ETHRCAT500MDIS	DIS - BB - ATT MPLS core, 500M port, and 1G transport (CoS2 - Unilink)		\$ 14,770.82		NEW
A06	ETHRCWS150MAGDIS	DIS _ BB - Windstream AGG - DIS 150M port and transport		\$ 3,150.00		NEW
A06	ETHRCWS250MAGDIS	DIS _ BB - Windstream AGG - DIS 250M port and transport		\$ 3,700.00		NEW
A06	ETHRPPAT1GMDIS	DIS - BB - ATT Point to Point 1G		\$ 2,682.00		NEW
A11	DSLCTVPN	CENTURY TEL - PRIMARY DSL - VPN		\$ 125.00		NEW
A11	DSLHGVPN	ALLTEL - INCUMBENT DSL - VPN		\$ 122.00		NEW
A11	DSLRLVPN	ALLTEL - DSL COMPETITIVE - VPN		\$ 112.00		NEW
A11	DSLPIVPN	SBC - PREMIUM DSL - VPN		\$ 219.00		NEW
A11	DSLVPN	DSL/CABLE - VPN		\$ 96.00		NEW
A11	DSLVPVPN	VPN INDEPENDENT DSL - VPN		\$ 97.00		NEW
A11	DSLWIND384	DSL - Windstream 384k/1.5MB		\$ 49.00		NEW
B021	CLSUP	ACD SUPERVISOR LINE	\$ 71.50	\$ 41.50	-42%	Decrease
B021	UCD	UCD GROUP	\$ 26.30	\$ 5.50	-79%	Decrease
B021	UCLSP	UAMS ACD SUPERVISOR LINE	\$ 71.50	\$ 41.50	-42%	Decrease
B021	CLTATT	COMMERCIAL LISTING AT&T	\$ 6.40	\$ 12.20	91%	Increase
B021	CLTCEN	COMMERCIAL LISTING CENTURYLINK	\$ 6.40	\$ 12.20	91%	Increase
B031	IPIVRBCH	IP IVR B CHANNEL DIALTONE	\$ 20.00	\$ 26.50	33%	Increase
B031	UCDVM	UCD GROUP MEMBER FOR VOICEMAIL	\$ 5.00	\$ 5.50	10%	Increase
B031	US1BB	AT&T Unified Messaging/VM	\$ 17.80	\$ 23.50	32%	Increase

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
B031	VM	VOICE MAIL	\$ 2.25	\$ 3.00	33%	Increase
B031	VM2	SHARED VOICEMAIL 2 PERSONS	\$ 5.50	\$ 6.00	9%	Increase
B031	VM3	SHARED VOICEMAIL 3 PERSONS	\$ 8.25	\$ 9.00	9%	Increase
B031	VM4	SHARED VOICEMAIL 4 PERSONS	\$ 11.00	\$ 12.00	9%	Increase
B031	VM70	SBC CALL NOTES	\$ 17.80	\$ 23.50	32%	Increase
B031	VMCTL	VOICE MAIL - CENTURY TEL	\$ 4.00	\$ 5.40	35%	Increase
B031	VMINF	INFORMATIONAL VOICE MAIL	\$ 10.00	\$ 13.00	30%	Increase
B031	VMS70	CALL NOTES	\$ 11.90	\$ 16.00	34%	Increase
B031	VMX1	VOICE MAILBOX (1) BILLABLE	\$ 2.75	\$ 3.65	33%	Increase
B031	VMX5	VOICE MAILBOX (5) BILLABLE	\$ 13.75	\$ 18.25	33%	Increase
B061	7825G	Cisco Ruggedized Wireless 7925G Phone	\$ 19.15	\$ 16.50	-14%	Decrease
B061	7910P	CISCO 1 LINE IP PHONE 7910	\$ 6.00	\$ 4.30	-28%	Decrease
B061	7912P	CISCO 1 LINE IP PHONE 7912	\$ 6.00	\$ 4.30	-28%	Decrease
B061	7914P	CISCO 14 LINE IP PHONE 7914	\$ 8.20	\$ 5.90	-28%	Decrease
B061	7915P	CISCO LINE IP PHONE	\$ 7.50	\$ 5.40	-28%	Decrease
B061	7920P	CISCO 1 LINE WIRELESS IP PHONE	\$ 12.50	\$ 8.90	-29%	Decrease
B061	7921G	Cisco Wireless 7921G Phone	\$ 18.65	\$ 13.30	-29%	Decrease
B061	7921P	CISCO 1 LINE WIRELESS IP PHONE	\$ 12.50	\$ 8.90	-29%	Decrease
B061	7925P	CISCO 1 LINE (WIRELESS) IP PHONE	\$ 12.50	\$ 8.90	-29%	Decrease
B061	7931G	Cisco Attendant Mini-Console 7931G Phone	\$ 7.15	\$ 5.10	-29%	Decrease
B061	7936P	CISCO 7936 CONFERENCE PHONE	\$ 23.00	\$ 16.40	-29%	Decrease
B061	7936X	CISCO 7936 EXTENSION MIC KIT	\$ 4.75	\$ 3.40	-28%	Decrease
B061	7937P	CISCO 7937 CONFERENCE PHONE	\$ 23.00	\$ 16.40	-29%	Decrease
B061	7940P	CISCO 2 LINE IP PHONE 7940	\$ 8.10	\$ 5.80	-28%	Decrease
B061	7941P	CISCO 2 LINE IP PHONE 7941	\$ 8.10	\$ 5.80	-28%	Decrease
B061	7942P	CISCO 2 LINE IP PHONE 7942	\$ 8.10	\$ 5.80	-28%	Decrease
B061	7945G	Cisco 2 Line Color 7945G Phone	\$ 9.10	\$ 6.50	-29%	Decrease
B061	7960P	CISCO 6 LINE IP PHONE 7960	\$ 9.50	\$ 6.80	-28%	Decrease
B061	7961P	CISCO 6 LINE IP PHONE 7961	\$ 9.50	\$ 6.80	-28%	Decrease
B061	7962P	CISCO 6 LINE IP PHONE 7962	\$ 9.50	\$ 6.80	-28%	Decrease
B061	7965G	Cisco 6 Line Color 7965G Phone	\$ 11.00	\$ 7.90	-28%	Decrease
B061	7971G	CISCO 8 LINE COLOR 7971G PHONE	\$ 14.40	\$ 10.30	-28%	Decrease
B061	7975G	Cisco 8 Line Color 7975G Phone	\$ 13.20	\$ 9.40	-29%	Decrease
B061	9951P	CISCO UC PHONE 9951, CHARCOAL, STD HNDST WITH CAMERA	\$ 9.80	\$ 7.00	-29%	Decrease
B061	9971P	CISCO UC PHONE 9971, CHARCOAL, STD HNDST WITH CAMERA	\$ 15.50	\$ 11.10	-28%	Decrease
B061	IPCX	IP Contact Center Agent	\$ 18.00	\$ 15.50	-14%	Decrease
B061	IPE&M	VOIP E&M INTERFACE	\$ 10.90	\$ 8.75	-20%	Decrease
B061	IPFXO	VOIP FX OFFICE INTERFACE	\$ 10.90	\$ 8.75	-20%	Decrease
B061	IPFXS	VOIP FX STATION INTERFACE	\$ 10.90	\$ 8.75	-20%	Decrease
B061	IPSAO	IP TELEPHONY ANALOG LINE	\$ 21.80	\$ 8.75	-60%	Decrease
B061	IPSCA	IP STATION LINE CENTRAL AR	\$ 10.90	\$ 8.75	-20%	Decrease
B061	IPSOS	IP STATION LINE NON CENTRAL AR	\$ 10.90	\$ 8.75	-20%	Decrease
B061	IPUM	IP UNIFIED MESSAGING	\$ 3.30	\$ 2.80	-15%	Decrease
B061	IVRBASIC	Interactive Voice Response (IVR) - basic	\$ 10.00	\$ 8.60	-14%	Decrease
B061	PRIATT100NM	VOIP AT&T 100 Numbers	\$ 15.30	\$ 14.60	-5%	Decrease
B061	PRIATTBCH	VOIP AT&T B channel	\$ 21.80	\$ 20.80	-5%	Decrease
B061	PRIATTNOC	VOIP AT&T PRI w/caller ID (no comp)	\$ 650.00	\$ 625.00	-4%	Decrease
B061	PRIW100NMC	VOIP Windstream 100 numbers CLEC	\$ 29.40	\$ 28.10	-4%	Decrease
B061	PRIW100NMI	VOIP Windstream 100 numbers ILEC	\$ 150.00	\$ 147.00	-2%	Decrease
B061	PRIWBCB	VOIP Windstream B channel CLEC territory	\$ 16.90	\$ 15.90	-6%	Decrease
B061	PRIWCA	VOIP Windstream PRI central AR w/23 B	\$ 765.00	\$ 724.00	-5%	Decrease
B061	PRIWCLEC	VOIP Windstream PRI CLEC territory	\$ 225.00	\$ 216.00	-4%	Decrease
B061	PRIWILEC	Windstream PRI ILEC territory	\$ 1,580.00	\$ 1,520.00	-4%	Decrease
B061	VOIPATA	IP - Analog Adapter (FAX)	\$ 10.90	\$ 8.75	-20%	Decrease
B061	VOIPCUPS	Presence (plus UM)	\$ 3.40	\$ 2.90	-15%	Decrease
B061	VOIPPAGE	Paging (per station)	\$ 0.45	\$ 0.40	-11%	Decrease
B061	VOIPSOFT	Soft phone (plus IP station)	\$ 2.30	\$ 2.00	-13%	Decrease
B061	VOIPUCX	Call Center agent (plus IP station)	\$ 38.00	\$ 32.70	-14%	Decrease
B061	VOIPUPS1	UPS 1 Hour Reserve	\$ 21.80	\$ 18.70	-14%	Decrease
B061	VOIPUPSS	UPS charge per VOIP workstation	\$ 1.25	\$ 1.10	-12%	Decrease
B061	17XXV	CISCO 17XXV ROUTER	\$ 65.50	\$ 105.00	60%	Increase
B061	1861VUM	Cisco 1861 Router w/Voice/UM	\$ 180.00	\$ 288.00	60%	Increase
B061	2801V	CISCO 2801 VOICE ROUTER	\$ 157.00	\$ 250.00	59%	Increase

IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase, Decrease or New Rate
B061	2811V	Cisco 2811 Router W/Voice	\$ 179.00	\$ 280.00	56%	Increase
B061	2821V	Cisco 2821 Router w/Voice	\$ 245.00	\$ 392.00	60%	Increase
B061	2851V	Cisco 2851 Router w/Voice	\$ 354.00	\$ 566.00	60%	Increase
B061	35XXP	VOIP CISCO 35XX POWERING SWITCH	\$ 108.00	\$ 170.00	57%	Increase
B061	37XXV	CISCO 3725V (VOICE EQUIPPED)	\$ 392.00	\$ 627.00	60%	Increase
B061	3825V	Cisco 3825 Router w/Voice	\$ 468.00	\$ 748.00	60%	Increase
B061	PRIATTC	AT&T PRI w/caller ID (comp)	\$ 400.00	\$ 416.00	4%	Increase
B061	PRIC	CenturyTel PRI w/23 B	\$ 1,500.00	\$ 1,560.00	4%	Increase
B061	PRIC100NM	CenturyTel 100 numbers	\$ 34.00	\$ 35.40	4%	Increase
B061	PRICOX	VOIP Cox PRI	\$ 360.00	\$ 375.00	4%	Increase
B061	PRICOX100NM	VOIP Cox 100 Numbers	\$ 29.00	\$ 30.20	4%	Increase
B061	PRICOXBCH	VOIP Cox B channel	\$ 25.00	\$ 26.00	4%	Increase
B061	SW3550-12F	VOIP Cisco 12 Port Fiber Switch (3550-12GV)	\$ 294.00	\$ 465.00	58%	Increase
B061	SW3560-48P	VOIP Cisco 48 Port POE Switch (3560-48V)	\$ 145.00	\$ 225.00	55%	Increase
B061	SW3560-8P	VOIP Cisco 8 Port POE Switch (3560-8V)	\$ 32.70	\$ 50.00	53%	Increase
B061	SW3750-12F	VOIP Cisco 12 Port Fiber Switch (3750-12GV)	\$ 294.00	\$ 465.00	58%	Increase
B061	SW3750-48P	Cisco 48 port POE switch (3750-48V)	\$ 147.00	\$ 225.00	53%	Increase
B061	SWENTER-24P	VOIP Enterasys 24 Port POE Switch	\$ 109.00	\$ 170.00	56%	Increase
B061	SWENTER-48P	VOIP Enterasys 48 Port POE Switch	\$ 135.00	\$ 210.00	56%	Increase
B061	VPRIATT100NM	AT&T 100 numbers VOIP	\$ 14.00	\$ 14.60	4%	Increase
B061	VPRIATTBCH	AT&T B channel VOIP	\$ 20.00	\$ 20.80	4%	Increase
B061	VPRIATTC	AT&T PRI w/caller ID (comp) VOIP	\$ 365.00	\$ 416.00	14%	Increase
B061	VPRIATTNOC	AT&T PRI w/caller ID (no comp) VOIP	\$ 600.00	\$ 625.00	4%	Increase
B061	VPRIC	CenturyTel PRI w/23 B VOIP	\$ 1,375.00	\$ 1,560.00	13%	Increase
B061	VPRIC100NM	CenturyTel 100 numbers VOIP	\$ 31.00	\$ 35.40	14%	Increase
B061	VPRICOX	Cox PRI VOIP	\$ 360.00	\$ 375.00	4%	Increase
B061	VPRICOX100NM	Cox 100 numbers VOIP	\$ 29.00	\$ 30.20	4%	Increase
B061	VPRICOXBCH	Cox B channel VOIP	\$ 25.00	\$ 26.00	4%	Increase
B061	VPRIW100NMC	Windstream 100 numbers CLEC VOIP	\$ 27.00	\$ 28.10	4%	Increase
B061	VPRIW100NMI	Windstream 100 numbers ILEC VOIP	\$ 141.00	\$ 147.00	4%	Increase
B061	VPRIWBCH	Windstream B channel CLEC territory VOIP	\$ 15.50	\$ 15.90	3%	Increase
B061	VPRIWCA	Windstream PRI central AR w/23 B VOIP	\$ 705.00	\$ 724.00	3%	Increase
B061	VPRIWCLEC	Windstream PRI CLEC territory VOIP	\$ 210.00	\$ 216.00	3%	Increase
B061	VPRIWILEC	Windstream PRI ILEC territory VOIP	\$ 1,450.00	\$ 1,520.00	5%	Increase
B061	VSW3550-12F	Cisco 12 Port Fiber Switch (3550-12GV) VOIP	\$ 270.00	\$ 432.00	60%	Increase
B061	VSW3560-48P	Cisco 48 Port POE Switch (3560-48V) VOIP	\$ 135.00	\$ 216.00	60%	Increase
B061	VSW3560-8P	Cisco 8 Port POE Switch (3560-8V) VOIP	\$ 30.00	\$ 48.00	60%	Increase
B061	VSW3750-12F	Cisco 12 Port Fiber Switch (3750-12GV) VOIP	\$ 270.00	\$ 432.00	60%	Increase
B061	VSW3750-48P	Cisco 48 port POE switch (3750-48V) VOIP	\$ 147.00	\$ 225.00	53%	Increase
B061	VSWENTER-24P	Enterasys 24 Port POE Switch VOIP	\$ 100.00	\$ 160.00	60%	Increase
B061	VSWENTER-48P	Enterasys 48 Port POE Switch VOIP	\$ 135.00	\$ 216.00	60%	Increase
B061	IPIVRAGENT	CISCO CALL CENTER (DTMF) PER AGENT RATE		\$ 56.00		NEW
C01	LD	LONG DISTANCE	\$ 0.065	\$ 0.046	-29%	Decrease
C02	800SRVC	MEGACOM 800 SERVICE USAGE	\$ 0.064	\$ 0.039	-39%	Decrease
D07	168	Desktop Support	\$ 39.00	\$ 45.00	15%	Increase
E10	Dashboard	Data Warehouse – Dashboard Access		\$ 5.00		NEW

Impact of Proposed Rates by Category of Service - FY2013				
Category of Service	FY13 Annualized Revenue by Category (Current Rates)	FY13 Projected Revenue by Category (Proposed Rates)	FY13 Projected \$ Impact by Category (Proposed Rates - Current Rates x Current Usage)	FY13 Projected % Impact by Category (vs. Current Rates)
Connectivity - T1	\$ 18,023,030	\$ 18,762,740	\$ 739,709	4.10%
User Equipment	\$ 1,194,154	\$ 1,864,558	\$ 670,404	56.14%
Voice Mail	\$ 475,742	\$ 588,228	\$ 112,487	23.64%
Connectivity - 384Kbps	\$ 767,851	\$ 845,181	\$ 77,330	10.07%
Voice Over IP	\$ 1,813,998	\$ 1,797,358	\$ (16,640)	-0.92%
Station Lines & Ancillary Service	\$ 4,756,741	\$ 4,685,545	\$ (71,196)	-1.50%
Connectivity - Broadband	\$ 6,667,724	\$ 6,429,994	\$ (237,729)	-3.57%
Connectivity - Internet Access	\$ 2,079,028	\$ 1,667,540	\$ (411,488)	-19.79%
Long Distance	\$ 1,542,382	\$ 1,111,179	\$ (431,203)	-27.96%
800 Service	\$ 1,092,248	\$ 650,874	\$ (441,374)	-40.41%
Grand Total	\$ 68,141,971	\$ 68,132,270	\$ (9,700)	-0.01%



Impact of Proposed Rate Adjustments by Account FY2013

Arkansas
A State of Technology

Impact of Proposed Rate Adjustments by Account - FY2013

\$10K Rate Decrease.

Customer	FY13 Annualized Revenue by Customer <i>(Current Rates)</i>	FY13 Projected Revenue by Customer <i>(Proposed Rates)</i>	FY13 Projected \$ Impact to Customer <i>(Proposed Rates - Current Rates x Current Usage)</i>	FY13 Projected % Impact to Customer <i>(vs. Current Rates)</i>
ABSTRACTORS BD OF EXAMINERS	\$ 123	\$ 123	\$ -	0.00%
ACADEMICS PLUS SCHOOL DIS	\$ 306	\$ 306	\$ -	0.00%
ACORN HIGH SCHOOL	\$ 734	\$ 1,175	\$ 441	60.13%
ADMIN OFFICE OF THE COURT	\$ 75,464	\$ 68,899	\$ (6,566)	-8.70%
ALMA SCHOOL DISTRICT	\$ 376	\$ 603	\$ 227	60.56%
AR AGRICULTURE DEPT	\$ 6,046	\$ 6,132	\$ 86	1.42%
AR APPRAISER LIC AND CERT	\$ 4,538	\$ 4,504	\$ (33)	-0.73%
AR BOARD OF REGISTRATION FOR FORESTERS	\$ 200	\$ 203	\$ 3	1.44%
AR BUILDING AUTHORITY	\$ 101,412	\$ 102,330	\$ 918	0.91%
AR BURIAL ASSOCIATION BD	\$ 463	\$ 455	\$ (8)	-1.73%
AR COURT OF APPEAL	\$ 25,385	\$ 25,709	\$ 324	1.28%
AR CRIME INFORMATION CENT	\$ 1,059,559	\$ 1,102,574	\$ 43,015	4.06%
AR DEPARTMENT OF AERONAUT	\$ 5,018	\$ 5,157	\$ 139	2.77%
AR DEPT OF VETERAN AFFAIR	\$ 56,314	\$ 59,145	\$ 2,830	5.03%
AR ECONOMIC DEVELOPMENT COMMISSION	\$ 57,106	\$ 47,760	\$ (9,346)	-16.37%
AR ETHICS COMM	\$ 5,837	\$ 5,900	\$ 63	1.08%
AR FAIR HOUSING COMM	\$ 5,430	\$ 5,315	\$ (115)	-2.11%
AR FORESTRY COMM	\$ 84,718	\$ 88,086	\$ 3,368	3.98%
AR GAME AND FISH COMM	\$ 297,798	\$ 306,844	\$ 9,045	3.04%
AR HOME INSPECTOR REG BOA	\$ 133	\$ 120	\$ (13)	-9.42%
AR LEGISLATIVE COUNCIL	\$ 68,056	\$ 62,190	\$ (5,866)	-8.62%
AR LIVESTOCK & POULTRY CO	\$ 22,460	\$ 22,461	\$ 0	0.00%
AR MANUFACTURED HOME COMM	\$ 3,082	\$ 2,962	\$ (120)	-3.88%
AR MINORITY HEALTH COMM	\$ 21,052	\$ 21,441	\$ 389	1.85%
AR MOTOR VEHICLE COMM	\$ 5,589	\$ 5,963	\$ 374	6.70%
AR NATURAL RESOURCES COMM	\$ 39,226	\$ 38,746	\$ (480)	-1.22%
AR PUB EMP RETIREMENT SYS	\$ 964,510	\$ 961,756	\$ (2,754)	-0.29%
AR PUBLIC DEFENDER COMM	\$ 16,123	\$ 15,425	\$ (698)	-4.33%
AR PUBLIC SERVICE COMM	\$ 48,939	\$ 49,546	\$ 606	1.24%
AR REAL ESTATE COMM	\$ 17,519	\$ 17,933	\$ 414	2.36%
AR SCIENCE AND TECHNOLOGY	\$ 24,640	\$ 24,016	\$ (624)	-2.53%
AR SENATE	\$ 13,245	\$ 13,295	\$ 51	0.38%
AR SENTENCING COMM	\$ 2,663	\$ 2,723	\$ 60	2.24%
AR SPINAL CORD COMM	\$ 14,571	\$ 15,145	\$ 574	3.94%
AR ST BD OF MASSAGE THERA	\$ 3,235	\$ 3,230	\$ (5)	-0.15%
AR ST BD OF PHYSICAL THER	\$ 1,898	\$ 1,891	\$ (7)	-0.37%
AR STATE BD OF NURSING	\$ 16,766	\$ 15,816	\$ (950)	-5.67%
AR STATE CLAIMS COMM	\$ 1,223	\$ 1,190	\$ (33)	-2.73%
AR STATE COUNCIL ON ECON EDUC	\$ 1,257	\$ 1,251	\$ (6)	-0.46%
AR STATE LIBRARY	\$ 39,345	\$ 36,204	\$ (3,141)	-7.98%

Customer	FY13 Annualized Revenue by Customer (Current Rates)	FY13 Projected Revenue by Customer (Proposed Rates)	FY13 Projected \$ Impact to Customer (Proposed Rates - Current Rates x Current Usage)	FY13 Projected % Impact to Customer (vs. Current Rates)
AR STATE UNIV - BEEBE	\$ 1,426	\$ 1,099	\$ (327)	-22.95%
AR STATE UNIV - JONESBORO	\$ 99,639	\$ 103,583	\$ 3,945	3.96%
AR STATE UNIV - MOUNTAIN	\$ 10,214	\$ 9,183	\$ (1,031)	-10.10%
AR STATE UNIV - NEWPORT	\$ 32,226	\$ 33,420	\$ 1,195	3.71%
AR TEACHER RETIREMENT SYS	\$ 65,749	\$ 62,117	\$ (3,632)	-5.52%
AR TOBACCO CONTROL BD	\$ 16,339	\$ 15,826	\$ (513)	-3.14%
AR TOBACCO SETTLEMENT COM	\$ 6,440	\$ 6,185	\$ (255)	-3.95%
AR TOWING AND RECOVERY BD	\$ 357	\$ 247	\$ (110)	-30.72%
AR WATERWAYS COMM	\$ 3,224	\$ 3,102	\$ (122)	-3.78%
AR WORKFORCE CTR JONESBOR	\$ 1,214	\$ 930	\$ (284)	-23.38%
AR WORKFORCE CTR. PARAGOU	\$ 1,583	\$ 1,208	\$ (376)	-23.73%
AR WORKFORCE CTR-BATESVILLE	\$ 546	\$ 410	\$ (136)	-24.90%
AR WORKFORCE CTR-FORREST	\$ 342	\$ 342	\$ -	0.00%
AR WORKFORCE CTR-HELENA	\$ 1,051	\$ 1,051	\$ -	0.00%
AR WORKFORCE CTR-WEST MEM	\$ 482	\$ 482	\$ -	0.00%
AR WORKFORCE CTR-WYNNE	\$ 270	\$ 270	\$ -	0.00%
ARK GEOGRAPHIC INFORMATION OFFICE	\$ 73,995	\$ 72,629	\$ (1,366)	-1.85%
ARKADELPHIA SCHOOL DISTRI	\$ 4,245	\$ 5,313	\$ 1,068	25.16%
ARKANSAS ASSOC OF ED ADMI	\$ 10,961	\$ 11,606	\$ 646	5.89%
ARKANSAS CORRECTIONAL SCH	\$ 16,932	\$ 16,873	\$ (59)	-0.35%
ARKANSAS GEOLOGICAL SURVEY	\$ 16,286	\$ 16,502	\$ 216	1.33%
ARKANSAS LOTTERY COMMISSION	\$ 258,868	\$ 262,224	\$ 3,356	1.30%
ARKANSAS NORTHEASTERN COLL	\$ 16,488	\$ 17,316	\$ 828	5.02%
ARKANSAS REHABILITATION SERVICES	\$ 817,856	\$ 825,422	\$ 7,566	0.93%
ARKANSAS VIRTUAL ACADEMY	\$ 459	\$ 459	\$ -	0.00%
ARKANSAS WING-CIVIL AIR PATROL	\$ 1,792	\$ 1,762	\$ (30)	-1.66%
ARKANSAS WORKFORCE LR	\$ 8,192	\$ 7,050	\$ (1,141)	-13.93%
ASHDOWN SCHOOL DISTRICT	\$ 5,292	\$ 8,496	\$ 3,204	60.54%
ASHLEY COUNTY	\$ 4,296	\$ 4,930	\$ 634	14.75%
ASL-INTERNET PINE BLUFF	\$ 52,944	\$ 55,104	\$ 2,160	4.08%
ASSESSMENT COORDINATION D	\$ 13,193	\$ 13,430	\$ 236	1.79%
ATTORNEY AD LITEM	\$ 889	\$ 887	\$ (2)	-0.22%
AUCTIONEER'S LICENSING BD	\$ 1,739	\$ 1,710	\$ (29)	-1.67%
AUDITOR OF STATE	\$ 38,058	\$ 34,878	\$ (3,180)	-8.36%
BALD KNOB SCHOOL DISTRICT	\$ 2,133	\$ 2,133	\$ -	0.00%
BAR OF ARKANSAS	\$ 1,394	\$ 1,394	\$ -	0.00%
BATESVILLE SCHOOL DISTRIC	\$ 6,576	\$ 6,576	\$ -	0.00%
BAUXITE SCHOOL DISTRICT	\$ 3,300	\$ 3,300	\$ -	0.00%
BAY SCHOOL DISTRICT	\$ 4,894	\$ 6,034	\$ 1,140	23.29%
BEARDEN SCHOOL DISTRICT	\$ 592	\$ 592	\$ -	0.00%
BENTON CO. SCHOOL OF ARTS	\$ 306	\$ 306	\$ -	0.00%
BENTON COUNTY CLERK	\$ 6,696	\$ 7,507	\$ 811	12.11%
BENTON SCHOOL DISTRICT	\$ 12,000	\$ 9,600	\$ (2,400)	-20.00%
BERRYVILLE SCHOOL DISTRIC	\$ 3,499	\$ 3,499	\$ -	0.00%

Customer	FY13 Annualized Revenue by Customer (Current Rates)	FY13 Projected Revenue by Customer (Proposed Rates)	FY13 Projected \$ Impact to Customer (Proposed Rates - Current Rates x Current Usage)	FY13 Projected % Impact to Customer (vs. Current Rates)
BLACK RIVER TECHNICAL COL	\$ 78,392	\$ 79,753	\$ 1,361	1.74%
BLACK ROCK SCHOOL DISTRICT	\$ 4,092	\$ 5,160	\$ 1,068	26.10%
BOONEVILLE PUBLIC SCHOOL	\$ 11,880	\$ 11,880	\$ -	0.00%
BOSTON MOUNTAIN EDUCATION	\$ 14,261	\$ 14,906	\$ 646	4.53%
BRADFORD SCHOOL DISTRICT	\$ 3,408	\$ 4,476	\$ 1,068	31.34%
BRADLEY SCHOOL DISTRICT	\$ 9,900	\$ 9,900	\$ -	0.00%
BUFFALO IS. CENTRAL SCH.	\$ 153	\$ 153	\$ -	0.00%
CABOT DISTRICT COURT	\$ 399	\$ 399	\$ -	0.00%
CABOT SCHOOL DISTRICT	\$ 6,600	\$ 6,600	\$ -	0.00%
CADDO HILLS HIGH SCHOOL	\$ 3,300	\$ 3,300	\$ -	0.00%
CAMDEN FAIRVIEW SCHOOL DISTRICT	\$ 1,896	\$ 3,036	\$ 1,140	60.13%
CAPITOL ZONING COMM	\$ 3,629	\$ 3,827	\$ 198	5.46%
CAVE CITY SCHOOL DISTRICT	\$ 41,020	\$ 41,779	\$ 758	1.85%
CENTERPOINT SCHOOL DISTRICT	\$ 2,376	\$ 3,804	\$ 1,428	60.10%
CENTERTON DISTRICT COURT	\$ 201	\$ 201	\$ -	0.00%
CENTRAL AR DEVELOPMENT CO	\$ 5,778	\$ 4,473	\$ (1,305)	-22.58%
CENTRAL AR PLAN/DEVELOPMENT	\$ 17,495	\$ 18,274	\$ 779	4.45%
CHICOT COUNTY CLERK	\$ 2,700	\$ 2,700	\$ -	0.00%
CITY OF BENTON	\$ 552	\$ 552	\$ -	0.00%
CITY OF LITTLE ROCK	\$ 10,219	\$ 7,735	\$ (2,483)	-24.30%
CLARKSVILLE SCHOOL DISTRICT	\$ 4,440	\$ 4,440	\$ -	0.00%
CLAY COUNTY CLERK	\$ 181	\$ 181	\$ -	0.00%
CLINTON SCHOOL DISTRICT	\$ 8,890	\$ 8,890	\$ -	0.00%
COMM - LAW ENFORCEMENT STANDARDS & TRAINING	\$ 12,181	\$ 12,232	\$ 51	0.42%
CONTRACTOR'S LICENSING BOARD	\$ 18,916	\$ 18,879	\$ (36)	-0.19%
CORNING POLICE DEPARTMENT	\$ 171	\$ 116	\$ (55)	-32.14%
CORNING SCHOOL DISTRICT	\$ 2,373	\$ 2,373	\$ -	0.00%
COVENANT KEEPER ACADEMY	\$ 5,263	\$ 5,356	\$ 93	1.76%
CRAIGHEAD COUNTY CLERK	\$ 2,941	\$ 3,119	\$ 178	6.04%
CROSS CITY HS-DISTANCE LEARNING	\$ 3,300	\$ 3,300	\$ -	0.00%
CROSSETT SCHOOL DISTRICT	\$ 286	\$ 286	\$ -	0.00%
CROWLEY'S RIDGE TECH INSTITUTE	\$ 31,346	\$ 32,371	\$ 1,025	3.27%
DAH - AR ARTS COUNCIL	\$ 2,256	\$ 2,266	\$ 9	0.41%
DAH - CENTRAL ADMIN	\$ 106,464	\$ 106,475	\$ 11	0.01%
DAH - DELTA CULTURAL CENTER	\$ 728	\$ 591	\$ (136)	-18.76%
DAH - HISTORIC AR MUSEUM	\$ 6,445	\$ 6,686	\$ 241	3.75%
DAH - HISTORIC PRESERVATION	\$ 6,169	\$ 6,160	\$ (9)	-0.15%
DAH - MOSAIC TEMPLES CULTURAL	\$ 3,208	\$ 3,306	\$ 99	3.07%
DAH - NATURAL HERITAGE CO	\$ 2,876	\$ 2,943	\$ 66	2.30%
DAH - OLD STATE HOUSE MUSEUM	\$ 12,323	\$ 12,530	\$ 207	1.68%
DARDANELLE SCHOOL DISTRICT	\$ 5,351	\$ 5,351	\$ -	0.00%
DAWSON EDUCATION SERVICE	\$ 781	\$ 781	\$ -	0.00%
DEER/MT. JUDEA SCHOOL DISTRICT	\$ 3,300	\$ 3,300	\$ -	0.00%
DEPARTMENT OF AR STATE POLICE	\$ 620,787	\$ 604,908	\$ (15,880)	-2.56%

Customer	FY13 Annualized Revenue by Customer (Current Rates)	FY13 Projected Revenue by Customer (Proposed Rates)	FY13 Projected \$ Impact to Customer (Proposed Rates - Current Rates x Current Usage)	FY13 Projected % Impact to Customer (vs. Current Rates)
DEPARTMENT OF CORRECTION	\$ 1,421,537	\$ 1,407,541	\$ (13,995)	-0.98%
DEPARTMENT OF EDUCATION	\$ 19,106,695	\$ 19,525,844	\$ 419,149	2.19%
DEPARTMENT OF HIGHER EDUC	\$ 38,935	\$ 36,827	\$ (2,107)	-5.41%
DEPARTMENT OF LABOR	\$ 41,955	\$ 41,227	\$ (728)	-1.73%
DEPARTMENT OF RURAL SERVI	\$ 7,059	\$ 7,051	\$ (7)	-0.10%
DEPT OF CAREER EDUCATION	\$ 164,305	\$ 162,936	\$ (1,370)	-0.83%
DEPT OF COMMUNITY CORRECT	\$ 1,537,404	\$ 1,568,577	\$ 31,173	2.03%
DEPT OF EMERGENCY MANAGEM	\$ 123,852	\$ 124,852	\$ 999	0.81%
DEPT OF ENVIRON QUALITY	\$ 134,071	\$ 129,003	\$ (5,068)	-3.78%
DEPT OF FINANCE AND ADMIN	\$ 3,864,431	\$ 3,819,910	\$ (44,522)	-1.15%
DEPT OF HUMAN SVCS	\$ 4,593,054	\$ 4,458,296	\$ (134,758)	-2.93%
DEPT OF PARKS AND TOURISM	\$ 1,031,803	\$ 1,085,918	\$ 54,114	5.24%
DEPT OF WORKFORCE SVCS	\$ 6,959,911	\$ 6,931,817	\$ (28,094)	-0.40%
DES ARC HIGH SCHOOL	\$ 3,312	\$ 3,312	\$ -	0.00%
DEVELOPMENT FINANCE AUTHO	\$ 36,314	\$ 36,033	\$ (282)	-0.78%
DEWITT POLICE DEPARTMENT	\$ 118	\$ 80	\$ (38)	-32.35%
DFA - ALCOH BEV CONTROL D	\$ 2,696	\$ 2,495	\$ (200)	-7.43%
DFA - DIVISION OF RACING	\$ 676	\$ 680	\$ 4	0.58%
DFA - REVENUE SERVICES DI	\$ 9,389,117	\$ 9,385,328	\$ (3,788)	-0.04%
DFA- ALCOH BEV ENFORCEMEN	\$ 1,683	\$ 1,747	\$ 64	3.82%
DFA- OFF OF CHILD SUPPORT	\$ 933,097	\$ 901,818	\$ (31,279)	-3.35%
DFA-REV/DERMOTT	\$ 2,941	\$ 3,119	\$ 178	6.04%
DFA-REV/EARLE	\$ 3,440	\$ 3,472	\$ 32	0.92%
DFA-REV/EUDORA	\$ 2,941	\$ 3,119	\$ 178	6.04%
DFA-REV/HAZEN	\$ 3,337	\$ 3,515	\$ 178	5.32%
DFA-REVENUE/MAUMELLE	\$ 7,049	\$ 7,214	\$ 165	2.33%
DIERKS HIGH SCHOOL	\$ 2,229	\$ 2,229	\$ -	0.00%
DISABILITY DETERMINATION	\$ 138,196	\$ 120,554	\$ (17,642)	-12.77%
DISABILITY RIGHTS CENTER	\$ 617	\$ 616	\$ (1)	-0.18%
DOLLARWAY PUBLIC SCHOOLS	\$ 4,829	\$ 5,754	\$ 926	19.17%
DUMAS SCHOOL DISTRICT	\$ 9,156	\$ 11,292	\$ 2,136	23.33%
EAST AR COMM COLLEGE	\$ 40,140	\$ 40,440	\$ 300	0.75%
EAST END SCHOOL DISTRICT	\$ 1,764	\$ 2,832	\$ 1,068	60.54%
EAST INITIATIVE	\$ 3,668	\$ 3,738	\$ 70	1.90%
EDUCATIONAL TELEVISION DI	\$ 134,444	\$ 134,224	\$ (220)	-0.16%
EL DORADO SCHOOL DISTRICT	\$ 25,066	\$ 29,577	\$ 4,511	18.00%
eSTEM PUBLIC CHARTER SCHOOLS	\$ 1,522	\$ 1,522	\$ -	0.00%
EUREKA SPRINGS SCHOOL DIS	\$ 6,307	\$ 7,999	\$ 1,692	26.83%
EXAM SPEECH-LANG PATH & A	\$ 1,370	\$ 1,340	\$ (29)	-2.15%
FARMINGTON DISTRICT COURT	\$ 48	\$ 48	\$ -	0.00%
FIRE PROTECTION LICENSING	\$ 378	\$ 378	\$ (1)	-0.14%
FORDYCE PUBLIC SCHOOLS	\$ 3,300	\$ 3,300	\$ -	0.00%
FOREMAN PUBLIC SCHOOLS	\$ 3,160	\$ 5,060	\$ 1,900	60.13%
FORREST CITY SCHOOL DIST	\$ 70	\$ 70	\$ -	0.00%

Customer	FY13 Annualized Revenue by Customer (Current Rates)	FY13 Projected Revenue by Customer (Proposed Rates)	FY13 Projected \$ Impact to Customer (Proposed Rates - Current Rates x Current Usage)	FY13 Projected % Impact to Customer (vs. Current Rates)
FOUKE PUBLIC SCHOOLS	\$ 852	\$ 1,368	\$ 516	60.56%
FOUNTAIN LAKE SCHOOL DIST	\$ 104,504	\$ 93,430	\$ (11,074)	-10.60%
GARLAND COUNTY LIBRARY	\$ 9,473	\$ 9,638	\$ 166	1.75%
GENTRY SCHOOL DISTRICT	\$ 8,268	\$ 8,268	\$ -	0.00%
GOVERNOR'S MANSION COMM	\$ 36,035	\$ 40,394	\$ 4,358	12.09%
GRANT COUNTY	\$ 2,278	\$ 2,455	\$ 178	7.80%
GRAVETTE SCHOOL DISTRICT	\$ 80	\$ 80	\$ -	0.00%
GREAT RIVERS COOP-VIDEO	\$ 3,300	\$ 3,300	\$ -	0.00%
GREENBRIER SCHOOL DISTRICT	\$ 144	\$ 144	\$ -	0.00%
GREENE CO. TECH SCHOOL DIST	\$ 201	\$ 201	\$ -	0.00%
GREENE COUNTY	\$ 382	\$ 382	\$ -	0.00%
GURDON SCHOOL DISTRICT	\$ 1,896	\$ 3,036	\$ 1,140	60.13%
GUY-PERKINS SCHOOL DISTRI	\$ 3,300	\$ 3,300	\$ -	0.00%
HAMBURG HIGH SCHOOL	\$ 4,380	\$ 5,448	\$ 1,068	24.38%
HARDING UNIVERSITY	\$ 15,792	\$ 17,107	\$ 1,315	8.33%
HARRISBURG SCHOOL DISTRIC	\$ 631	\$ 631	\$ -	0.00%
HARTFORD SCHOOL DISTRICT	\$ 306	\$ 306	\$ -	0.00%
HASKELL CITY COURT	\$ 133	\$ 133	\$ -	0.00%
HEALTH DEPARTMENT	\$ 5,124,620	\$ 4,903,574	\$ (221,045)	-4.31%
HECTOR SCHOOL DISTRICT	\$ 21,449	\$ 22,946	\$ 1,498	6.98%
HEMPSTEAD COUNTY JAIL	\$ 4,296	\$ 4,930	\$ 634	14.75%
HEMPSTEAD COUNTY LIBRARY	\$ 2,004	\$ 2,182	\$ 178	8.86%
HENDERSON STATE UNIV	\$ 7,200	\$ 7,500	\$ 300	4.17%
HERMITAGE SCHOOL DISTRICT	\$ 3,300	\$ 3,300	\$ -	0.00%
HILLCREST SCHOOL DISTRICT	\$ 6,975	\$ 9,111	\$ 2,136	30.63%
HORATIO SCHOOL DISTRICT	\$ 2,844	\$ 3,912	\$ 1,068	37.55%
HOUSE OF REPRESENTATIVES	\$ 23,612	\$ 22,204	\$ (1,408)	-5.96%
HOWARD CO CLERK ONCALL SU	\$ 2,880	\$ 2,880	\$ -	0.00%
HUNTSVILLE SCHOOL DISTRICT	\$ 4,726	\$ 4,726	\$ -	0.00%
INA-INFORMATION NETWORK O	\$ 122,560	\$ 115,354	\$ (7,206)	-5.88%
INDEPENDENCE COUNTY LIBRA	\$ 5,094	\$ 5,524	\$ 430	8.44%
INDEPENDENCE COUNTY SHERIFF'S OFFICE	\$ 4,296	\$ 4,930	\$ 634	14.75%
IZARD COUNTY CLERK	\$ 181	\$ 181	\$ -	0.00%
IZARD COUNTY SHERIFF'S DE	\$ 25	\$ 17	\$ (8)	-31.51%
JACKSON CO. SCHOOL DISTRICT	\$ 996	\$ 996	\$ -	0.00%
JASPER SCHOOL DISTRICT	\$ 7,934	\$ 7,934	\$ -	0.00%
JESSIEVILLE SCHOOL DISTRI	\$ 393	\$ 393	\$ -	0.00%
JONESBORO SCHOOL DISTRICT	\$ 153	\$ 153	\$ -	0.00%
JUD DISC & DISABILITY COM	\$ 6,206	\$ 6,039	\$ (166)	-2.68%
JUNCTION CITY SCHOOL DIST	\$ 3,552	\$ 3,552	\$ -	0.00%
KIRBY SCHOOL DISTRICT	\$ 1,764	\$ 2,832	\$ 1,068	60.54%
LAKE HAMILTON SCHOOL DIST	\$ 7,008	\$ 5,808	\$ (1,200)	-17.12%
LAKE SIDE SCH DIST/CENTRAL	\$ 7,464	\$ 7,464	\$ -	0.00%
LAKESIDE SCHOOL DISTRICT	\$ 3,300	\$ 3,300	\$ -	0.00%

Customer	FY13 Annualized Revenue by Customer (Current Rates)	FY13 Projected Revenue by Customer (Proposed Rates)	FY13 Projected \$ Impact to Customer (Proposed Rates - Current Rates x Current Usage)	FY13 Projected % Impact to Customer (vs. Current Rates)
LAND DEPARTMENT	\$ 8,480	\$ 8,326	\$ (154)	-1.82%
LAVACA SCHOOL DISTRICT	\$ 9,751	\$ 9,751	\$ -	0.00%
LAWRENCE COUNTY SCHOOL DISTRICT	\$ 277	\$ 277	\$ -	0.00%
LEAD HILL SCHOOL DISTRICT	\$ 3,473	\$ 3,473	\$ -	0.00%
LEGISLATIVE AUDIT	\$ 35,905	\$ 37,505	\$ 1,600	4.46%
LINCOLN CONSOLIDATED SD	\$ 3,300	\$ 3,300	\$ -	0.00%
LIQUEFIED PETROLEUM GAS B	\$ 1,892	\$ 1,901	\$ 9	0.48%
LISA ACADEMY	\$ 430	\$ 430	\$ -	0.00%
LITTLE ROCK SCHOOL DISTRICT	\$ 7,545	\$ 8,173	\$ 628	8.33%
LITTLE ROCK WORKFORCE INV	\$ 2,817	\$ 2,299	\$ (518)	-18.37%
LOCAL POLICE & FIRE RETIR	\$ 3,648	\$ 2,973	\$ (675)	-18.50%
LONOKE COUNTY	\$ 6,816	\$ 7,450	\$ 634	9.30%
LONOKE SCHOOL DISTRICT	\$ 1,164	\$ 1,164	\$ -	0.00%
LR PREPARATORY ACADEMY	\$ 2,039	\$ 2,044	\$ 5	0.24%
MADISON CO DISTRICT COURT	\$ 229	\$ 229	\$ -	0.00%
MAGAZINE SCHOOL DISTRICT	\$ 4,500	\$ 4,500	\$ -	0.00%
MALVERN SCHOOL DISTRICT	\$ 3,288	\$ 3,288	\$ -	0.00%
MALVERN-HOT SPRING CTY LIBRARY	\$ 10,580	\$ 10,983	\$ 403	3.81%
MANSFIELD SCHOOL DISTRICT	\$ 3,641	\$ 5,777	\$ 2,136	58.67%
MARION DISTRICT COURT	\$ 564	\$ 564	\$ -	0.00%
MARION SCHOOL DISTRICT	\$ 7,008	\$ 5,808	\$ (1,200)	-17.12%
MARMADUKE SCHOOL DISTRICT	\$ 4,020	\$ 5,448	\$ 1,428	35.52%
MARTIN LUTHER KING JR CO	\$ 3,951	\$ 3,816	\$ (135)	-3.42%
MAYNARD SCHOOL DISTRICT	\$ 1,980	\$ 1,980	\$ -	0.00%
MCCRORY HIGH SCHOOL	\$ 3,960	\$ 3,960	\$ -	0.00%
MCGEEH SCHOOL DISTRICT	\$ 28,168	\$ 28,168	\$ -	0.00%
MEDICAL CENTER OF SO ARKA	\$ 10,032	\$ 10,222	\$ 190	1.89%
MELBOURNE SCHOOL DISTRICT	\$ 3,312	\$ 3,312	\$ -	0.00%
MENA SCHOOL DISTRICT	\$ 440	\$ 440	\$ -	0.00%
MID SOUTH COMM COLLEGE	\$ 108,708	\$ 109,466	\$ 758	0.70%
MILLER COUNTY	\$ 7,680	\$ 8,650	\$ 970	12.63%
MOUNT IDA SCHOOL DISTRICT	\$ 1,309	\$ 2,101	\$ 792	60.54%
MOUNTAIN PINE SCHOOL DIST	\$ 5,064	\$ 6,132	\$ 1,068	21.09%
NATIONAL PARK COMMUNITY C	\$ 50,508	\$ 50,557	\$ 49	0.10%
NEMO VISTA SCHOOL DISTRICT	\$ 1,404	\$ 1,404	\$ -	0.00%
NEWPORT SCHOOL DISTRICT	\$ 153	\$ 153	\$ -	0.00%
NLR SCHOOL DISTRICT TRANS	\$ 1,203	\$ 1,203	\$ -	0.00%
NORPHLET SCHOOL DISTRICT	\$ 3,300	\$ 4,440	\$ 1,140	34.55%
NORTH AR COLLEGE	\$ 34,500	\$ 35,040	\$ 540	1.57%
NORTH LITTLE ROCK DISTRICT COURT	\$ 1,372	\$ 1,372	\$ -	0.00%
NORTHWEST AR CERT DEV CO	\$ 5,496	\$ 4,361	\$ (1,136)	-20.66%
NORTHWEST AR COMM COLLEGE	\$ 79,389	\$ 78,267	\$ (1,122)	-1.41%
NORTHWEST ARK ED SERVICE	\$ 6,648	\$ 6,648	\$ -	0.00%
NORTHWEST TECHNICAL INSTI	\$ 12,411	\$ 12,867	\$ 456	3.67%
OFC OF HEALTH INFORMATION TECHNOLOGY	\$ 8,885	\$ 8,221	\$ (664)	-7.48%
OFF OF PROSECUTOR COORDIN	\$ 9,764	\$ 9,284	\$ (480)	-4.92%
OFFICE OF THE ATTORNEY GE	\$ 74,683	\$ 70,257	\$ (4,426)	-5.93%
OFFICE OF THE GOVERNOR	\$ 144,850	\$ 145,319	\$ 468	0.32%
OFFICE OF THE LIEUTENANT	\$ 1,941	\$ 1,970	\$ 29	1.48%
OIL AND GAS COMM	\$ 43,415	\$ 45,205	\$ 1,790	4.12%
OSCEOLA DISTRICT COURT	\$ 266	\$ 266	\$ -	0.00%

Customer	FY13 Annualized Revenue by Customer (Current Rates)	FY13 Projected Revenue by Customer (Proposed Rates)	FY13 Projected \$ Impact to Customer (Proposed Rates - Current Rates x Current Usage)	FY13 Projected % Impact to Customer (vs. Current Rates)
OUACHITA COUNTY MEDICAL C	\$ 10,032	\$ 10,222	\$ 190	1.89%
OUACHITA RIVER SCHOOL DIST	\$ 1,562	\$ 2,003	\$ 441	28.25%
OUACHITA TECHNICAL COLLEG	\$ 26,514	\$ 28,949	\$ 2,435	9.18%
OZARK HEALTH MEDICAL CENT	\$ 15,708	\$ 16,351	\$ 643	4.09%
OZARK MOUNTAIN SCHOOL DIST	\$ 2,768	\$ 2,768	\$ -	0.00%
OZARK SCHOOL DISTRICT	\$ 5,940	\$ 5,940	\$ -	0.00%
OZARKA COLLEGE	\$ 28,608	\$ 29,647	\$ 1,039	3.63%
PANGBURN SCHOOL DISTRICT	\$ 3,300	\$ 3,300	\$ -	0.00%
PARAGOULD SCHOOL DISTRICT	\$ 4,240	\$ 4,642	\$ 402	9.48%
PARIS SCHOOL DISTRICT	\$ 3,960	\$ 3,960	\$ -	0.00%
PARKS & TOURISM - HISTORY	\$ 6,271	\$ 6,752	\$ 482	7.68%
PAROLE BD	\$ 20,376	\$ 18,246	\$ (2,130)	-10.46%
PEA RIDGE SCHOOL DISTRICT	\$ 4,511	\$ 4,511	\$ -	0.00%
PERRYVILLE SCHOOL DISTRICT	\$ 3,240	\$ 3,240	\$ -	0.00%
PHILANDER SMITH DISTANCE	\$ 7,896	\$ 8,554	\$ 658	8.33%
PHILLIPS COMM COLLEGE	\$ 101,731	\$ 102,814	\$ 1,083	1.06%
PIGGOTT SCHOOL DISTRICT	\$ 1,332	\$ 1,332	\$ -	0.00%
PIKE COUNTY	\$ 22,276	\$ 21,735	\$ (541)	-2.43%
PINE BLUFF SCHOOL DISTRICT	\$ 21,509	\$ 21,912	\$ 403	1.87%
POLK COUNTY	\$ 266	\$ 266	\$ -	0.00%
POPE COUNTY OEM/911	\$ 6,748	\$ 7,032	\$ 284	4.21%
POTTSVILLE SCHOOL DISTRICT	\$ 153	\$ 153	\$ -	0.00%
PRESCOTT SCHOOL DISTRICT	\$ 6,648	\$ 6,648	\$ -	0.00%
PROF BAIL BONDSMAN LIC BD	\$ 2,796	\$ 2,732	\$ (64)	-2.29%
PULASKI COUNTY SPECIAL SD	\$ 211,153	\$ 205,774	\$ (5,379)	-2.55%
PULASKI TECHNICAL COLLEGE	\$ 44,529	\$ 45,127	\$ 598	1.34%
RAINBOW OF CHALLENGES INC	\$ 10	\$ 6	\$ (3)	-33.40%
RANDOLPH COUNTY SHERIFF'S	\$ 13	\$ 9	\$ (4)	-31.98%
RECTOR SCHOOL DISTRICT	\$ 3,744	\$ 4,812	\$ 1,068	28.53%
RICH MOUNTAIN COMM COLLEG	\$ 39,492	\$ 40,327	\$ 835	2.11%
RIVERSIDE VOCATION TECH S	\$ 9,673	\$ 10,106	\$ 434	4.48%
RIVERVIEW SCHOOL DISTRICT	\$ 1,725	\$ 1,200	\$ (525)	-30.42%
ROGERS SCHOOL DISTRICT	\$ 3,300	\$ 3,300	\$ -	0.00%
ROSE BUD SCHOOL DISTRICT	\$ 740	\$ 1,188	\$ 448	60.54%
RUSSELLVILLE SCHOOL DISTRICT	\$ 3,300	\$ 3,300	\$ -	0.00%
SALINE CO DIST COURT SHANNON HILLS DEPT	\$ 133	\$ 133	\$ -	0.00%
SALINE COUNTY LIBRARY	\$ 18,394	\$ 19,142	\$ 749	4.07%
SCHOOL FOR THE BLIND	\$ 9,585	\$ 9,738	\$ 153	1.60%
SCHOOL FOR THE DEAF	\$ 14,777	\$ 15,090	\$ 313	2.12%
SCOTT CO ELECTION COMM.	\$ 3,195	\$ 3,195	\$ -	0.00%
SCRANTON SCHOOL DISTRICT	\$ 1,644	\$ 1,644	\$ -	0.00%
SEARCY SCHOOL DISTRICT	\$ 1,164	\$ 1,164	\$ -	0.00%
SECRETARY OF STATE	\$ 329,770	\$ 345,261	\$ 15,491	4.70%
SERCO OF ARKANSAS - JONESBORO	\$ 798	\$ 798	\$ -	0.00%
SERCO OF ARKANSAS - WEST MEMPHIS	\$ 1,609	\$ 1,257	\$ (351)	-21.85%
SHARP COUNTY	\$ 114	\$ 114	\$ -	0.00%
SHIRLEY SCHOOL DISTRICT	\$ 6,362	\$ 7,430	\$ 1,068	16.79%
SIA TECH PUBLIC CHARTER HIGH SCHOOL	\$ 229	\$ 229	\$ -	0.00%
SILAM SPRINGS SCHOOLS	\$ 3,943	\$ 3,943	\$ -	0.00%
SMACKOVER SCHOOL DISTRICT	\$ 1,164	\$ 1,164	\$ -	0.00%
SO. MISS. COUNTY SCHOOL DIST	\$ 3,300	\$ 3,300	\$ -	0.00%
SOCIAL SECURITY ADMIN/ARK	\$ 7,206	\$ 7,206	\$ -	0.00%

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SOCIAL WORK LICENSING BD	\$ 524	\$ 524	\$ -	0.00%
SOUTH AR COMM COLLEGE	\$ 13,188	\$ 14,016	\$ 828	6.28%
SOUTH CENTRAL SER COOP -	\$ 14,662	\$ 14,659	\$ (3)	-0.02%
SOUTH CONWAY CO SCHOOL DI	\$ 22,733	\$ 24,542	\$ 1,810	7.96%
SOUTHEAST AR COLLEGE	\$ 132,435	\$ 132,873	\$ 438	0.33%
SOUTHEAST AR ED SER COOP	\$ 1,835	\$ 1,786	\$ (49)	-2.68%
SOUTHERN AR UNIV	\$ 3,868	\$ 3,640	\$ (229)	-5.91%
SOUTHERN AR UNIV - TECH B	\$ 86,592	\$ 84,968	\$ (1,624)	-1.88%
SOUTHSIDE SCHOOL DISTRICT	\$ 9,735	\$ 9,735	\$ -	0.00%
SOUTHWEST AR ED COOP - VI	\$ 900	\$ 900	\$ -	0.00%
ST BD- EMBALMERS & FUNERA	\$ 2,836	\$ 2,695	\$ (141)	-4.96%
ST BD OF ARCH LANDSCAPE ARCH &INT DES	\$ 4,761	\$ 4,758	\$ (3)	-0.08%
ST BD OF EXAMINERS COUNS	\$ 310	\$ 256	\$ (54)	-17.46%
ST BD OF EXAMINERS PSYCHO	\$ 2,977	\$ 2,971	\$ (6)	-0.20%
ST BD OF PRIVATE CAREER E	\$ 4,830	\$ 4,668	\$ (162)	-3.35%
ST BD- REG FOR PROF GEOLO	\$ 1,378	\$ 1,381	\$ 3	0.19%
ST. FRANCIS ELECTION COMM	\$ (2,880)	\$ (2,880)	\$ -	0.00%
STATE ATHLETIC COMM	\$ 9,566	\$ 9,566	\$ -	0.00%
STATE BANK DEPARTMENT	\$ 43,299	\$ 43,228	\$ (71)	-0.16%
STATE BD - COLLECTION AGE	\$ 1,525	\$ 1,551	\$ 26	1.70%
STATE BD OF ACCOUNTANCY	\$ 6,611	\$ 6,333	\$ (278)	-4.21%
STATE BD OF BARBER EXAMIN	\$ 2,099	\$ 2,087	\$ (13)	-0.60%
STATE BD OF CHIROPRACTIC	\$ 2,340	\$ 2,321	\$ (19)	-0.83%
STATE BD OF DENTAL EXAMIN	\$ 2,886	\$ 2,783	\$ (103)	-3.57%
STATE BD OF ELECTION COMM	\$ 1,502	\$ 1,415	\$ (87)	-5.81%
STATE BD OF PHARMACY	\$ 9,092	\$ 8,594	\$ (498)	-5.48%
STATE BD- PROF ENG & LAND	\$ 37,096	\$ 37,497	\$ 401	1.08%
STATE CRIME LABORATORY	\$ 64,586	\$ 66,543	\$ 1,957	3.03%
STATE HIGHWAY & TRANS DEP	\$ 172,003	\$ 147,013	\$ (24,990)	-14.53%
STATE INSURANCE DEPARTMEN	\$ 244,558	\$ 241,267	\$ (3,290)	-1.35%
STATE MEDICAL BD	\$ 41,831	\$ 36,230	\$ (5,601)	-13.39%
STATE MILITARY DEPARTMENT	\$ 1,341,472	\$ 1,370,095	\$ 28,624	2.13%
STATE PLANT BD	\$ 19,609	\$ 20,673	\$ 1,064	5.43%
STATE SECURITIES DEPARTME	\$ 29,558	\$ 30,074	\$ 515	1.74%
STEPHENS SCHOOL DISTRICT	\$ 306	\$ 306	\$ -	0.00%
STONE COUNTY CLERK	\$ 2,917	\$ 3,114	\$ 197	6.75%
STRONG-HUTTIG SCHOOL DIST	\$ 1,727	\$ 1,727	\$ -	0.00%
STUDENT LOAN AUTHORITY	\$ 14,708	\$ 15,131	\$ 423	2.88%
STUTTGART SCHOOL DISTRICT	\$ 7,787	\$ 10,631	\$ 2,844	36.52%
SUCCESS ACHIEVEMENT ACADEMY	\$ 2,208	\$ 2,832	\$ 624	28.26%
SUPREME COURT	\$ 27,046	\$ 27,357	\$ 311	1.15%
SW AR PLANNING & DEVELOPM	\$ 26,389	\$ 25,288	\$ (1,100)	-4.17%
TREASURER OF STATE	\$ 19,720	\$ 18,948	\$ (772)	-3.91%
TWO RIVERS SCHOOL DISTRICT	\$ 1,206	\$ 1,722	\$ 516	42.79%
U OF A MED SCIENCES CAMP	\$ 1,549,889	\$ 1,457,267	\$ (92,622)	-5.98%
U OF A COMM COLL AT BATES	\$ 34,519	\$ 35,607	\$ 1,088	3.15%
U OF A COMM COLL AT MORRI	\$ 88,980	\$ 89,626	\$ 646	0.73%
U OF A -COMM COLLEGE AT H	\$ 35,327	\$ 35,145	\$ (182)	-0.51%
U OF A COSSATOT COMM COLL	\$ 104,677	\$ 108,043	\$ 3,366	3.22%
U OF A FORT SMITH	\$ 22,884	\$ 23,712	\$ 828	3.62%
U.S. INTERNAL REVENUE SER	\$ 740	\$ 740	\$ -	0.00%
UNIV OF AR AT FAYETTEVILLE	\$ 153,032	\$ 151,736	\$ (1,296)	-0.85%

Customer	FY13 Annualized Revenue by Customer <i>(Current Rates)</i>	FY13 Projected Revenue by Customer <i>(Proposed Rates)</i>	FY13 Projected \$ Impact to Customer <i>(Proposed Rates - Current Rates x Current Usage)</i>	FY13 Projected % Impact to Customer <i>(vs. Current Rates)</i>
UNIV OF AR AT LITTLE ROCK	\$ 345,931	\$ 348,479	\$ 2,548	0.74%
UNIV OF AR AT MONTICELLO	\$ 70,939	\$ 71,966	\$ 1,027	1.45%
UNIV OF AR AT PINE BLUFF	\$ 55,691	\$ 47,304	\$ (8,386)	-15.06%
UNIV OF CENTRAL AR	\$ 21,462	\$ 22,047	\$ 585	2.73%
VALLEY VIEW SCHOOL DISTRI	\$ 417	\$ 417	\$ -	0.00%
VETERANS CHILD WELFARE SE	\$ 520	\$ 516	\$ (4)	-0.73%
VETERINARY MED EXAMINING	\$ 501	\$ 474	\$ (27)	-5.32%
W CENTRAL AR CAREER DEV C	\$ 3,016	\$ 2,328	\$ (688)	-22.82%
WAR MEMORIAL STADIUM COMM	\$ 2,078	\$ 2,078	\$ -	0.00%
WARD DISTRICT COURT	\$ 153	\$ 153	\$ -	0.00%
WARREN SCHOOL DISTRICT	\$ 4,840	\$ 4,840	\$ -	0.00%
WATSON CHAPEL SCHOOL DIST	\$ 3,972	\$ 5,664	\$ 1,692	42.60%
WEST FORK SCHOOL DISTRICT	\$ 568	\$ 912	\$ 344	60.56%
WESTERN ARKANSAS COOP VI	\$ 996	\$ 996	\$ -	0.00%
WHITE CO DIST COURT - ROSE BUD DIV.	\$ 229	\$ 229	\$ -	0.00%
WHITE CO. CENTRAL SCHOOL	\$ 1,380	\$ 1,380	\$ -	0.00%
WHITE COUNTY DISTRICT COU	\$ 306	\$ 306	\$ -	0.00%
WHITE COUNTY PUBLIC LIBRA	\$ 128,605	\$ 136,428	\$ 7,822	6.08%
WILBUR D. MILLS ED SER CO	\$ 3,206	\$ 4,345	\$ 1,139	35.53%
WONDERVIEW SCHOOL DISTRIC	\$ 20,950	\$ 23,978	\$ 3,029	14.46%
WOODLAWN SCHOOL DISTRICT	\$ 3,529	\$ 3,529	\$ -	0.00%
WORKERS' COMPENSATION COM	\$ 66,914	\$ 66,038	\$ (876)	-1.31%
WORKFORCE PROF SERVICES/B	\$ 11	\$ 7	\$ (5)	-39.60%
YELLVILLE-SUMMIT SCHOOL D	\$ 4,428	\$ 4,428	\$ -	0.00%
	\$ 68,141,971	\$ 68,132,270	\$ (9,700)	-0.01%